

STUDENT EXPERIENCE SURVEY - VE LQ

2018
Semester 1

College of Business	AUSCY	Survey Population: 225 Respondents : 47 Response Rate: 20.9%
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Demographics (% of total sample size)

Commencement Year

Pre 2013	0
2013	0
2014	0
2015	0
2016	0
2017	0
2018	47

Age

Under 15	0%
15-19	32%
20-24	43%
25-34	15%
35-44	4%
45-54	2%
55-64	0%
65 or over	0%

Citizenship

Australian	70%
International Onshore	30%
International Offshore	0%

Gender

Male	43%
Female	53%

Program Type

TAFE Certificate	36%
TAFE Diploma	64%
Other	0%

LOTE

Yes	51%
No	47%

Disability

Yes	11%
No	87%

Qualification

Certificate I	2%
Certificate II	0%
Certificate III	0%
Certificate IV	32%
Certificate level unknown	0%
Diploma	15%
Advanced diploma	36%
Associate degree	2%
Degree	2%
Short course / statement of attainment	0%
VET graduate certificate / graduate dip.	0%
Other qualification / training	2%
Do not know	6%

FOE

Natural & physical sciences	0%
Information Technology	0%
Engineering & related technologies	0%
Architecture & building	0%
Agriculture, envi & related studies	0%
Health	0%
Education	0%
Management & commerce	64%
Society & culture	0%
Creative arts	0%
Food, hospitality & personal services	2%
Other	32%

Identifying as Aboriginal/TSI

No	96%
Yes, Aboriginal	0%
Yes, Torres Strait Islander	0%
Yes, both	2%

Studying for an Apprenticeship or Traineeship

Yes	15%
No	79%

Recognition/Prior Learning

Yes	19%
No	74%

Snapshot Scales 2018 (Old Formula)

Trainer Quality	89.5%
Overall	86.9%

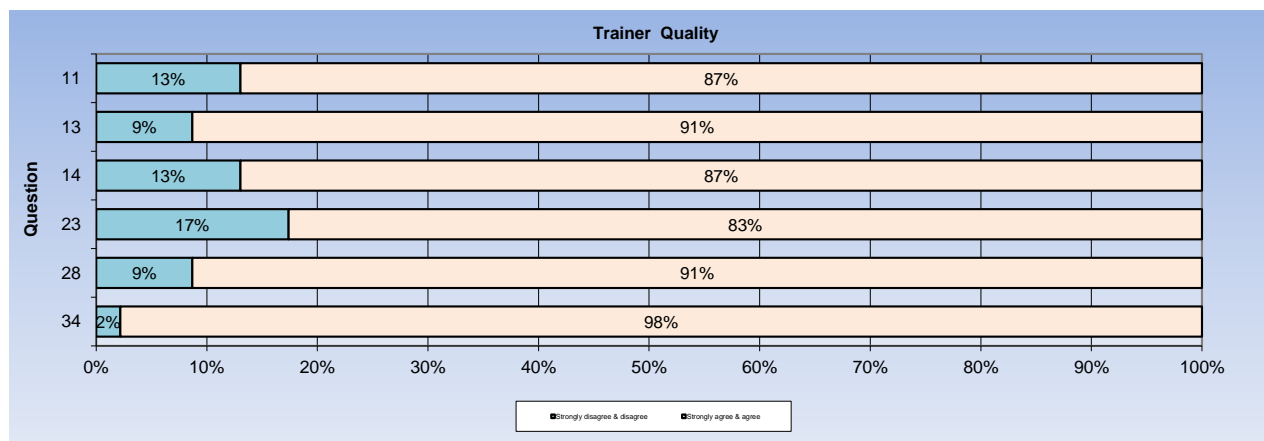
Please check notes on page 3

Snapshot Scales 2018 (New Formula)

