

Enrol and Connect

A Guide for New Students
BITS-RMIT Higher Education Academy

MAY 2025

RMIT University in Australia, Melbourne City campus

BITS-RMIT
Higher Education Academy



BITS Pilani



RMIT
UNIVERSITY



Welcome to the BITS-RMIT Higher Education Academy



As Vice-Chancellor and President of RMIT University, it is my great pleasure to welcome you to the BITS-RMIT Higher Education Academy and to RMIT University.

As a student of the Academy, you're part of both Birla Institute of Technology and Science Pilani in India and RMIT University in Australia.

You have the unique opportunity to learn at two leading international institutions, experience the diverse cultures of both countries, and ultimately graduate with two degrees – one from BITS Pilani and one from RMIT University.

While you will spend the first two years of your degree living and studying at a BITS Pilani campus in India and undertaking predominantly BITS Pilani courses, you'll also have RMIT courses taught by RMIT teachers, so you'll be getting a global education as soon as you start your studies.

After two years, you will transfer to complete your degree at RMIT in Australia. When you join us, you'll be warmly welcomed to our vibrant campus in the heart of Melbourne, with access to state-of-the-art facilities, inspiring faculty, close industry connections and a wide range of extra-curricular activities.

At RMIT, we are committed to preparing all our students to achieve their goals and contribute to a changing world. Over our 136-year history, we've forged strong partnerships and continue to foster deep relationships with industry, so your learning at RMIT won't just be in the classroom, it will be in real-world situations with potential future employers.

By the time you graduate, you'll be ready to succeed in the rapidly changing world of work in India, Australia or beyond.

This is the start of an exciting journey where you'll be part of a network of over 96,000 RMIT students around the world. RMIT is a community, and I want you to feel part of it from the beginning.

I encourage you to make the most of what is on offer at both BITS Pilani and RMIT. We will be here to support you as you make new friends, build your international networks, gain industry experience, and develop your skills.

Best wishes.

Professor Alec Cameron
Vice-Chancellor and President
RMIT University

Students website



Find what you need online.

Students home page

The students website provides information and links to:

- systems and resources
- your important dates
- information on how to enrol, apply for credit and leave of absence, change or cancel your program enrolment and more.

> Go to rmit.edu.au/students/my-course/partners-outside-australia.

Your important dates

Each year RMIT publishes a list of important dates for students studying at partner institutes outside Australia.

Important dates include:

- enrolment session dates
- class start date
- last date to add your courses
- census date
- assessment period
- result release date.

The census dates are especially important as these are deadlines to take important actions, such as to drop courses or apply for leave of absence without a financial penalty and a withdrawn grade.

> Go to rmit.edu.au/students/my-course/important-dates.

How to access RMIT systems



Use your RMIT ID or email address, password and multi-factor authentication (MFA) to access RMIT systems.

Don't know your RMIT ID?

Your RMIT ID is the letter 's' followed by your 7-digit student number (excluding any additional letters). You can find it listed in your RMIT offer or Enrolment email sent to your personal email account.

Your RMIT ID

Your RMIT email address

Need help?

If you need help setting up your RMIT login details, go to RMIT's [IT Service Connect page](#) and click the **Chat** button at the bottom-right of the page. A staff member will be able to assist you. Operating hours: 8am–6pm (AEST) Mon–Fri, 8am–1pm (AEST) Sat, excluding public holidays.

If you need to change or reset your password, go to RMIT ID and password at rmit.edu.au/students/support-services/it-support-systems/id-password.

Microsoft Outlook and Microsoft 365



RMIT provides all students with a free Microsoft Outlook email account.

Your RMIT student email

Your RMIT student email account is the primary means of communication between you and RMIT. You'll receive important emails from your lecturers, as well as enrolment notifications and confirmations.

Log in at least twice a week to ensure you stay up to date with important University messages and deadlines. For login instructions see page 4.

You are required to check and read your RMIT student email account regularly. RMIT won't vary a deadline because you didn't receive or read information sent to you. You can forward your RMIT student email address to another email account, visit rmit.edu.au/students/support-services/it-support-systems/email for further information.

Important: When you are no longer an RMIT student, for example if you discontinue your program or when you have graduated, your access to all student systems, including your RMIT email account, will be removed in compliance with the Telecommunications (Interception and Access) Act 1979.

