

STUDENT EXPERIENCE SURVEY - HDR

2018

**365H - Global, Urban & Social Studies
DSC**
**Survey Population: 138
Respondents: 43
Response Rate: 31.2%**
Demographics (% of total sample size)
Commencement Year

Pre 2013	2
2013	4
2014	3
2015	7
2016	7
2017	13
2018	7

Age

<20	0%
21-24	0%
25-34	30%
35-44	35%
45+	35%

Gender

Male	0%
Female	0%

Citizenship

Australian	53%
International onshore	0%
International offshore	2%

Program Type

Master by research	0%
Doctorate by research	95%

Attendance Type

Full time	58%
Part time	42%

Location

On-campus	77%
Off-campus	23%

Milestones

Confirmation of candidature	65%
Completion seminar	21%

LOTE

Yes	53%
No	47%

Rural Relocatee

Yes	5%
No	95%

Main Funds Source

Employment	33%
Cadetship	0%
Family	5%
AusAid/IDP	2%
Home Government	0%
Scholarship	49%
Loan	2%
Savings	7%
Other	0%

Employment

Part time (1-14 hrs)	12%
Part time (15-20 hrs)	9%
Part time (21-34 hrs)	7%
Full time (35+ hrs)	23%
Not at all	49%

Research Degree Included

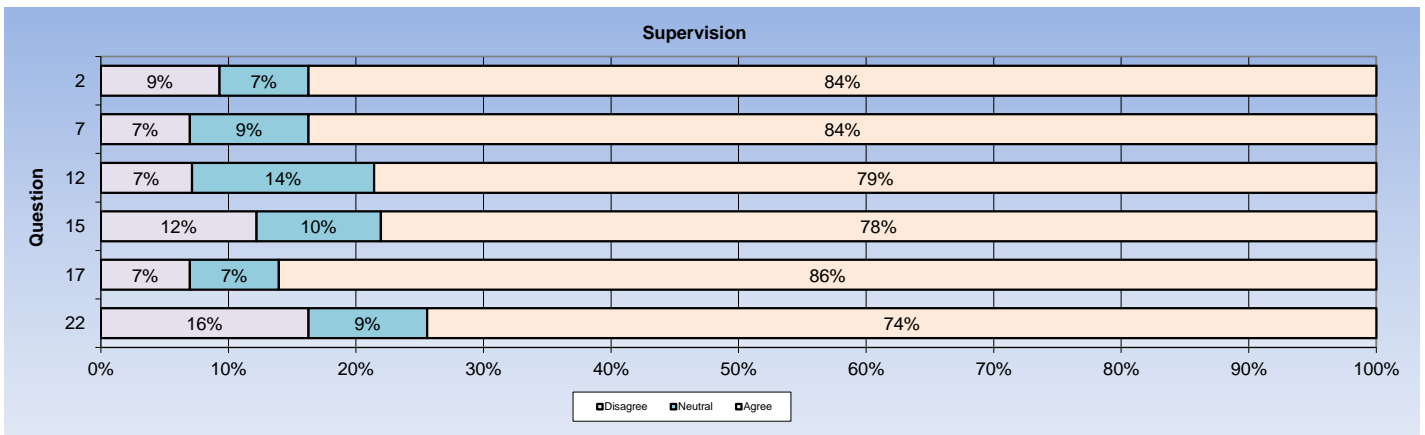
Working for industry	
Yes	5%
No	84%
Working with industry	
Yes	16%
No	74%
Industry internship	
Yes	14%
No	72%

Snapshot Scales 2018

Supervision	80.8%
Intellectual Climate	65.4%
Skill Development	85.1%
Overall Satisfaction	83.7%

