

How to Login after MFA Enrolment

Where you see these icons



Use your mobile device

Use your PC or laptop

This visual guide will help you to access your RMIT applications after enrolling for Multifactor Authentication. You will need your pre-enrolled smartphone.

Steps for Notification through MOBILE APP

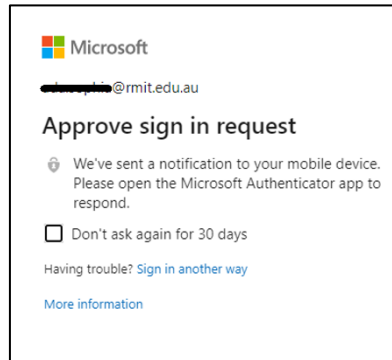
Step 1



Sign in to O365 app with your RMIT email address and password.

You will now be asked to approve a sign in request sent to your Microsoft Authenticator App.

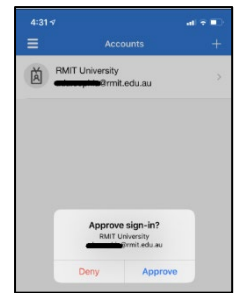
Step 2



Step 3



Open your mobile phone and click **Approve** to successfully login to the application.



Steps for TEXT MESSAGE TO PHONE

Step 1



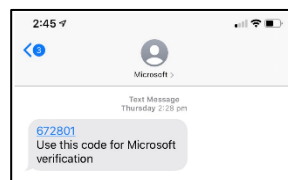
Sign in to O365 app with your RMIT email address and password.

You will be asked to enter a code sent to your phone.

Step 2



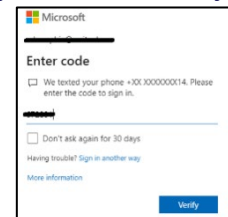
You will receive a 6-digit verification code on your phone from Microsoft.



Step 3



Enter the 6-digit code on your computer and click verify to successfully login.



Managing devices used for MFA

After you've registered your preferred MFA option you can update/change your contact no. or change your preferred registration option by doing the following:

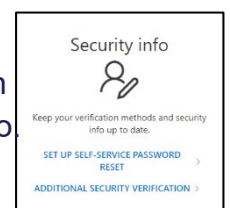
Step 1

Go to: <https://myprofile.microsoft.com/>

Click **Additional Security Verification** under Security info.

Step 2

Change preferred option or edit phone no. and click **Save**



Need help?

Please contact the Service & Support Centre.

For more information on MFA, visit

rmit.edu.au/students/support-and-facilities/it-services-for-students/cyber-safety/multi-factor-authentication

