

STUDENT EXPERIENCE SURVEY - HDR

2016

RMIT University	Survey Population: 1,838
	Respondents: 637
	Response Rate: 34.7%

Demographics (% of total sample size)

Commencement Year		Age		Gender	
Pre 2011	15	<20	0%	Male	52%
2011	13	21-24	5%	Female	48%
2012	51	25-34	50%	Citizenship	
2013	105	35-44	28%	Australian	62%
2014	136	45+	18%	International onshore	34%
2015	206			International offshore	4%
2016	111				

Program Type		Attendance Type		Location	
Master by research	10%	Full time	80%	On-campus	78%
Doctorate by research	90%	Part time	19%	Off-campus	22%

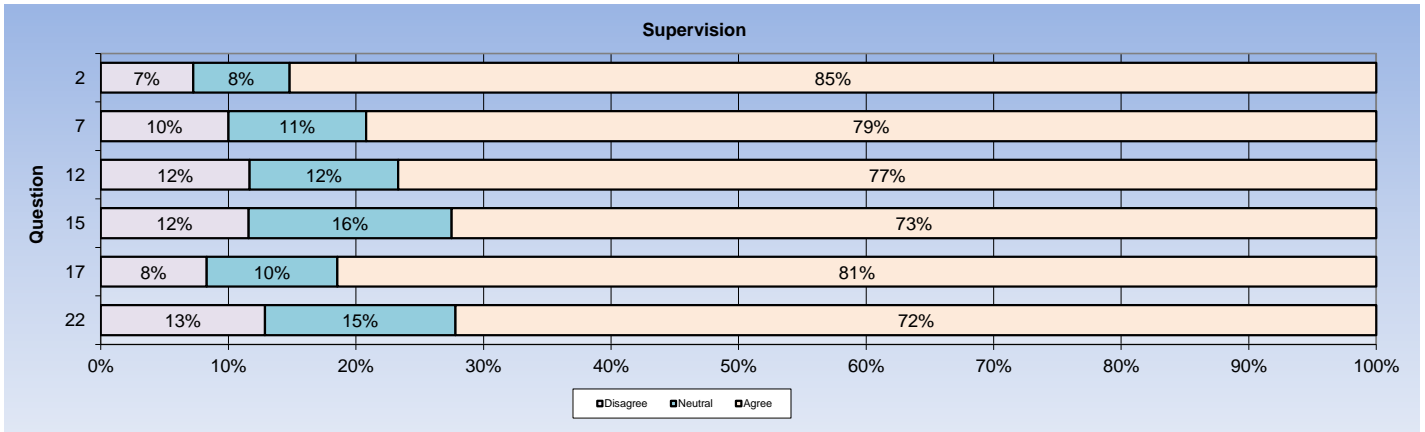
Milestones		LOTE		Rural Relocatee	
Confirmation of candidature	61%	Yes	61%	Yes	5%
Completion seminar	19%	No	39%	No	95%

Main Funds Source		Employment		Research Degree Included	
Employment	20%	Part time (1-14 hrs)	26%	Working for industry	
Cadetship	0%	Part time (15-20 hrs)	6%	Yes	10%
Family	8%	Part time (21-34 hrs)	4%	No	80%
AusAid/IDP	1%	Full time (35+ hrs)	18%	Working with industry	
Home Government	6%	Not at all	46%	Yes	21%
Scholarship	55%			No	71%
Loan	1%			Industry internship	
Savings	5%			Yes	16%
Other	3%			No	74%

Snapshot Scales 2016	
Supervision	77.9%
Intellectual Climate	62.9%
Skill Development	86.3%
Overall Satisfaction	80.4%

