RMIT
UNIVERSITY

Position Description – HASS Cloud Specialist

Position Details

Position Title: HASS Cloud Specialist

College/Portfolio: Research & Innovation   **School/Group:** Research Infrastructure

Campus Location: Primarily based at the city campus, and the potential to work across other RMIT campuses as required.

Classification: HEW 8   **Time Fraction:** 1.0

Employment Type: Continuing

Reporting Line: Director, RMIT Advanced Cloud Ecosystem (RACE)

No. of Direct reports: Nil

RMIT University

RMIT is a global university of technology, design and enterprise, committed to creating transformative experiences for students and making a meaningful impact through research, innovation, and engagement. For more information on RMIT University follow the links below.

https://www.rmit.edu.au/about
https://www.universitiesaustralia.edu.au/university/rmit-university/
https://www.rmit.edu.au/about/facts-figures

Our campuses in Melbourne (City, Brunswick, Bundoora, and Point Cook) are complemented by international campuses in Vietnam and a centre in Barcelona, Spain. We proudly acknowledge the Woi Wurrung and Boon Wurrung peoples of the eastern Kulin Nation on whose unceded lands our campuses are located.

We demonstrate our commitment to reconciliation and Indigenous self-determination by embedding these values through Responsible Practice across our policies, culture and structures.

https://www.rmit.edu.au/about/our-locations-and-facilities

Why Join RMIT?

Our people are at the heart of everything we do. At RMIT, we value innovation, collaboration and impact. Our values are the heart (durrung) of who we are and what we stand for at RMIT. They guide what we do, how we make decisions, and how we treat each other.

Inclusion   Imagination   Integrity   Courage   Passion   Impact

Learn more about our values: https://www.rmit.edu.au/about/our-strategy/values

Organisational Accountabilities

RMIT is committed to the safety, wellbeing and inclusion of all staff and students. As a staff member, you are expected to comply with all relevant legislation and RMIT policies, including those related to: Equal opportunity, Occupational health and safety, Privacy and trade practices & Child safety standards:

Appointees are responsible for completing all required training and ensuring that they and their team members remain up to date on relevant compliance obligations.

Staff are expected to understand and support RMIT's child safe practices as part of their professional responsibilities. More about our child safety commitment: https://www.rmit.edu.au/about/our-locations-and-facilities/facilities/safety-security/child-safety.

Leadership at RMIT

At RMIT, leadership is not defined by position or hierarchy—it is a shared responsibility demonstrated by all staff, regardless of role or title. Leadership is grounded in our six core values, which guide and shape how we work together, make decisions, and create impact.

Effective leadership means consistently integrating these values into everyday actions and interactions, whether influencing a project outcome, supporting a colleague, or leading a team. All staff are expected to embody the principles of the *Be–Know–Do* Leadership Model:

Be – We are open and authentic, inclusive and empowering. We are purpose driven role models and communicators.
Know – We are self-aware, and understand our stakeholders, our sector and priorities.
Do – We set clear direction and expectations, we develop ourselves and others and promote mutual accountability to deliver results.

At every level, leadership at RMIT is about influence, contribution, and mindset. It is reflected in how we empower others, foster collaboration, and drive positive change through capability-building and alignment to strategic goals.

Research and Innovation Portfolio

RMIT's Research and Innovation Portfolio supports researchers to help shape the world. The Portfolio has an engaged, energetic, talented, and collaborative team focused on enabling excellent research and innovation outcomes, and on empowering staff. With a global presence, community, and industry connections, we support cutting-edge research and careers that make a positive impact on communities.

The Research and Innovation Portfolio supports researchers and graduate researchers with research partnerships, grants and research contracts, funding opportunities, capability development, research training, ethics and integrity, intellectual property, commercialisation, internships, communication, and profile.

Click here to find out more about research and innovation at RMIT University and the Research and Innovation Portfolio

Position Summary

The HASS Cloud Specialist is a technical expert dedicated to enabling researchers in the Humanities, Arts and Social Sciences (HASS) to harness advanced cloud resources for innovative research. The role focuses on deploying, managing and continuously optimising research applications, tools and services on RMIT's DRI platforms to meet the specific needs of HASS disciplines. It involves engaging with researchers to clarify requirements and understand research workflows and working closely with the DRI team to develop practical approaches that address these needs. The specialist may also be responsible for curating and maintaining the platform's application catalogue, adopting emerging technologies and

ensuring solutions are accessible and effective for researchers especially in the College of Design and Social Context (DSC) and the College of Business and Law (CoBL).

The position requires close collaboration with the research community, ITS, R&I, AWS and Microsoft to ensure the DRI infrastructure evolves to support cutting-edge research. By combining technical expertise with an understanding of HASS research requirements, this role is pivotal in advancing digital innovation and promoting research and teaching excellence across RMIT.

Key Accountabilities

1. Engage actively with RMIT HASS researchers and HDR students to expand access to the DRI services and foster interdisciplinary collaboration.

2. Lead the deployment of DRI services and research software for RMIT staff and HDR students, ensuring solutions are fit for purpose and optimised for performance.

3. Drive the adoption and integration of AI and other emerging technologies (such as quantum computing) to enhance HASS research capability and innovation.

4. Support cloud resource optimisation and cost-efficiency initiatives for RMIT researchers.

5. Liaise with University ITS, AWS and Microsoft to ensure all cloud platforms are right-sized, secure and well-maintained, including regular backups, patching and upgrades.

6. Develop and maintain metrics to track adoption, performance improvements, and research impact resulting from cloud-enabled solutions.

7. Work closely with relevant stakeholders to drive continuous improvements in the performance and availability of cloud applications.

8. Coordinate with AWS, Microsoft and University training professionals to design and deliver cloud computing training programs and initiatives.

9. Manage the HASS training program, including the development and coordination of annual schedules and activities.

10. Provide support to other teams across the portfolio and Colleges as required within the scope of this classification.

11. Take accountability for individual actions and workload, positively influencing team culture and consistently demonstrating RMIT's values.

Key Selection Criteria

Essential:

1. Demonstrated understanding of HASS research requirements, including culturally appropriate and ethical use of data and other digital artefacts.

2. Excellent interpersonal and communication skills for engaging with students, staff and industry partners, combined with a strong commitment to teamwork and multidisciplinary collaboration across diverse teams and organisations.

3. Proven ability to engage with researchers to understand workflows and translate requirements into practical digital solutions.

4. Demonstrated knowledge and practical experience in emerging technologies, including artificial intelligence (AI), machine learning (ML) and quantum computing, with the ability to support their adoption to enhance research capability and innovation.

5. Sound understanding of training technologies, preferably within a cloud computing context, and experience supporting capability-building initiatives.

Desirable:

1. Demonstrated experience in technical roles, including cloud application development and deployment, with strong expertise in cloud services, ideally within an AWS/Microsoft environment.

2. High-level understanding of modern software design and development methodologies, including software architecture, peer review processes, testing tools and frameworks.

3. Well-developed project planning and management skills, with the ability to deliver outcomes within fixed timeframes and under critical time and budget constraints.

4. Experience contributing to high-technology deliverables within small, agile project teams.

Qualifications

Mandatory: Bachelor's level qualification with a degree in the humanities, social sciences, business and/or Information Systems, or a related field (or equivalent experience).

Desirable: A research qualification is preferred.

Working with Children Check

Appointment to this position is subject to holding a valid Victorian Working with Children Check and other checks as required by the specific role. Maintaining a valid Working With Children Check is a condition of employment at RMIT.