

# Results from the latest Student Experience Survey

The Student Experience Survey (SES) is an annual survey conducted by the Social Research Centre on behalf of the Australian Government for students to give feedback on their entire student experience – from the quality of the learning experience and skills development to the resources and support services available.

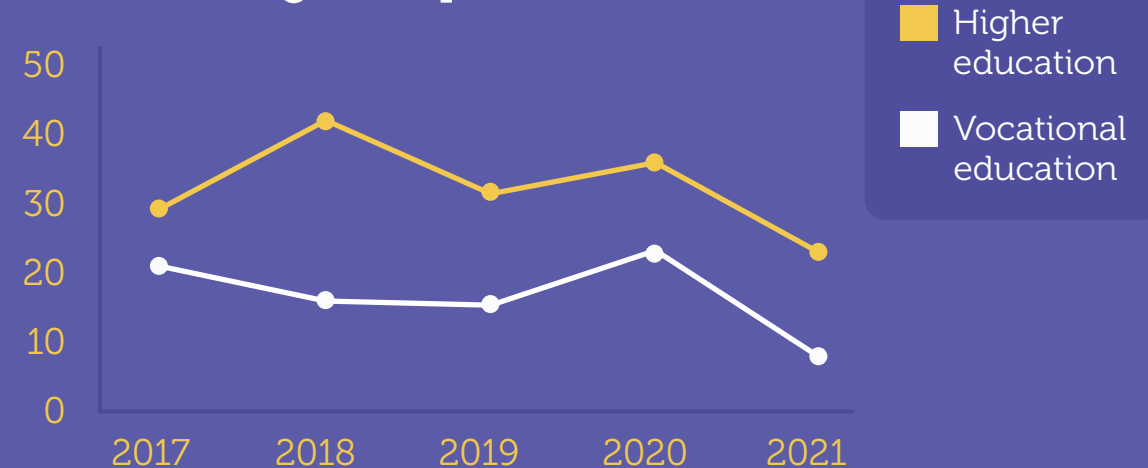
This is the opportunity for students to tell us what we're doing well and what could be improved to create a better experience.



## 22%

of students completed the survey last year.

### Survey response rates



## • The learning experience •



### What you said

- Sometimes assessment instructions are hard to understand.
- Online resources in Canvas could be more organised and consistent with better content design.
- It's more difficult to feel supported by educators in an online environment.
- Lectures can be long and are not the most engaging. Learning activities could be more interactive.

### What we're doing

- Assessment tasks have been rewritten in clearer and simpler language.
- Continuously improving the Canvas experience through new software upgrades and usability and design improvements.
- Continuing professional development for our educators to deliver engaging blended experiences for students.
- Continuing to transition toward a blended learning experience so students can learn at their own pace and have maximised opportunities to interact with teachers and peers in class.

## • Graduate employability •



### What you said

- You value connections with industry and want more online options for work placements.
- You'd like to see more industry examples in your learning and know how it aligns with your future work goals.

### What we're doing

- Conducting career readiness surveys as part of the enrolment process to understand where students are in their career journey and provide tailored support.
- Delivering both online and in person career mentoring experiences with international leaders and industry professionals from government and not-for-profit organisations.
- Launched a new digital portfolio tool, Folio, so that students can showcase the relevance of their learning to future employers.

## • Support and connection •



### What you said

- You'd like additional support to navigate learning online where learning continues to be impacted by COVID-19.
- You want a campus experience that helps you make connections and suits your life and study style.
- You miss having opportunities to connect with peers on-campus.

### What we're doing

- Enhanced capacity of Equitable Learning Service (ELS) through extra staffing to allow additional student support.
- Immersive Reader and Canvas accessibility checker introduced for a more equitable online learning experience.
- More counselling appointments made available for students.
- On-campus events including in-person orientation activities, cultural tours and movie nights to give students more opportunities to meet, socialise and connect.