

# STUDENT EXPERIENCE SURVEY - VE LQ

## 2017

C4362 - Certificate IV in Bookkeeping BUS 650T - Vocational Business Education	AUSCY	Survey Population: 24 Respondents : 4 Response Rate: 16.7%
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### Demographics (% of total sample size)

#### Commencement Year

Pre 2012	0	Under 15	0%
2012	0	15-19	25%
2013	0	20-24	0%
2014	0	25-34	25%
2015	0	35-44	0%
2016	0	45-54	25%
2017	4	55-64	0%
		65 or over	0%

#### Citizenship

Australian	100%
International Onshore	0%
International Offshore	0%

#### Gender

Male	0%
Female	75%

#### Program Type

TAFE Certificate	100%
TAFE Diploma	0%
Other	0%

#### LOTE

Yes	50%
No	25%

#### Disability

Yes	0%
No	75%

#### Qualification

Certificate I	0%
Certificate II	0%
Certificate III	0%
Certificate IV	50%
Certificate level unknown	0%
Diploma	25%
Advanced diploma	0%
Associate degree	0%
Degree	0%
Short course / statement of attainment	0%
VET graduate certificate / graduate dip.	0%
Other qualification / training	0%
Do not know	25%

#### FOE

Natural & physical sciences	0%
Information Technology	0%
Engineering & related technologies	0%
Architecture & building	0%
Agriculture, envi & related studies	0%
Health	0%
Education	0%
Management & commerce	75%
Society & culture	0%
Creative arts	0%
Food, hospitality & personal services	0%
Other	25%

