

# STUDENT EXPERIENCE SURVEY - HDR

## 2019

**College of Design and Social Context**
**Survey Population: 609**
**Respondents: 150**
**Response Rate: 24.6%**
**Demographics (% of total sample size)**
**Commencement Year**

Pre 2014	5
2014	4
2015	10
2016	14
2017	31
2018	56
2019	30

**Age**

<20	0%
21-24	4%
25-34	37%
35-44	31%
45+	28%

**Gender**

Male	38%
Female	62%

**Citizenship**

Australian	59%
International onshore	39%
International offshore	2%

**Program Type**

Master by research	8%
Doctorate by research	92%

**Attendance Type**

Full time	81%
Part time	19%

**Location**

On-campus	79%
Off-campus	21%

**Milestones**

Confirmation of candidature	61%
Completion seminar	17%

**LOTE**

Yes	45%
No	55%

**Rural Relocatee**

Yes	3%
No	97%

**Main Funds Source**

Employment	23%
Cadetship	0%
Family	6%
AusAid/IDP	1%
Home Government	1%
Scholarship	56%
Loan	1%
Savings	5%
Other	6%

**Employment**

Part time (1-14 hrs)	30%
Part time (15-20 hrs)	8%
Part time (21-34 hrs)	7%
Full time (35+ hrs)	12%
Not at all	43%

**Research Degree Included**

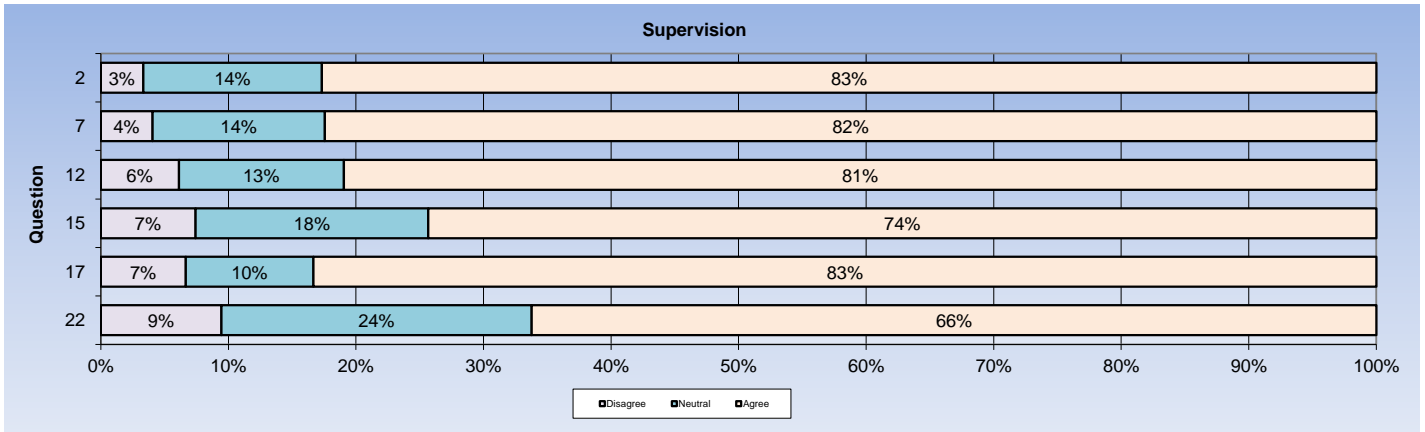
<b>Working for industry</b>	
Yes	5%
No	75%
<b>Working with industry</b>	
Yes	17%
No	64%
<b>Industry internship</b>	
Yes	10%
No	70%

Snapshot Scales 2019	% Agree	Mean
Supervision	78.3%	4.21
Intellectual Climate	54.0%	3.49
Skill Development	83.8%	4.24
Overall Satisfaction	76.0%	4.05

