



RMIT Coursework Scholarships Office

## Examples of ineligible Centrelink payment documentation

July 2019

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Full names, addresses and Customer Reference Numbers (CRN) are redacted in these examples. **Do not** redact these details when you submit your documentation for a scholarship application, or it will be considered ineligible.

The most common reasons for documentation being marked as ineligible are:

- The scholarship applicant's full name is not visible
- Dates of the payment are not visible, or the last payment was greater than three months ago
- A screenshot of a bank account is provided instead of an official statement
- The type of payment is not visible
- The type of payment is not eligible\*

\*Ineligible benefits:

- Family Tax Benefit A
- Family Tax Benefit B
- Carer Allowance

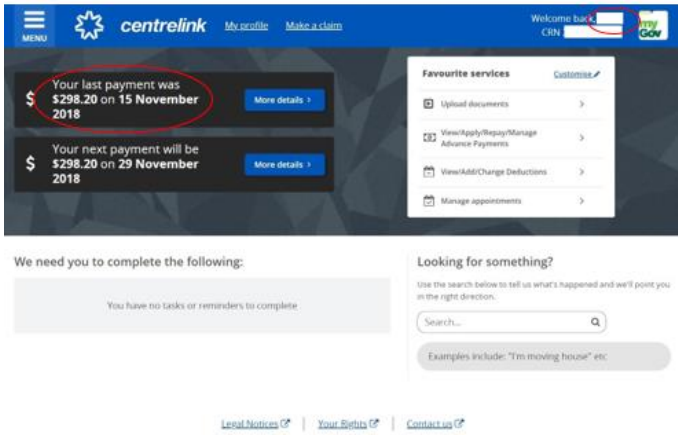
Eligible benefits:

- Centrelink Health Care Card
- Centrelink Pensioner Concession Card
- Department of Veteran Affairs Health Card
- Youth Allowance
- Newstart Allowance
- Austudy
- ABSTUDY
- Disability Support Pension
- Carer Payment

If you receive a Parenting Payment, a copy of your eligible low-income health care card is preferred. If your most recent statement (within 3 months) clearly shows that you receive the maximum payment rate, you can also provide this evidence.

If your statement does not show that you receive the maximum Parenting Payment, and you do not have a current low-income health care card, your Parenting Payment statement **must** be accompanied by an ATO Notice of Assessment to be considered.

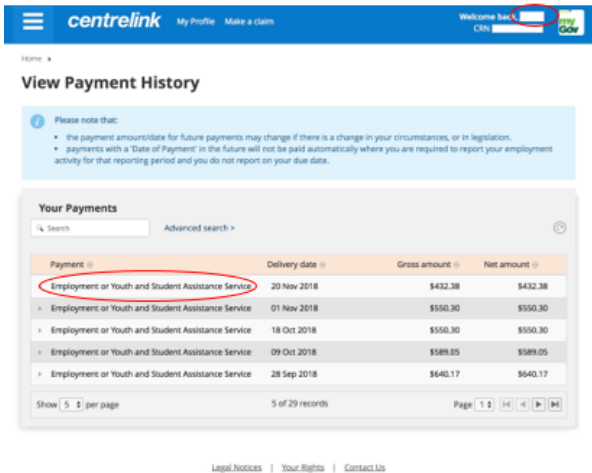




Ineligible because:

- Screenshots of Centrelink account are not able to be accepted
- Type of payment is not visible
- Full name of recipient not visible – only first name

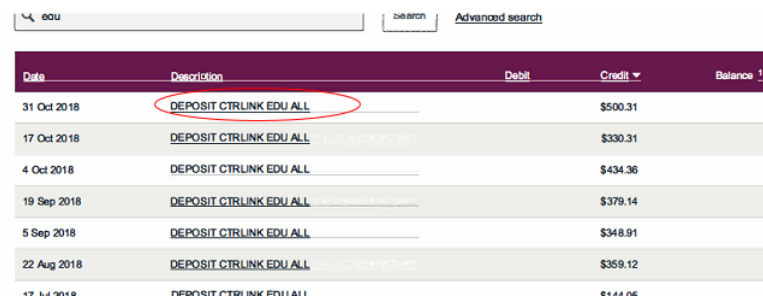
Please note that the date of the most recent payment must be within three months of the time of your scholarship application. For May/June scholarship applications, this piece of evidence would also be ineligible due to the date of payment being greater than three months ago.



Ineligible because:

- Screenshots of Centrelink payment history are not able to be accepted
- Type of payment is not visible
- Full name of recipient not visible – only first name

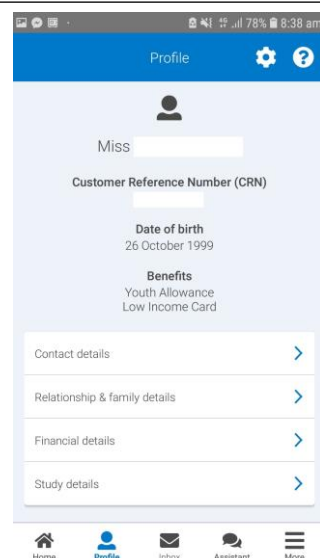
Please note that the date of the most recent payment must be within three months of the time of your scholarship application. For May/June scholarship applications, this piece of evidence would also be ineligible due to the date of payment being greater than three months ago.



Ineligible because:

- Screenshots of bank accounts and bank account statements are unable to be accepted
- Type of payment is not visible
- Full name of recipient not visible

Please note that the date of the most recent payment must be within three months of the time of your scholarship application. For May/June scholarship applications, this piece of evidence would also be ineligible due to the date of payment being greater than three months ago.



Ineligible because:

- Date of most recent Youth Allowance payment not visible
- Date of Low Income Card expiry not visible
- Not an official Centrelink statement