#### Identifying as Aboriginal/TSI

No	75%
Yes, Aboriginal	0%
Yes, Torres Strait Islander	0%
Yes, both	0%

#### Studying for an Apprenticeship or Traineeship

Yes	0%
No	75%

#### Recognition/Prior Learning

Yes	50%
No	25%

#### Snapshot Scales 2017 (Old Formula)

Trainer Quality	59.1%
Overall	40.0%

#### Please check notes on page 3

#### Snapshot Scales 2017 (New Formula)

Trainer Quality	50.0%
Overall Satisfaction	50.0%

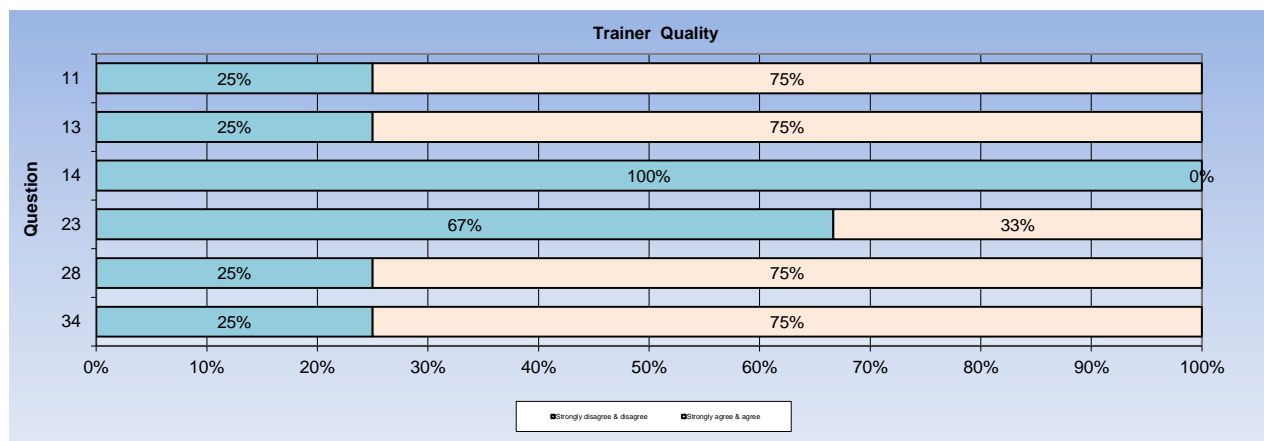
# About Your Training

C4362 - Certificate IV in Bookkeeping

2017

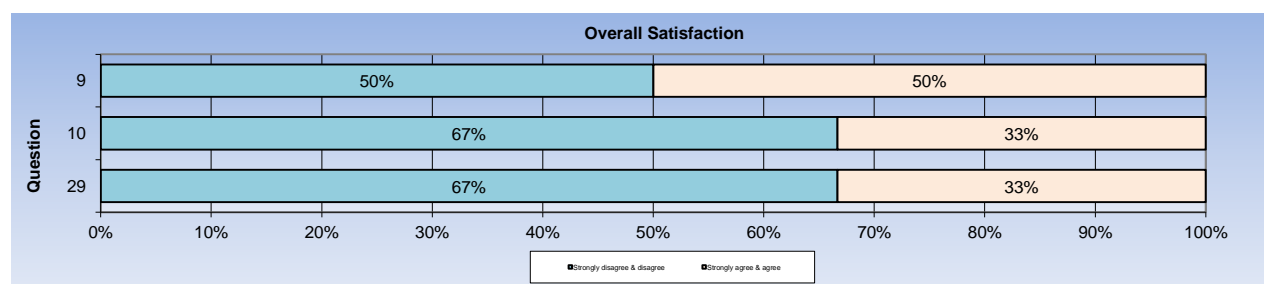
## 1. Trainer Quality

	% AGREE	Strongly Disagree		Strongly Agree	No. of Students	
	59.1%					
11. Training organisation staff respected my background and needs		0%	25%	50%	25%	4
13. Trainers had an excellent knowledge of the subject content		0%	25%	50%	25%	4
14. I received useful feedback on my assessments		0%	100%	0%	0%	3
23. Trainers explained things clearly		0%	67%	33%	0%	3
28. Trainers made the subject as interesting as possible		0%	25%	75%	0%	4
34. Trainers encouraged learners to ask questions		0%	25%	75%	0%	4



## 2. Overall Satisfaction

Overall Satisfaction:		% AGREE		Strongly Disagree		Strongly Agree		No. of Students	
		40.0%							
9. Overall, I am satisfied with the training				25%	25%	50%	0%	4	
10. I would recommend the training organisation to others				33%	33%	33%	0%	3	
29. I would recommend the training to others				33%	33%	33%	0%	3	



## 3. Effective Support

		% AGREE			Strongly Disagree		Strongly Agree	No. of Students
		71.4%						
24. The training organisation had a range of services to support learners			0%	67%	33%	0%	0%	3
33. The training was flexible enough to meet my needs			0%	0%	100%	0%	0%	4

#### 4. Clear Expectations

	% AGREE	Strongly Disagree		Strongly Agree	No. of Students	
	50.0%					
20. It was always easy to know the standards expected		0%	50%	50%	0%	4
22. I usually had a clear idea of what was expected of me		0%	50%	50%	0%	4
35. Trainers made it clear right from the start what they expected from me		25%	25%	50%	0%	4

#### 5. Effective Assessment

	% AGREE					
	90.0%	Strongly Disagree		Strongly Agree	No. of Students	
15. The way I was assessed was a fair test of my skills and knowledge		0%	0%	100%	0%	3
19. Assessments were based on realistic activities		0%	0%	100%	0%	4
30. The training organisation gave appropriate recognition of existing knowledge and skills		0%	33%	67%	0%	3

#### 6. Learning Stimulation

	% AGREE					
	83.3%	Strongly Disagree		Strongly Agree	No. of Students	
17. The training was at the right level of difficulty for me		0%	25%	75%	0%	4
18. The amount of work I had to do was reasonable		0%	25%	75%	0%	4
32. I was given enough material to keep up my interest		0%	0%	100%	0%	4

#### 7. Training Resources

	% AGREE					
	91.7%	Strongly Disagree		Strongly Agree	No. of Students	
21. Training facilities and materials were in good condition		0%	25%	75%	0%	4
26. The training used up-to-date equipment, facilities and materials		0%	0%	100%	0%	4
31. Training resources were available when I needed them		0%	0%	100%	0%	4

#### 8. Training Relevance

	% AGREE	Strongly Disagree		Strongly Agree	No. of Students	
	66.7%					
3. The training focused on relevant skills		0%	25%	75%	0%	4
5. The training prepared me well for work		25%	25%	50%	0%	4
7. The training had a good mix of theory and practice		25%	0%	75%	0%	4

#### 9. Competency Development

	% AGREE	Strongly Disagree		Strongly Agree		No. of Students
	62.5%					
1. I developed the skills expected from this training		25%	25%	50%	0%	4
2. I identified ways to build on my current knowledge and skills		0%	25%	75%	0%	4

#### Notes

The Social Research Centre (SRC) uses a new method to evaluate scales such as Trainer Quality. The original method simply added the number of responses which were "Strongly Agree" or "Agree" for all 6 GTS questions and divided this by the number of actual responses. This is the Percent Agree value for the scale. Blanks, D/A and N/A are excluded.

The new method counts students rather than responses. Firstly, students who did not answer at least 4 of the 6 questions are excluded from the calculation. Responses for the remaining students are then converted to a value between 0 and 100 (Strongly Disagree=0, Disagree=25, Neither=50, Agree=75, Strongly Agree=100). Students with an average below 55 are regarded as "Not In Agreement".

The Percent Agree value is then the number of students In Agreement expressed as a percentage of all students that were not excluded.

The new method for calculating overall satisfaction uses responses only to Q9: Overall, I am satisfied with the training.

Percentages represent the percentage of total valid responses per question, with the exception of the demographics section which represent the percentage of total responses.

Charts are rescaled on valid responses to total 100%.

The sum of the percentages may be 99% or 101% in some cases due to rounding.

Valid responses exclude N/A and blank responses.