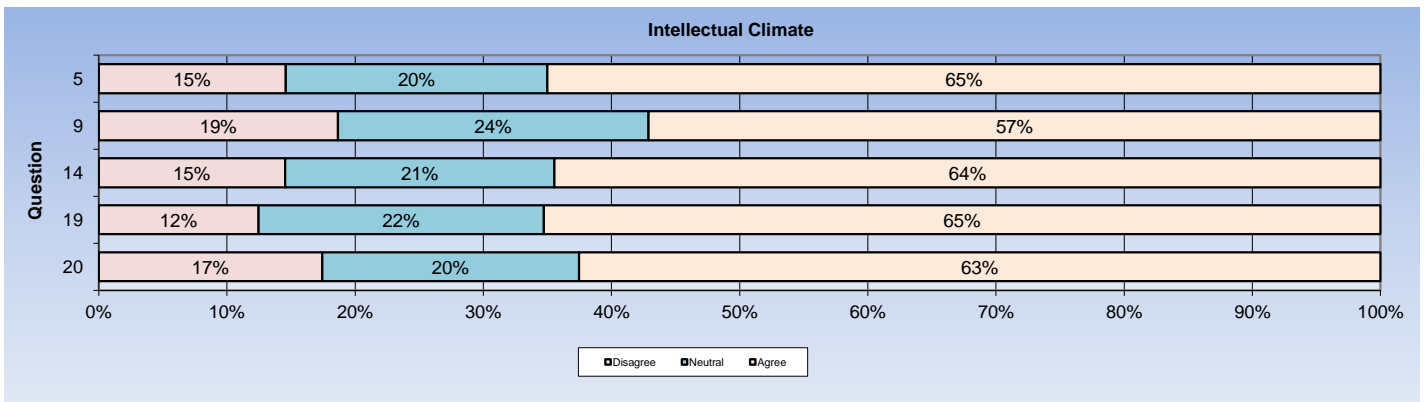
Supervision

	% AGREE					No. of Students
	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	
	77.9%					
2. Supervision is available when I need it	3%	5%	8%	25%	60%	635
7. My supervisor(s) are making a real effort to understand difficulties that I face	4%	6%	11%	29%	50%	620
12. My supervisor(s) provide me with additional information relevant to my topic	4%	8%	12%	29%	48%	635
15. I have been given good guidance in topic selection and refinement	5%	7%	16%	33%	39%	622
17. My supervisor(s) are providing helpful feedback on my progress	3%	5%	10%	30%	51%	626
22. I received good guidance in my literature search	4%	9%	15%	34%	38%	622



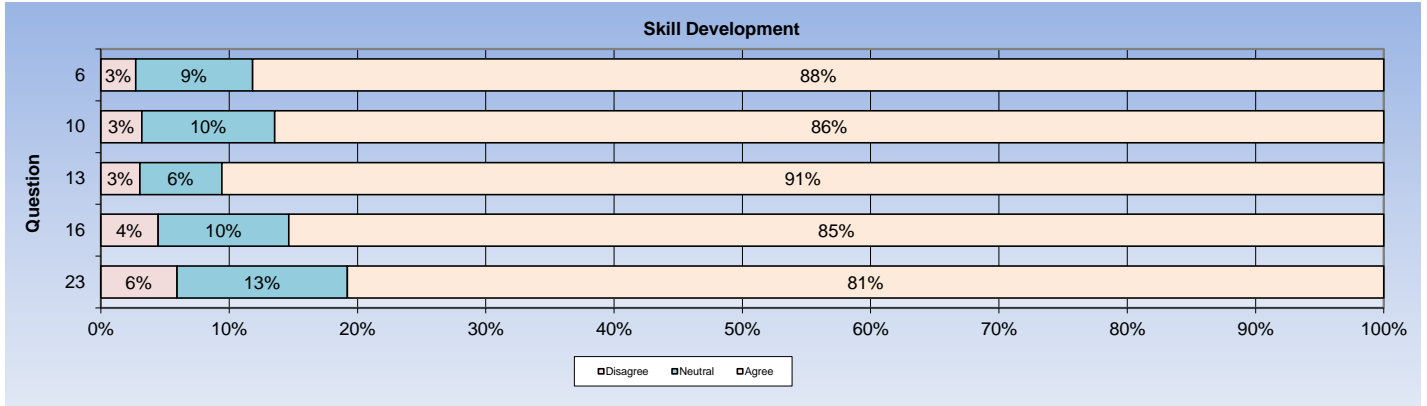
Intellectual Climate

	% AGREE					No. of Students
	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	
	62.9%					
5. The school is providing opportunities for social contact with other postgraduate students	5%	10%	20%	35%	30%	617
9. I am becoming integrated into the school's community	7%	12%	24%	36%	21%	611
14. The school is providing opportunities for me to become involved in the broader research culture	7%	8%	21%	36%	29%	619
19. A good seminar program is being provided for postgraduate students	5%	7%	22%	37%	29%	602
20. The research context in my school is stimulating my work	6%	11%	20%	34%	28%	614



Skill Development

	% AGREE	Strongly Disagree			Strongly Agree	No. of Students	
	86.3%						
6. My research is developing my problem-solving skills		1%	2%	9%	38%	50%	626
10. I am learning to develop my ideas and present them in written work		1%	3%	10%	46%	41%	628
13. My research is sharpening my analytical skills		1%	2%	6%	39%	51%	626
16. Doing my research is helping me to develop my ability to plan my own work		1%	4%	10%	38%	47%	628
23. As my research progresses, I am feeling more confident about tackling unfamiliar problems		2%	4%	13%	38%	42%	625