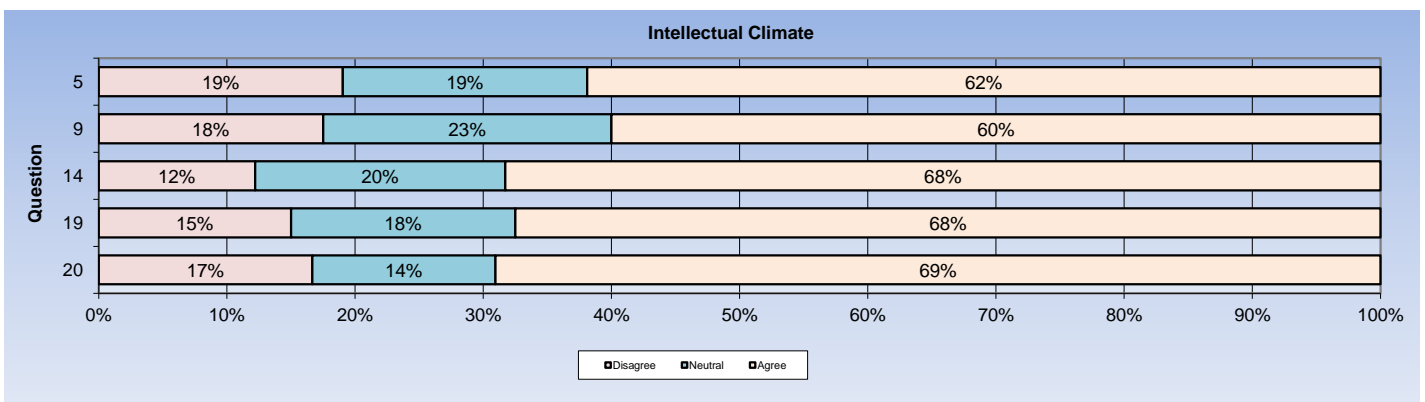
Supervision

	% AGREE					No. of
	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Students
	80.8%					
2. Supervision is available when I need it	5%	5%	7%	26%	58%	43
7. My supervisor(s) are making a real effort to understand difficulties that I face	5%	2%	9%	23%	60%	43
12. My supervisor(s) provide me with additional information relevant to my topic	7%	0%	14%	29%	50%	42
15. I have been given good guidance in topic selection and refinement	7%	5%	10%	46%	32%	41
17. My supervisor(s) are providing helpful feedback on my progress	5%	2%	7%	30%	56%	43
22. I received good guidance in my literature search	7%	9%	9%	42%	33%	43



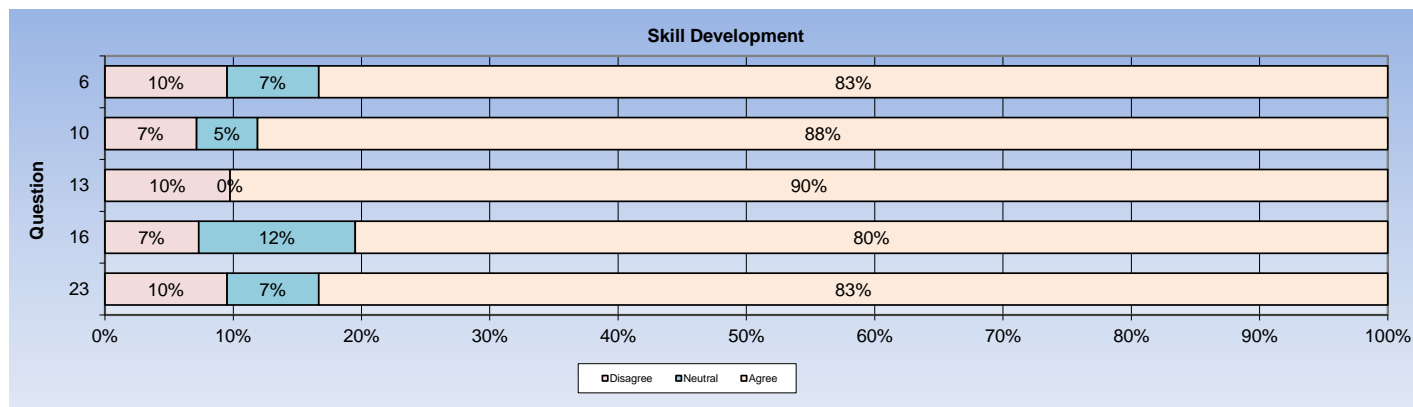
Intellectual Climate

	% AGREE					No. of
	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Students
	65.4%					
5. The school is providing opportunities for social contact with other postgraduate students	14%	5%	19%	36%	26%	42
9. I am becoming integrated into the school's community	10%	8%	23%	43%	18%	40
14. The school is providing opportunities for me to become involved in the broader research culture	5%	7%	20%	46%	22%	41
19. A good seminar program is being provided for postgraduate students	10%	5%	18%	50%	18%	40
20. The research context in my school is stimulating my work	10%	7%	14%	48%	21%	42



Skill Development

	% AGREE	Strongly Disagree			Strongly Agree		No. of Students
	85.1%						
6. My research is developing my problem-solving skills		5%	5%	7%	26%	57%	42
10. I am learning to develop my ideas and present them in written work		5%	2%	5%	31%	57%	42
13. My research is sharpening my analytical skills		7%	2%	0%	37%	54%	41
16. Doing my research is helping me to develop my ability to plan my own work		7%	0%	12%	27%	54%	41
23. As my research progresses, I am feeling more confident about tackling unfamiliar problems		7%	2%	7%	45%	38%	42



