RMIT UNIVERSITY

VE Onshore

STUDENT EXPERIENCE SURVEY - VE LQ
2017

RMIT University	AUSBU	Survey Population: 159
		Respondents : 42
		Response Rate: 26.4%

Demographics (% of total sample size)

Commencement Year		Age		Citizenship	
Pre 2012	0	Under 15	0%	Australian	57%
2012	0	15-19	24%	International Onshore	43%
2013	0	20-24	45%	International Offshore	0%
2014	0	25-34	19%		
2015	1	35-44	10%	**Gender**	
2016	14	45-54	2%	Male	10%
2017	27	55-64	0%	Female	90%
		65 or over	0%		

Program Type		LOTE		Disability	
TAFE Certificate	0%	Yes	62%	Yes	10%
TAFE Diploma	100%	No	38%	No	90%
Other	0%				

Qualitfication		FOE		Identifying as Aboriginal/TSI	
Certificate I	0%	Natural & physical sciences	0%	No	98%
Certificate II	0%	Information Technology	0%	Yes, Aboriginal	2%
Certificate III	0%	Engineering & related technologies	0%	Yes, Torres Strait Islander	0%
Certificate IV	0%	Architecture & building	0%	Yes, both	0%
Certificate level unknown	0%	Agriculture, envi & related studies	0%		
Diploma	98%	Health	98%		
Advanced diploma	0%	Education	0%	**Studying for an Apprenticeship**	
Associate degree	0%	Management & commerce	2%	**or Traineeship**	
Degree	0%	Society & culture	0%	Yes	5%
Short course / statement of attainment	0%	Creative arts	0%	No	90%
VET graduate certificate / graduate dip.	0%	Food, hospitality & personal services	0%		
Other qualification / training	2%	Other	0%	**Recognition/Prior Learning**	
Do not know	0%			Yes	12%
				No	83%

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Snapshot Scales 2017 (Old Formula)		Snapshot Scales 2017 (New Formula)	
Trainer Quality	94.4%	Trainer Quality	95.2%
Overall	87.3%	Overall Satisfaction	92.9%

1. Trainer Quality

	% AGREE	Strongly Disagree		Strongly Agree	No. of Students
	94.4%				
11. Training organisation staff respected my background and needs		**2%**	**0%**	**62%**	**36%**	**42**
13. Trainers had an excellent knowledge of the subject content		**0%**	**2%**	**57%**	**40%**	**42**
14. I received useful feedback on my assessments		**0%**	**12%**	**62%**	**26%**	**42**
23. Trainers explained things clearly		**0%**	**7%**	**71%**	**21%**	**42**
28. Trainers made the subject as interesting as possible		**0%**	**10%**	**57%**	**33%**	**42**
34. Trainers encouraged learners to ask questions		**0%**	**0%**	**55%**	**45%**	**42**

Trainer Quality

Question	Strongly disagree & disagree	Strongly agree & agree
11	2%	98%
13	2%	98%
14	12%	88%
23	7%	93%
28	10%	90%
34	0%	100%
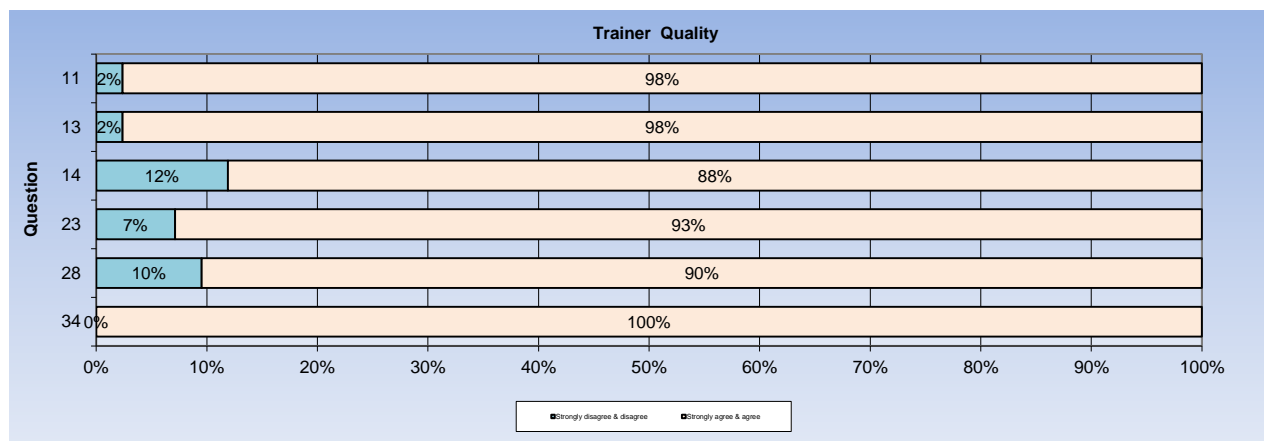
2. Overall Satisfaction