Overall Satisfaction

	% AGREE	Strongly Disagree			Strongly Agree	No. of Students	
	80.4%						
26. Overall, I am satisfied with the quality of my higher degree research		3%	5%	12%	41%	40%	629

Others

	Strongly Disagree			Strongly Agree	No. of Students	
3. I have access to suitable working space	9%	8%	17%	29%	37%	591
8. I have good access to the technical support I need	4%	10%	20%	37%	29%	617
11. I am able to organise good access to necessary equipment	4%	7%	20%	41%	28%	572
24. I have appropriate financial support for my research project	12%	12%	16%	29%	31%	602
1. I am satisfied with the supervision I am receiving	3%	6%	10%	22%	60%	635
4. I am developing an understanding of the standard of work required for my research degree and the examination process	1%	3%	10%	46%	41%	634
18. I am being encouraged and supported to publish my research	3%	4%	13%	30%	50%	616
21. I am benefiting from having more than one supervisor	5%	8%	11%	24%	51%	616
25. I am developing transferable skills that will enable me to work in a broad range of contexts after I complete my degree	1%	5%	14%	37%	42%	610

Administration

1. I find it easy to check my enrolment status and invoices online
2. I'd know what to do if I had a problem with my student administration
3. RMIT effectively resolves any student administration issue I might have

	Strongly Disagree		Strongly Agree		No. of Students	
1. I find it easy to check my enrolment status and invoices online	3%	5%	12%	39%	40%	625
2. I'd know what to do if I had a problem with my student administration	6%	12%	14%	39%	29%	629
3. RMIT effectively resolves any student administration issue I might have	5%	11%	18%	38%	28%	598

Learning Support

Library - I am satisfied with...

1. The Library's e-resources collection
2. The Library's book collections
3. The quality of service provided by Library staff
4. The Library's facilities
5. Library opening hours

	Strongly Disagree		Strongly Agree		No. of Students	
1. The Library's e-resources collection	1%	3%	11%	39%	46%	605
2. The Library's book collections	2%	4%	16%	39%	39%	588
3. The quality of service provided by Library staff	1%	1%	7%	34%	59%	592
4. The Library's facilities	2%	3%	12%	39%	45%	587
5. Library opening hours	2%	4%	12%	39%	43%	567

Computing Facilities - I am satisfied with...

1. Access to computer facilities at RMIT
2. Access to the specialist software that I require
3. The availability of computer printing facilities
4. The standard of service from computing support staff

	Strongly Disagree		Strongly Agree		No. of Students	
1. Access to computer facilities at RMIT	3%	7%	15%	33%	42%	568
2. Access to the specialist software that I require	5%	11%	20%	31%	33%	567
3. The availability of computer printing facilities	2%	4%	10%	33%	50%	582
4. The standard of service from computing support staff	2%	5%	16%	37%	40%	575

Learning Support Services - I am satisfied with...

1. Study support
2. Language support
3. On Track workshop
4. Statistical Consultancy

	Strongly Disagree		Strongly Agree		No. of Students	
1. Study support	1%	4%	16%	41%	38%	385
2. Language support	3%	5%	21%	36%	35%	299
3. On Track workshop	3%	6%	21%	38%	33%	422
4. Statistical Consultancy	9%	5%	25%	33%	29%	298

Online Services

1. I am satisfied with the Internet access provided by RMIT
2. I find the online environment useful to collaborate with other staff or students about my research

	Strongly Disagree		Strongly Agree		No. of Students	
1. I am satisfied with the Internet access provided by RMIT	2%	8%	18%	39%	34%	626
2. I find the online environment useful to collaborate with other staff or students about my research	3%	3%	12%	35%	47%	620

Communication

I have enough...

1. Opportunities to discuss my academic work with my supervisor(s)
2. Opportunities to work with other research students
3. Contact with students in other disciplines

	Strongly Disagree		Strongly Agree		No. of Students	
1. Opportunities to discuss my academic work with my supervisor(s)	11%	15%	19%	31%	24%	624
2. Opportunities to work with other research students	3%	7%	16%	37%	38%	615
3. Contact with students in other disciplines	5%	11%	20%	35%	29%	558

Information Access

	Strongly Disagree				Strongly Agree	No. of Students
1. I know how and where to access information regarding management of and support for my candidature	3%	5%	10%	31%	51%	632
2. I know who the key HDR academic and administrative contacts are in my school	9%	14%	22%	31%	25%	598
3. The RMIT website is easy to navigate to find information I need	15%	20%	24%	22%	20%	586

Campus Life and Environment

	Strongly Disagree				Strongly Agree	No. of Students
1. The RMIT campus is a good place to spend time	5%	9%	23%	36%	28%	596
2. RMIT is friendly to people from all backgrounds	2%	4%	13%	39%	41%	603
3. I feel personally safe on campus	1%	3%	10%	38%	48%	611
4. I am treated fairly at RMIT	3%	3%	11%	40%	42%	603
5. I can balance my research with my work and home commitments	4%	10%	20%	35%	31%	616