Trainer Quality	89.1%
Overall Satisfaction	87.0%

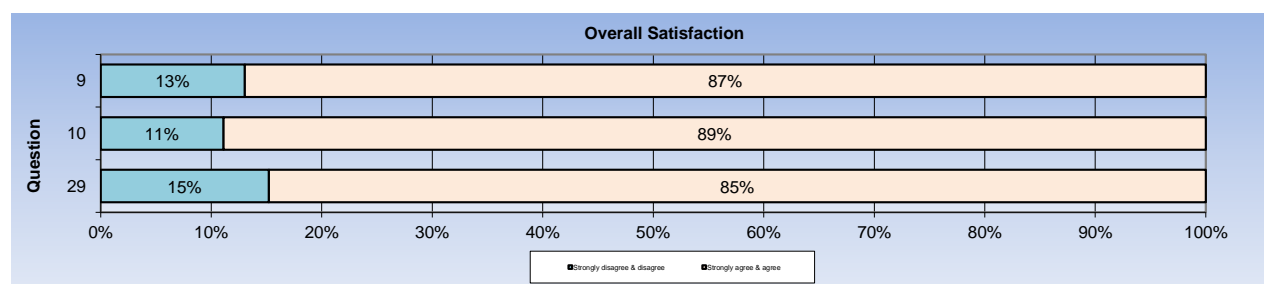
1. Trainer Quality

	% AGREE	Strongly Disagree	Disagree	Agree	Strongly Agree	No. of Students
	89.5%					
11. Training organisation staff respected my background and needs		4%	9%	54%	33%	46
13. Trainers had an excellent knowledge of the subject content		2%	7%	50%	41%	46
14. I received useful feedback on my assessments		4%	9%	59%	28%	46
23. Trainers explained things clearly		2%	15%	63%	20%	46
28. Trainers made the subject as interesting as possible		2%	7%	65%	26%	46
34. Trainers encouraged learners to ask questions		0%	2%	54%	43%	46



2. Overall Satisfaction

	% AGREE	Strongly Disagree	Disagree	Agree	Strongly Agree	No. of Students
	86.9%					
9. Overall, I am satisfied with the training		4%	9%	54%	33%	46
10. I would recommend the training organisation to others		4%	7%	56%	33%	45
29. I would recommend the training to others		4%	11%	54%	30%	46



3. Effective Support

	% AGREE	Strongly Disagree	Disagree	Agree	Strongly Agree	No. of Students
	87.0%					
24. The training organisation had a range of services to support learners		2%	9%	61%	28%	46
33. The training was flexible enough to meet my needs		4%	11%	63%	22%	46

4. Clear Expectations

	% AGREE	Strongly Disagree		Strongly Agree		No. of Students
	84.8%					
20. It was always easy to know the standards expected		4%	17%	50%	28%	46
22. I usually had a clear idea of what was expected of me		2%	11%	63%	24%	46
35. Trainers made it clear right from the start what they expected from me		2%	9%	61%	28%	46

5. Effective Assessment

	% AGREE	Strongly Disagree		Strongly Agree		No. of Students
	88.4%					
15. The way I was assessed was a fair test of my skills and knowledge		0%	9%	59%	33%	46
19. Assessments were based on realistic activities		4%	11%	52%	33%	46
30. The training organisation gave appropriate recognition of existing knowledge and skills		4%	7%	61%	28%	46

6. Learning Stimulation

	% AGREE	Strongly Disagree		Strongly Agree		No. of Students
	81.2%					
17. The training was at the right level of difficulty for me		4%	15%	57%	24%	46
18. The amount of work I had to do was reasonable		7%	22%	43%	28%	46
32. I was given enough material to keep up my interest		2%	7%	70%	22%	46

7. Training Resources

	% AGREE	Strongly Disagree		Strongly Agree		No. of Students
	91.3%					
21. Training facilities and materials were in good condition		2%	4%	54%	39%	46
26. The training used up-to-date equipment, facilities and materials		4%	4%	50%	41%	46
31. Training resources were available when I needed them		2%	9%	61%	28%	46

8. Training Relevance

	% AGREE	Strongly Disagree		Strongly Agree		No. of Students
	87.0%					
3. The training focused on relevant skills		4%	7%	57%	33%	46
5. The training prepared me well for work		0%	15%	63%	22%	46
7. The training had a good mix of theory and practice		2%	11%	57%	30%	46

9. Competency Development

	% AGREE	Strongly Disagree		Strongly Agree		No. of Students
	93.5%					
1. I developed the skills expected from this training		4%	2%	63%	30%	46
2. I identified ways to build on my current knowledge and skills		2%	4%	61%	33%	46

Notes

The Social Research Centre (SRC) uses a new method to evaluate scales such as Trainer Quality. The original method simply added the number of responses which were "Strongly Agree" or "Agree" for all 6 GTS questions and divided this by the number of actual responses. This is the Percent Agree value for the scale. Blanks, D/A and N/A are excluded.

The new method counts students rather than responses. Firstly, students who did not answer at least 4 of the 6 questions are excluded from the calculation. Responses for the remaining students are then converted to a value between 0 and 100 (Strongly Disagree=0, Disagree=25, Neither=50, Agree=75, Strongly Agree=100). Students with an average below 55 are regarded as "Not In Agreement".

The Percent Agree value is then the number of students In Agreement expressed as a percentage of all students that were not excluded. The new method for calculating overall satisfaction uses responses only to Q9: Overall, I am satisfied with the training.

Percentages represent the percentage of total valid responses per question, with the exception of the demographics section which represent the percentage of total responses.

Charts are rescaled on valid responses to total 100%.

The sum of the percentages may be 99% or 101% in some cases due to rounding.

Valid responses exclude N/A and blank responses.