Overall Satisfaction

	% AGREE	Strongly Disagree			Strongly Agree		No. of Students
	83.7%						
26. Overall, I am satisfied with the quality of my higher degree research		5%	2%	9%	40%	44%	43

Others

	Strongly Disagree			Strongly Agree		No. of Students
3. I have access to suitable working space	8%	18%	10%	28%	36%	39
8. I have good access to the technical support I need	5%	2%	14%	37%	42%	43
11. I am able to organise good access to necessary equipment	8%	3%	15%	43%	33%	40
24. I have appropriate financial support for my research project	24%	7%	20%	32%	17%	41
1. I am satisfied with the supervision I am receiving	5%	5%	5%	19%	67%	43
4. I am developing an understanding of the standard of work required for my research degree and the examination process	5%	0%	5%	40%	50%	40
18. I am being encouraged and supported to publish my research	8%	3%	15%	45%	30%	40
21. I am benefiting from having more than one supervisor	5%	7%	5%	23%	60%	43
25. I am developing transferable skills that will enable me to work in a broad range of contexts after I complete my degree	10%	0%	5%	46%	39%	41

Administration

1. I find it easy to check my enrolment status and invoices online
2. I'd know what to do if I had a problem with my student administration
3. RMIT effectively resolves any student administration issue I might have

	Strongly Disagree				Strongly Agree	No. of Students
	5%	9%	14%	28%	44%	43
	9%	5%	19%	33%	35%	43
	8%	10%	20%	18%	45%	40

Learning Support

Library - I am satisfied with...

1. The Library's e-resources collection
2. The Library's book collections
3. The quality of service provided by Library staff
4. The Library's facilities
5. Library opening hours

	Strongly Disagree				Strongly Agree	No. of Students
	2%	10%	5%	41%	41%	41
	2%	12%	5%	44%	37%	41
	2%	0%	0%	31%	67%	42
	2%	0%	5%	36%	57%	42
	3%	0%	8%	35%	55%	40

Computing Facilities - I am satisfied with...

1. Access to computer facilities at RMIT
2. Access to the specialist software that I require
3. The availability of computer printing facilities
4. The standard of service from computing support staff

	Strongly Disagree				Strongly Agree	No. of Students
	5%	8%	18%	37%	32%	38
	3%	10%	10%	38%	40%	40
	3%	0%	13%	23%	62%	39
	5%	3%	11%	24%	57%	37

Learning Support Services - I am satisfied with...

1. Study and Learning Centre services
2. Language support
3. RMIT's academic and professional development workshops
4. Statistical Consultancy

	Strongly Disagree				Strongly Agree	No. of Students
	7%	0%	7%	36%	50%	28
	10%	0%	24%	33%	33%	21
	8%	6%	8%	39%	39%	36
	18%	6%	24%	35%	18%	17

Online Services

1. I am satisfied with the Internet access provided by RMIT
2. I find the online environment useful to collaborate with other staff or students about my research

	Strongly Disagree				Strongly Agree	No. of Students
	2%	0%	12%	32%	54%	41
	8%	8%	20%	35%	30%	40

Communication

I have enough...

1. Opportunities to discuss my academic work with my supervisor(s)
2. Opportunities to work with other research students
3. Contact with students in other disciplines

	Strongly Disagree				Strongly Agree	No. of Students
	2%	0%	16%	19%	63%	43
	15%	5%	15%	41%	23%	39
	24%	3%	35%	27%	11%	37

Information Access

	Strongly Disagree				Strongly Agree	No. of Students
1. I know how and where to access information regarding management of and support for my candidature	5%	5%	23%	40%	28%	43
2. I know who the key HDR academic and administrative contacts are in my school	5%	0%	14%	44%	37%	43
3. The RMIT website is easy to navigate to find information I need	19%	10%	29%	29%	14%	42

Campus Life and Environment

	Strongly Disagree				Strongly Agree	No. of Students
1. The RMIT campus is a good place to spend time	7%	5%	17%	36%	36%	42
2. RMIT is friendly to people from all backgrounds	2%	2%	7%	33%	56%	43
3. I feel personally safe on campus	2%	2%	5%	26%	64%	42
4. I am treated fairly at RMIT	5%	5%	9%	23%	58%	43
5. I can balance my research with my work and home commitments	7%	10%	24%	31%	29%	42