	% AGREE	Strongly Disagree		Strongly Agree	No. of Students
	87.3%				
9. Overall, I am satisfied with the training		**5%**	**2%**	**67%**	**26%**	**42**
10. I would recmommend the training organisation to others		**5%**	**12%**	**57%**	**26%**	**42**
29. I would recommend the training to others		**5%**	**10%**	**62%**	**24%**	**42**

Overall Satisfaction

Question	Strongly disagree & disagree	Strongly agree & agree
9	7%	93%
10	17%	83%
29	14%	86%
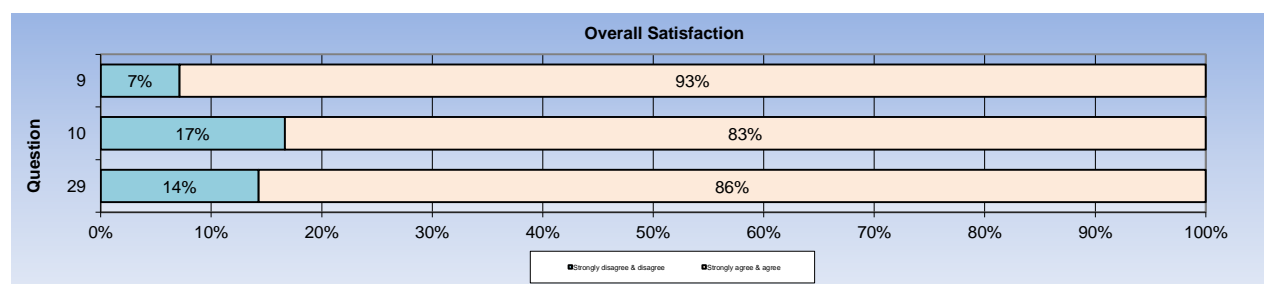
3. Effective Support

	% AGREE	Strongly Disagree		Strongly Agree	No. of Students
	92.9%				
24. The training organisation had a range of services to support learners		**5%**	**2%**	**69%**	**24%**	**42**
33. The training was flexible enough to meet my needs		**2%**	**5%**	**74%**	**19%**	**42**

4. Clear Expectations

	% AGREE	Strongly Disagree			Strongly Agree	No. of Students
	84.9%					
20. It was always easy to know the standards expected		2%	24%	62%	12%	42
22. I usually had a clear idea of what was expected of me		2%	12%	69%	17%	42
35. Trainers made it clear right from the start what they expected from me		0%	5%	67%	29%	42

5. Effective Assessment

	% AGREE	Strongly Disagree			Strongly Agree	No. of Students
	94.4%					
15. The way I was assessed was a fair test of my skills and knowledge		0%	7%	69%	24%	42
19. Assessments were based on realistic activities		0%	7%	74%	19%	42
30. The training organisation gave appropriate recognition of existing knowledge and skills		0%	3%	70%	28%	40

6. Learning Stimulation

	% AGREE	Strongly Disagree			Strongly Agree	No. of Students
	87.3%					
17. The training was at the right level of difficulty for me		0%	10%	69%	21%	42
18. The amount of work I had to do was reasonable		2%	12%	71%	14%	42
32. I was given enough material to keep up my interest		2%	12%	69%	17%	42

7. Training Resources

	% AGREE	Strongly Disagree			Strongly Agree	No. of Students
	88.9%					
21. Training facilities and materials were in good condition		2%	12%	69%	17%	42
26. The training used up-to-date equipment, facilities and materials		2%	14%	62%	21%	42
31. Training resources were available when I needed them		2%	0%	76%	21%	42

8. Training Relevance

	% AGREE	Strongly Disagree			Strongly Agree	No. of Students
	89.7%					
3. The training focused on relevant skills		0%	7%	62%	31%	42
5. The training prepared me well for work		2%	7%	64%	26%	42
7. The training had a good mix of theory and practice		0%	14%	50%	36%	42

9. Competency Development

	% AGREE	Strongly Disagree			Strongly Agree	No. of Students
	97.6%					
1. I developed the skills expected from this training		0%	0%	69%	31%	42
2. I identified ways to build on my current knowledge and skills		0%	5%	67%	29%	42

Notes

The Social Research Centre (SRC) uses a new method to evaluate scales such as Trainer Quality. The original method simply added the number of responses which were "Strongly Agree" or "Agree" for all 6 GTS questions and divided this by the number of actual responses. This is the Percent Agree value for the scale. Blanks, D/A and N/A are excluded.

The new method counts students rather than responses. Firstly, students who did not answer at least 4 of the 6 questions are excluded from the calculation. Responses for the remaining students are then converted to a value between 0 and 100 (Strongly Disagree=0, Disagree=25, Neither=50, Agree=75, Stronlgy Agree=100). Students with an average below 55 are regarded as "Not In Agreement".

The Percent Agree value is then the number of students In Agreement expressed as a percentage of all students that were not excluded.

The new method for calculating overall satisfaction uses responses only to Q9: Overall, I am satisfied with the training.

Percentages represent the percentage of total valid responses per question, with the exception of the demographics section which represent the percentage of total responses.

Charts are rescaled on valid responses to total 100%.

The sum of the percentages may be 99% or 101% in some cases due to rounding.

Valid responses exclude N/A and blank responses.