Microsoft 365 resources

As an RMIT student, you can access Microsoft's range of software, including Word, Excel, SharePoint and more.

You can find resources on how to make the most of Microsoft 365 access by visiting rmit.edu.au/students/support-services/it-support-systems/software-apps.

> Access your RMIT email account via the Outlook login page:
outlook.office.com.

Enrolment Online



Manage your enrolment and student record using RMIT's Enrolment Online system.

Enrol (add, drop or change classes)

This is how you'll enrol for each year of your program.

RMIT and your partner institution will always provide instructions on how to complete your enrolment for each year of your program.

View academic history/results

Find your entire enrolment history, results and grade point average (GPA) via your Academic History document.

View Statement of Enrolment (SoE)

This is your official statement which confirms your program and course enrolments in a term.

Cancel program

If you don't want to continue your study with RMIT, click the link and follow the steps to withdraw from your program.

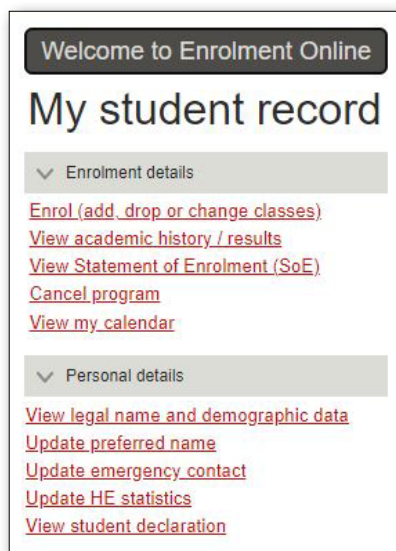
View my calendar

View your important dates, including the dates your classes start and end, your results release date, and your census date.

Personal details

Here you can update your personal details (e.g. your preferred name, email, home address, contact number) as well as view your Statement of Student Responsibilities.

> Access Enrolment Online via sams.rmit.edu.au.





Canvas is RMIT's learning management system. You have to be enrolled in your courses to have access to your study material.

You'll use Canvas regularly to access:

- course activities and content
- your assessment tasks
- virtual classrooms.
- course grades and feedback
- discussion boards

Canvas dashboard

The Canvas dashboard is your home page and allows you to easily see what's happening across all your courses. The navigation panel is on the left side of the page and provides you with access to frequently used Canvas features.



Account

Account: Here you can update your profile picture, adjust settings and turn on your notifications. Make sure you review your notifications to ensure you're set up to receive important course announcements and updates.



Courses

Courses: Here's where you'll find your course content. Each course has its own home page where you can access course announcements, syllabus, assignments and grades for completed assessments.



Calendar

Calendar: The Calendar is a great way to view everything you have to complete for your courses in one place. You can view calendar events by day, week, month or agenda list.



Inbox

Inbox: You can use the inbox to send and receive emails from your lecturers and fellow classmates.

Canvas for mobile

The Canvas Student app is available for iOS and Android mobile devices. Simply search 'Canvas Student' in your app store and download the app.

More information

You'll be using Canvas throughout your program, so make sure you familiarise yourself with its layout and functions. You can find more information about setting up Canvas at rmit.edu.au/students/my-course/canvas.

> Access Canvas via rmit.instructure.com.



Find the study support and e-resources you need to unlock your academic potential.

You can access a vast collection of e-books and journals, as well as study support at rmit.edu.au/library.

Ask the Library

Receive personalised help to find information or improve your study skills. Academic skills advisors and librarians will help you with researching your topic, finding information, improving your academic writing skills, academic integrity, effective learning strategies, maths, physics, statistics and more.

All available via live chat and email at rmit.edu.au/library/about-and-contacts/ask-the-library.

Online study resources

The Learning Lab is an online resource designed to help you with:

- **Assessments task:** essays, reports, reflective writing
- **Writing skills:** paraphrasing, referencing, academic integrity
- **Study skills:** mind mapping, note-taking, reading skills, exam preparation critical thinking.

You can access the Learning Lab by visiting emedial.rmit.edu.au/learninglab.

