

STUDENT EXPERIENCE SURVEY - VE LQ 2017

365T - Global, Urban & Social Studies DSC	AUSCY	Survey Population: 1,171 Respondents : 237 Response Rate: 20.2%
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Demographics (% of total sample size)

Commencement Year

Pre 2012	0
2012	0
2013	0
2014	0
2015	1
2016	10
2017	226

Age

Under 15	0%
15-19	16%
20-24	19%
25-34	17%
35-44	19%
45-54	19%
55-64	7%
65 or over	0%

Citizenship

Australian	96%
International Onshore	3%
International Offshore	0%

Gender

Male	27%
Female	70%

Program Type

TAFE Certificate	31%
TAFE Diploma	68%
Other	1%

LOTE

Yes	50%
No	48%

Disability

Yes	10%
No	88%

Qualification

Certificate I	0%
Certificate II	0%
Certificate III	4%
Certificate IV	9%
Certificate level unknown	0%
Diploma	64%
Advanced diploma	18%
Associate degree	0%
Degree	1%
Short course / statement of attainment	1%
VET graduate certificate / graduate dip.	0%
Other qualification / training	0%
Do not know	0%

FOE

Natural & physical sciences	0%
Information Technology	0%
Engineering & related technologies	0%
Architecture & building	0%
Agriculture, envi & related studies	0%
Health	14%
Education	2%
Management & commerce	1%
Society & culture	38%
Creative arts	0%
Food, hospitality & personal services	0%
Other	42%

Identifying as Aboriginal/TSI

No	97%
Yes, Aboriginal	1%
Yes, Torres Strait Islander	0%
Yes, both	0%

Studying for an Apprenticeship or Traineeship

Yes	3%
No	91%

Recognition/Prior Learning

Yes	19%
No	77%

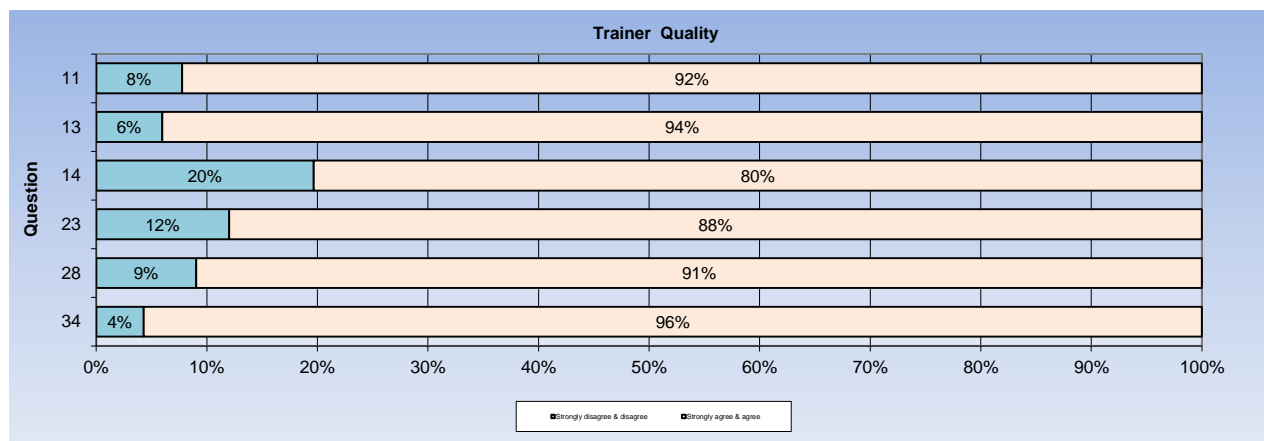
Snapshot Scales 2017 (Old Formula)	
Trainer Quality	90.2%
Overall	90.3%

Please check notes on page 3

Snapshot Scales 2017 (New Formula)	
Trainer Quality	91.4%
Overall Satisfaction	91.5%

