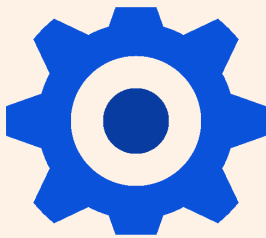


Transforming Research Services: Proposed operating model for consultation

RMIT's Transforming Research Services Project will change the way research services are delivered and making it easier for our researchers and graduate researchers.

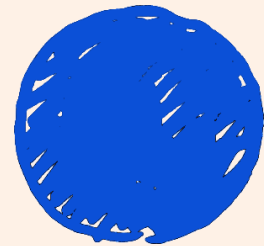
The scale of RMIT's research and innovation work has grown significantly over the past few years. However, as we have heard from our research community, our systems and processes have not kept pace with this growth and need to evolve. We also need to respond to changes in the research environment and better support researchers and professional staff to achieve excellent research and innovation outcomes.



Smarter, simpler processes creating a more consistent service experience



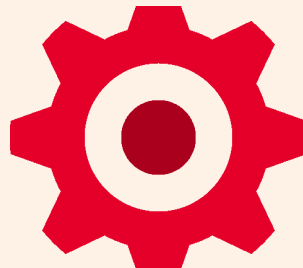
More diverse career pathways and established communities of practice for our people delivering services



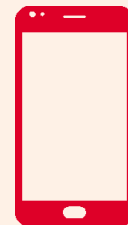
New global, enterprise research services operating model to enhance researcher support



A new Researcher Portal - a single place to access research information, ideas and support



Transitioning HDR candidature information and exams to the Student Administration Management System



Enabling greater collaboration across the RMIT

We are committed to ensuring support is maintained throughout the change process. Importantly, through this proposed model, we intend to improve the service experience for researchers and graduate researchers, regardless of where they are situated in the University.

The changes will:

- drive enhanced, connected services to support researchers and graduate researchers
- enable enriched research capability across RMIT, as well as enhanced industry, government and social enterprise partnerships
- create greater communities of practice, and development opportunities, for our professional staff
- further align the Research and Innovation operating model to drive the Ready for Life and Work strategy.



**Service
Culture**