

RMIT Coursework Scholarships Office

Examples of ineligible Centrelink income support payment documentation

March 2024

Full names, addresses and Customer Reference Numbers (CRN) are redacted in these examples. In your document submission, only redact (cross out/black out) your CRN. **Do not** redact your full name and address or it will be considered ineligible.

The most common reasons for documentation being marked as ineligible are:

- The scholarship applicant's full name is not visible
- Dates of the payment are not visible, or the last payment was greater than three months ago
- A screenshot of a bank account is provided instead of an official statement
- The type of payment is not visible
- The type of payment is not eligible*

*Ineligible benefits:

- Family Tax Benefit A
- Family Tax Benefit B
- Carer Allowance
- Parenting Payment – if you are not receiving the maximum payment rate

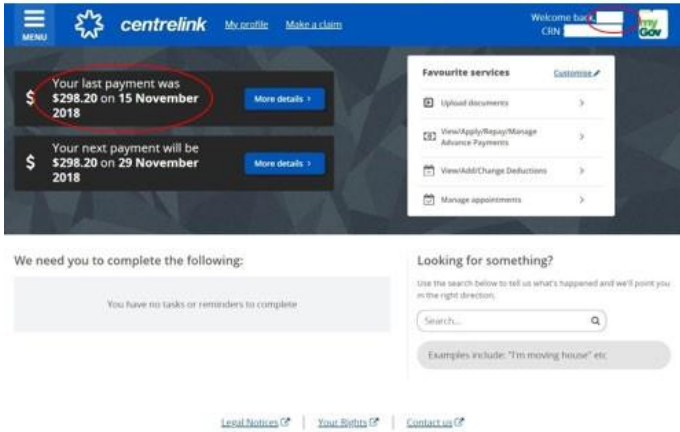
Eligible benefits:

- Youth Allowance
- Jobseeker Payment
- Austudy
- ABSTUDY
- Disability Support Pension
- Carer Payment
- Job Seeker Payment
- Parenting Payment - maximum payment rate only

If you receive a Parenting Payment, a copy of your current low-income health care card is preferred. If your most recent statement (dated within the last 3 months) clearly shows that you receive the maximum payment rate, you can also provide this evidence.

If your statement does not show that you receive the maximum rate for Parenting Payment and you do not have a current low-income health care card, you will also need to include copies of your Notice of Assessment or copies of your last three payslips from all current employers.

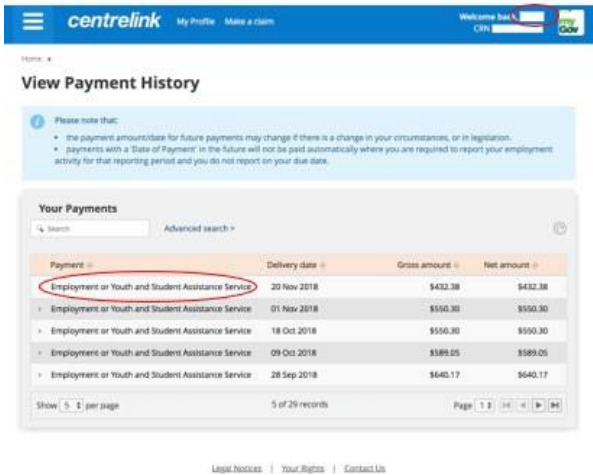




Ineligible because:

- Screenshots of Centrelink accounts are not accepted
- Type of payment is not visible
- Full name of recipient is not visible – only first name

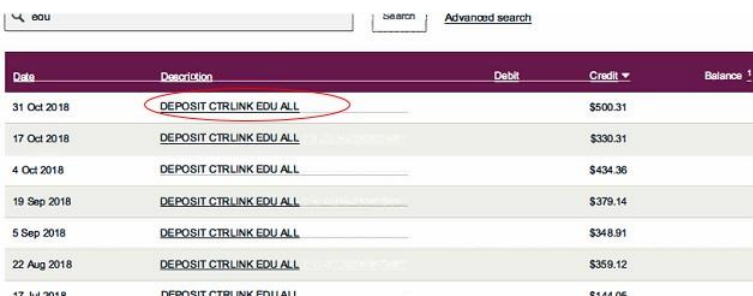
Please note that the date of the most recent payment must be within three months of the time of your scholarship application. For May/June scholarship applications, this piece of evidence would also be ineligible due to the date of payment being greater than three months ago.



Ineligible because:

- Screenshots of Centrelink payment history are not accepted
- Type of payment is not visible
- Full name of recipient not visible – only first name

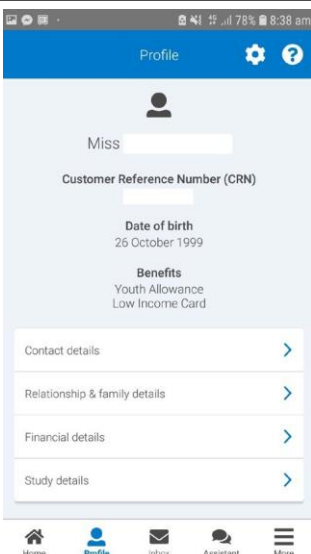
Please note that the date of the most recent payment must be within three months of the time of your scholarship application. For May/June scholarship applications, this piece of evidence would also be ineligible due to the date of payment being greater than three months ago.



Ineligible because:

- Screenshots of bank accounts and bank account statements are not accepted
- Type of payment is not visible
- Full name of recipient not visible

Please note that the date of the most recent payment must be within three months of the time of your scholarship application. For May/June scholarship applications, this piece of evidence would also be ineligible due to the date of payment being greater than three months ago.



Ineligible because:

- Date of most recent Youth Allowance payment is not visible
- Date of Low Income Card expiry is not visible
- Not an official Centrelink statement



Ineligible because:

- Name and address of recipient are not readable
- Date of letter is not readable

Ensure that when you are saving a copy, you do not reduce the size so that it is unreadable by the scholarship assessment panel.