Building and Facilities

	Strongly Disagree				Strongly Agree	No. of Students
<i>The following areas are well maintained...</i>						
1. Classrooms	2%	5%	15%	38%	40%	490
2. Lecture theatres	1%	3%	14%	41%	41%	487
3. Laboratories	4%	9%	17%	34%	36%	382
4. General access computer labs	2%	7%	17%	36%	38%	428
5. Lounge spaces	3%	6%	22%	34%	35%	528
6. Toilets	8%	12%	18%	32%	30%	611
7. Lifts	12%	12%	19%	29%	28%	577

Services and Programs for Students

<i>I am satisfied with the service or program...</i>	Strongly Disagree		Strongly Agree		No. of Students	
1. School of Graduate Research	4%	6%	18%	36%	36%	505
2. The Hub	3%	5%	19%	41%	33%	439
3. Health promotion	5%	9%	26%	28%	31%	251
4. Scholarship and financial advice	7%	11%	17%	29%	36%	451
5. Career planning and advice	6%	13%	25%	32%	24%	303
6. Housing advice and assistance	8%	9%	32%	26%	26%	199
7. International student advisory services	3%	10%	21%	31%	35%	212
8. Legal Advice	4%	6%	29%	33%	28%	189
9. Counselling services	1%	6%	25%	31%	37%	228
10. Disability support	1%	6%	32%	24%	36%	137
11. Student leadership programs	3%	7%	30%	29%	31%	207
12. Religious/spiritual services	8%	7%	26%	27%	32%	186

This service is important to me...

	Yes	No	No. of Students
1. School of Graduate Research	90%	10%	456
2. The Hub	68%	32%	453
3. Health promotion	55%	45%	444
4. Scholarship and financial advice	85%	15%	467
5. Career planning and advice	66%	34%	454
6. Housing advice and assistance	37%	63%	448
7. International student advisory services	43%	57%	453
8. Legal Advice	47%	53%	451
9. Counselling services	52%	48%	450
10. Disability support	29%	71%	439
11. Student leadership programs	44%	56%	439
12. Religious/spiritual services	29%	71%	445

RMIT Link

I am satisfied with the service or program...

	Strongly Disagree		Strongly Agree		No. of Students	
1. Sport programs, sport clubs and recreation activities	5%	7%	23%	34%	32%	261
2. Visual arts, performing arts and gallery activities	2%	5%	23%	35%	34%	237

This service is important to me...

	Yes	No	No. of Students
1. Sport programs, sport clubs and recreation activities	53%	47%	449
2. Visual arts, performing arts and gallery activities	43%	57%	443

Student Union

I am satisfied with the service or program...

	Strongly Disagree				Strongly Agree	No. of Students
1. Representation of student interests to the University	5%	7%	26%	31%	31%	303
2. Campaigns, information and resources to improve conditions for students	4%	7%	26%	34%	29%	312
3. Advice and support if I had a problem with the University	5%	10%	24%	29%	33%	308
4. Social activities, bands and competitions	4%	7%	29%	32%	28%	263
5. Clubs and collectives	2%	6%	26%	36%	29%	239
6. Student media, such as Catalyst and RMITV	3%	6%	28%	32%	31%	223

This service is important to me...

	Yes	No	No. of Students
1. Representation of student interests to the University	64%	36%	433
2. Campaigns, information and resources to improve conditions for students	63%	37%	442
3. Advice and support if I had a problem with the University	70%	30%	444
4. Social activities, bands and competitions	47%	53%	443
5. Clubs and collectives	46%	54%	441
6. Student media, such as Catalyst and RMITV	42%	58%	433

Outcomes

	Strongly Disagree				Strongly Agree	No. of Students
1. As an RMIT graduate I will be highly employable	4%	8%	31%	35%	23%	600
2. My research training experience at RMIT will improve my career prospects	3%	5%	19%	40%	33%	621
3. RMIT generally responds well to student feedback	8%	10%	26%	33%	23%	561
4. I would recommend higher degree research programs at RMIT to others	7%	7%	19%	33%	34%	625

Notes

The scale % AGREE is calculated by adding up all the items scored Agree/Strongly Agree across all respondents. This is divided by the total number of items answered across all respondents. Blanks or N/A's are excluded. Percentages represent the %age of the total valid responses per question, with the exception of the demographics section which represent the %age of total responses. Charts are rescaled on valid responses to total 100%. Values may round to 101 %. Valid responses exclude N/A and blank responses.