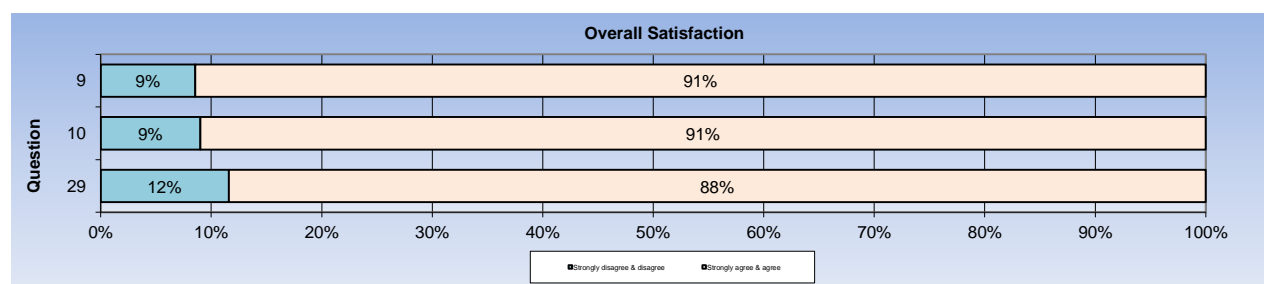
1. Trainer Quality

	% AGREE	Strongly Disagree	Disagree	Agree	Strongly Agree	No. of Students
	90.2%					
11. Training organisation staff respected my background and needs		3%	5%	50%	42%	232
13. Trainers had an excellent knowledge of the subject content		0%	6%	48%	46%	234
14. I received useful feedback on my assessments		6%	14%	56%	25%	234
23. Trainers explained things clearly		3%	9%	62%	26%	233
28. Trainers made the subject as interesting as possible		1%	8%	60%	31%	232
34. Trainers encouraged learners to ask questions		2%	2%	48%	47%	233



2. Overall Satisfaction

	% AGREE	Strongly Disagree	Disagree	Agree	Strongly Agree	No. of Students
	90.3%					
9. Overall, I am satisfied with the training		2%	7%	55%	37%	234
10. I would recommend the training organisation to others		2%	7%	48%	42%	233
29. I would recommend the training to others		2%	9%	51%	38%	233



3. Effective Support

	% AGREE	Strongly Disagree	Disagree	Agree	Strongly Agree	No. of Students
	87.4%					
24. The training organisation had a range of services to support learners		2%	10%	58%	30%	230
33. The training was flexible enough to meet my needs		3%	11%	61%	25%	231

4. Clear Expectations

	% AGREE	Strongly Disagree		Strongly Agree		No. of Students
	83.9%					
20. It was always easy to know the standards expected		4%	18%	58%	20%	231
22. I usually had a clear idea of what was expected of me		3%	11%	62%	25%	232
35. Trainers made it clear right from the start what they expected from me		2%	11%	56%	31%	231

5. Effective Assessment

	% AGREE	Strongly Disagree		Strongly Agree		No. of Students
	89.3%					
15. The way I was assessed was a fair test of my skills and knowledge		2%	9%	62%	27%	233
19. Assessments were based on realistic activities		3%	9%	60%	27%	233
30. The training organisation gave appropriate recognition of existing knowledge and skills		2%	7%	63%	28%	226

6. Learning Stimulation

	% AGREE	Strongly Disagree		Strongly Agree		No. of Students
	90.0%					
17. The training was at the right level of difficulty for me		1%	10%	61%	27%	233
18. The amount of work I had to do was reasonable		1%	11%	69%	19%	233
32. I was given enough material to keep up my interest		1%	6%	68%	26%	231

7. Training Resources

	% AGREE	Strongly Disagree		Strongly Agree		No. of Students
	89.6%					
21. Training facilities and materials were in good condition		2%	12%	55%	31%	231
26. The training used up-to-date equipment, facilities and materials		1%	8%	61%	29%	231
31. Training resources were available when I needed them		1%	7%	68%	24%	228

8. Training Relevance

	% AGREE	Strongly Disagree		Strongly Agree		No. of Students
	90.6%					
3. The training focused on relevant skills		1%	6%	57%	36%	233
5. The training prepared me well for work		1%	7%	60%	32%	232
7. The training had a good mix of theory and practice		1%	12%	60%	27%	234

9. Competency Development

	% AGREE	Strongly Disagree		Strongly Agree		No. of Students
	96.8%					
1. I developed the skills expected from this training		1%	3%	58%	39%	233
2. I identified ways to build on my current knowledge and skills		1%	1%	62%	35%	234

Notes

The Social Research Centre (SRC) uses a new method to evaluate scales such as Trainer Quality. The original method simply added the number of responses which were "Strongly Agree" or "Agree" for all 6 GTS questions and divided this by the number of actual responses. This is the Percent Agree value for the scale. Blanks, D/A and N/A are excluded.

The new method counts students rather than responses. Firstly, students who did not answer at least 4 of the 6 questions are excluded from the calculation. Responses for the remaining students are then converted to a value between 0 and 100 (Strongly Disagree=0, Disagree=25, Neither=50, Agree=75, Strongly Agree=100). Students with an average below 55 are regarded as "Not In Agreement".

The Percent Agree value is then the number of students In Agreement expressed as a percentage of all students that were not excluded.

The new method for calculating overall satisfaction uses responses only to Q9: Overall, I am satisfied with the training.

Percentages represent the percentage of total valid responses per question, with the exception of the demographics section which represent the percentage of total responses.

Charts are rescaled on valid responses to total 100%.

The sum of the percentages may be 99% or 101% in some cases due to rounding.

Valid responses exclude N/A and blank responses.