At RMIT, you may need to develop a different approach to your studies as learning at RMIT is largely student-directed. You will become ‘independent learners’. Independent learners must be able to:

- Manage and organise time
- Develop complex understandings, not memorise
- Evaluate what they read, ask questions and form opinions
- Discover by themselves.

Visit emedial.rmit.edu.au/learninglab/content/getting-started.

Rights and responsibilities



Understand your rights and responsibilities as an RMIT student.

Statement of Student Responsibilities

When you enrol as a student at RMIT, you assume responsibility for choices you make in relation to your program.

You'll read and agree to these responsibilities when you enrol for each academic year of your program.

To read or review the statement, log in to **Enrolment Online** and go to **My student record > Personal details > View student declaration** or at rmit.edu.au/students/student-life/rights-responsibilities/statement.

Student Conduct

All students are expected to observe the values of RMIT. Formal actions can be taken when students behave in a manner that is considered inappropriate.

Visit rmit.edu.au/students/student-life/rights-responsibilities for more information about student conduct.

Student Complaints

RMIT takes student complaints seriously and has processes in place to ensure your complaint is resolved quickly and fairly.

You can find more information about the student complaints process, who to contact and read our Student and Student-Related Complaints Policy at rmit.edu.au/students/support-services/feedback-complaints-appeals/complaints.

Appeals

As an RMIT student you are entitled to seek a review of or appeal decisions that impact your studies.

Make sure you follow the correct process for lodging an appeal by visiting rmit.edu.au/students/support-services/feedback-complaints-appeals/appeals.

Integrity and Assessment Support



Learn how assessments work, how to get your results and find the resources you need to succeed.

For each of your courses, you'll need to complete a number of assessment tasks to demonstrate your knowledge of the course content.

RMIT provides information to students about assessment and results via rmit.edu.au/students/my-course/assessment-results.

Academic integrity

Academic integrity is about honest presentation of your academic work. RMIT has a range of online materials and resources designed to help you understand academic integrity.

Visit rmit.edu.au/students/my-course/assessment-results/academic-integrity to find more information about academic integrity.

You can enrol for the Academic Integrity Awareness credential by visiting rmit.edu.au/study-with-us/levels-of-study/short-courses/academic-integrity-awareness.

Assessment flexibility

The University offers a range of assessment flexibility options for students. If you can't finish an assessment due to extenuating circumstances, you may be eligible for an extension, special consideration or an equitable assessment arrangement.

You can find out more, including application instructions and guidance on appropriate supporting documentation, by visiting rmit.edu.au/students/my-course/assessment-results/special-consideration-extensions.

Academic progress

Academic progress is the way the University supports students who are not making satisfactory progress towards completing their program.

We know there are many reasons why it can be difficult to keep up with your studies. It's important to remember that, throughout this process, there are many support services available to get you back on track, and people who can help you succeed.

For more information, please go to rmit.edu.au/students/my-course/assessment-results/academic-progress.

Who to contact



Know who to contact for support or when you have a query about your studies.

Your course coordinator or tutor

If you need help with:

- any matters related to your courses/subjects or assessments
- questions about assignments, coursework and due dates.

> Contact your coordinator via Canvas at rmit.instructure.com.

Your local partner contact

If you need help with:

- managing your enrolment (adding or dropping courses)
- applying for credit
- submitting a request for a leave of absence
- any other administrative queries and on-site support and services.

> You can find your partner contact at rmit.edu.au/students/support-services/student-connect/partner-institute-contacts.

School and College contacts

If you need to contact RMIT directly with a general enquiry related to your program enrolment you can make your enquiry via an online portal, phone or webchat.


> Go to rmit.edu.au/students/support-services/student-connect/school-college-contacts and select your College.

IT Service Connect

If you need help with any IT enquiries and support:

> Visit rmit.edu.au/students/support-services/it-support-systems/it-service-connect.

Live Web Chat

Look for the “Chat”  button at the bottom-right of IT Service Connect webpages. Live Web Chat is available during standard business hours Melbourne time.

Safer Community

If you seek support regarding experience of violence, unwanted or threatening behaviour including sexual harassment and harm:

> Visit rmit.edu.au/about/our-locations-and-facilities/facilities/safety-security/safer-community.



Birla Institute of Technology and Science Pilani in India