



Position Description – Senior AV Solutions Engineer

Position Details

Position Title:	Senior AV Solutions Engineer
College/Portfolio:	Operations
School/Group:	Information Technology Services / University Operations
Campus Location:	Based at the City campus, however may be required to work and/or be based at other campuses of the University.
Classification:	HEW 8
Employment Type:	Continuing
Time Fraction:	1.0

RMIT University

RMIT is a multi-sector university of technology, design and enterprise. The University's mission is to help shape the world through research, innovation and engagement, and to create transformative experiences for students to prepare them for life and work. For more information on RMIT University follow the links below.

<https://www.rmit.edu.au/about>

<https://www.universitiesaustralia.edu.au/university/rmit-university/>

<https://www.rmit.edu.au/about/facts-figures>

Our three main campuses in Melbourne are located in the heart of the City, Brunswick, Bundoora and Point Cook, along with other Victorian locations. There are also two campuses in Vietnam (Hanoi and Ho Chi Minh City) and a centre in Barcelona, Spain. RMIT is a truly global university.

<https://www.rmit.edu.au/about/our-locations-and-facilities>

We are also committed to redefining our relationship in working with, and supporting, Indigenous self-determination. Our goal is to achieve lasting transformation by maturing our values, culture, policy and structures in a way that embeds reconciliation in everything we do. We are changing our ways of knowing, working and being to support sustainable reconciliation and activate a relationship between Indigenous and non-Indigenous staff, students and community. Our three campuses in Melbourne (City, Brunswick and Bundoora campuses) are located on the unceded lands of the people of the Woi Wurrung and Boon Wurrung language groups of the eastern Kulin Nation.

Why work at RMIT University

Our people make everything at the University possible. We encourage new approaches to work and learning, stimulating change to drive positive impact. Find out more about working at RMIT University, what we stand for and why we are an Employer of Choice.

<https://www.rmit.edu.au/careers>

We want to attract those who will make a difference. View RMIT's impressive standings in university rankings.

<https://www.rmit.edu.au/about/facts-figures/reputation-and-rankings>

College/Portfolio/Group

The Operations Portfolio enables an integrated, enterprise wide delivery for best practice student and staff experiences.

The Portfolio incorporates the following business units: Enterprise Business Performance Improvement (EBPI), Communications, Enterprise Project Management Office (EPMO), Global Marketing & Student Recruitment, Human Resources, Information and Technology Services (ITS), Office of the Chief Operating Officer, Procurement and Property Services Group (PSG).

Information Technology Services

Information Technology Services (ITS) provides RMIT University with Information and Communication Technology systems and services. Our role is to support RMIT's high quality teaching, learning, research and administrative activities.

Information Technology is of increasing importance to the research, teaching and learning life of a university, particularly a 'global university of technology and design' like RMIT. ITS has developed, in conjunction with the broader University, an ICT Plan to 2020. This plan highlights five goals for ICT within RMIT. They include:

1. Best in class digital student experience – Invest in new technologies which transform the student experience and underpin the digital strategy
2. Innovative and efficient Service Integrator – Reposition the ICT function to source and manage services more efficiently and to focus on business outcomes through innovation
3. Elegant global service experience and systems – Move to single global systems and processes which enable the global operating model
4. Data to fuel differentiation and decisions – Ensure quality data and integrated systems are available to support data based decision making, and enable personalised and contextualised services
5. Simple and secure technology foundations – Ensure foundation technology is simplified, free of duplication, and secure

ITS has an essential role to play in realising these goals.

Website: www.rmit.edu.au/its

Position Summary

The Senior Audio Visual Solutions Engineer is responsible for providing quality, customer focused AV consultancy and design services to RMIT technology stakeholders.

The Senior AV Solutions Engineer is a member of the Audio Visual team that is complemented by industry partners and vendors, this team forms part of the end user technology services team in the ITS division.

The Senior AV Solutions Engineer will develop stakeholder requirements, provide supporting documentation including schematic design and AV functional design deliverables within our programs to ensure alignment with RMIT AV standards. In addition to this the role works with leadership to drive AV strategy and architecture.

The Senior AV Solutions Engineer will build effective lasting relationships in a collaborative and engaging manner with internal & external stakeholders.

Reporting Line

Reports to: AV Governance & Strategy Lead
Direct reports: NIL

Organisational Accountabilities

RMIT University is committed to the health, safety and wellbeing of its staff. RMIT and its staff must comply with a range of statutory requirements, including equal opportunity, occupational health and safety, privacy and trade practice. RMIT also expects staff to comply with its policy and procedures, which relate to statutory requirements and our ways of working.

RMIT is committed to providing a safe environment for children and young people in our community. Read about our commitment and child safe practices. <https://www.rmit.edu.au/about/our-locations-and-facilities/facilities/safety-security/child-safety>.

Appointees are accountable for completing training on these matters and ensuring their knowledge and the knowledge of their staff is up to date.

Key Accountabilities

- Develop detailed AV Technical Briefs to ensure the alignment with AV Standards and strategies. Work with the AV Governance & Strategy Lead, ITS Project Delivery teams and other technical areas to develop AV technical requirements.
- Provide recommendations on new AV initiatives and prepare plans & requirements to the AV Governance & Strategy Lead.
- Provide advice to translate AV user requirements into well designed and architected solutions balancing user needs, technical competencies, time constraints and AV technology choices.
- Develop and maintain close working relationships across RMIT ITS, business stakeholders and external parties.
- Liaise with customers and stakeholders requesting AV design services, understand the business needs and operational requirements.
- Complete regular and on-going reassessments and analysis of AV and provide input and recommendation for continuous improvement of tools and processes.
- Managing AV documentation resources to include room information, schematics, equipment lists, technical & operational manuals and AV software.
- Maintain depth of knowledge and understanding of AV industry trends and range of vendor technologies to meet the AV requirements for the University.

Key Selection Criteria

- Significant experience within a technical AV environment working on large scale projects.
- Demonstrated AV installation experience

- Demonstrated experience in AV design services, ideally in a learning and teaching environment
- Experience with Crestron, AMX & Extron is desirable.
- Demonstrated ability to build effective relationships in a collaborative and engaging manner with a broad range of internal and external stakeholders.
- Proven ability to work autonomously with minimal supervision
- Demonstrated analytical and communication skills
- Demonstrated ability to prioritise tasks and delivery a quality service to the University

Qualifications

Tertiary qualifications in an appropriate discipline and/or proven work experience. ITIL experience is desirable.

Note: Appointment to this position is subject to passing a Working with Children Check and other checks as required by the specific role. Maintaining a valid Working With Children Check is a condition of employment at RMIT.

Endorsed:	Signature: Name: Title: Date:	Approved:	Signature: Name: Title: Date:
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