

Property Services



Quality Policy Statement

RMIT Property Services is focused on providing quality property, facilities and services to support all University activities in a safe and sustainable manner.

We are committed to providing quality service through:

- The achievement of quality objectives, measures and targets which align with RMIT's Strategic Plan and Property Services Annual Operating Plan.
- Continuous quality improvement in all activities.
- Increasing the satisfaction of our students and staff by establishing close internal partnerships aimed at fully understanding their expectations.
- Meeting University requirements in terms of strategy, performance, best practice, cost and timelines.
- Developing, implementing, monitoring and reviewing safety, quality and environmental management plans and safe and sustainable systems of work.
- Complying with all applicable statutory, regulatory and RMIT requirements.
- Attaining and maintaining certification to AS/NZS ISO 9001 Quality Management System.

A handwritten signature in black ink, appearing to read 'Elise Cockerill'.

Elise Cockerill
Executive Director, Property Services Group
3 January 2024

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