Building and Facilities

	Strongly Disagree				Strongly Agree	No. of Students
The following areas are well maintained...						
1. Classrooms	3%	9%	15%	35%	38%	34
2. Lecture theatres	3%	3%	20%	33%	40%	30
3. Laboratories	6%	0%	24%	35%	35%	17
4. General access computer labs	4%	0%	19%	38%	38%	26
5. Lounge spaces	9%	6%	21%	35%	29%	34
6. Toilets	7%	5%	15%	49%	24%	41
7. Lifts	5%	5%	17%	34%	39%	41

Services and Programs for Students

I am satisfied with the service or program...

	Strongly Disagree				Strongly Agree	No. of Students
1. School of Graduate Research	5%	10%	8%	33%	44%	39
2. RMIT Connect	7%	7%	10%	47%	30%	30
3. Health promotion	13%	7%	7%	27%	47%	15
4. Scholarship and financial advice	13%	6%	19%	23%	39%	31
5. Career planning and advice	10%	10%	25%	30%	25%	20
6. Housing advice and assistance	36%	0%	21%	21%	21%	14
7. International student advisory services	13%	0%	13%	47%	27%	15
8. Legal Advice	8%	8%	25%	33%	25%	12
9. Counselling services	18%	6%	12%	35%	29%	17
10. Disability support	8%	17%	25%	17%	33%	12
11. Student leadership programs	6%	6%	0%	50%	38%	16
12. Religious/spiritual services	21%	0%	14%	21%	43%	14

This service is important to me...

	Yes	No	No. of Students
1. School of Graduate Research	97%	3%	34
2. RMIT Connect	84%	16%	32
3. Health promotion	63%	37%	30
4. Scholarship and financial advice	76%	24%	34
5. Career planning and advice	70%	30%	30
6. Housing advice and assistance	50%	50%	30
7. International student advisory services	60%	40%	30
8. Legal Advice	57%	43%	30
9. Counselling services	65%	35%	31
10. Disability support	41%	59%	29
11. Student leadership programs	60%	40%	30
12. Religious/spiritual services	53%	47%	30

RMIT Link

I am satisfied with the service or program...

	Strongly Disagree				Strongly Agree	No. of Students
1. Sport programs, sport clubs and recreation activities	6%	6%	6%	47%	35%	17
2. Visual arts, performing arts and gallery activities	11%	5%	21%	42%	21%	19

This service is important to me...

	Yes	No	No. of Students
1. Sport programs, sport clubs and recreation activities	67%	33%	30
2. Visual arts, performing arts and gallery activities	60%	40%	30

Student Union

I am satisfied with the service or program...

	Strongly Disagree				Strongly Agree	No. of Students
1. Representation of student interests to the University	7%	7%	10%	41%	34%	29
2. Campaigns, information and resources to improve conditions for students	10%	3%	10%	52%	24%	29
3. Advice and support if I had a problem with the University	8%	4%	17%	42%	29%	24
4. Social activities, bands and competitions	11%	6%	17%	39%	28%	18
5. Clubs and collectives	6%	0%	12%	47%	35%	17
6. Student media, such as Catalyst and RMITV	14%	0%	29%	36%	21%	14

This service is important to me...

	Yes	No	No. of Students
1. Representation of student interests to the University	80%	20%	35
2. Campaigns, information and resources to improve conditions for students	79%	21%	33
3. Advice and support if I had a problem with the University	84%	16%	31
4. Social activities, bands and competitions	63%	38%	32
5. Clubs and collectives	60%	40%	30
6. Student media, such as Catalyst and RMITV	50%	50%	30

Outcomes

	Strongly Disagree				Strongly Agree	No. of Students
1. As an RMIT graduate I will be highly employable	3%	5%	26%	38%	28%	39
2. My research training experience at RMIT will improve my career prospects	2%	2%	17%	39%	39%	41
3. RMIT generally responds well to student feedback	8%	10%	18%	33%	31%	39
4. I would recommend higher degree research programs at RMIT to others	5%	5%	15%	28%	48%	40

Notes

The scale % AGREE is calculated by adding up all the items scored Agree/Strongly Agree across all respondents. This is divided by the total number of items answered across all respondents. Blanks or N/A's are excluded. Percentages represent the %age of the total valid responses per question, with the exception of the demographics section which represent the %age of total responses. Charts are rescaled on valid responses to total 100%. Values may round to 101 %. Valid responses exclude N/A and blank responses.