**Supervision**

**% AGREE = 78.3%      MEAN = 4.21**

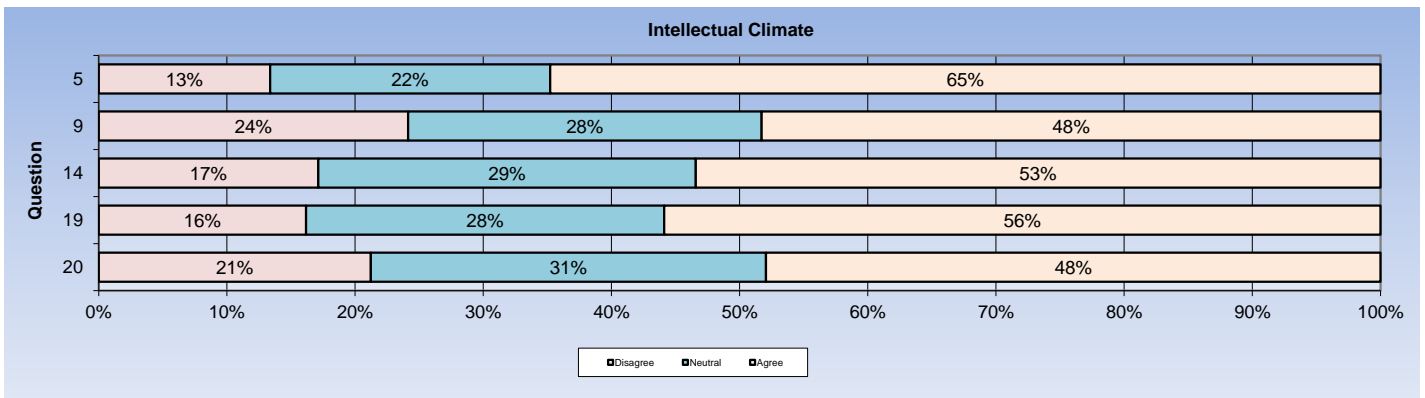
	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	No. of Students
2. Supervision is available when I need it	1%	3%	14%	25%	57%	150
7. My supervisor(s) are making a real effort to understand difficulties that I face	0%	4%	14%	32%	51%	148
12. My supervisor(s) provide me with additional information relevant to my topic	1%	5%	13%	27%	54%	147
15. I have been given good guidance in topic selection and refinement	3%	5%	18%	30%	45%	148
17. My supervisor(s) are providing helpful feedback on my progress	1%	5%	10%	27%	56%	150
22. I received good guidance in my literature search	2%	7%	24%	30%	36%	148



**Intellectual Climate**

**% AGREE = 54.0%      MEAN = 3.49**

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	No. of Students
5. I have opportunities for social contact with other postgraduate candidates in my School/College	4%	9%	22%	37%	28%	142
9. I have a sense of belonging in the research community in my School/College	8%	16%	28%	30%	18%	145
14. I have opportunities to become involved in the broader research culture of my School/College	5%	12%	29%	35%	18%	146
19. A good seminar programme is provided for postgraduate research students within my School/College	7%	10%	28%	35%	21%	136
20. My research is stimulated by the research context of my School/College	12%	9%	31%	27%	21%	146

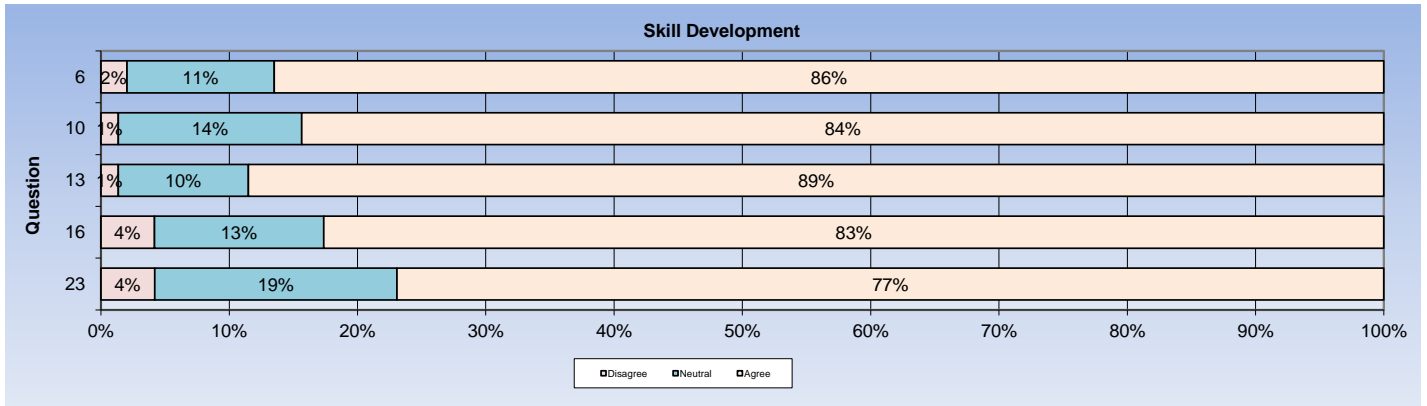


### Skill Development

% AGREE = 83.8%

MEAN = 4.24

	Strongly Disagree				Strongly Agree	No. of Students
6. My research is developing my problem-solving skills	1%	1%	11%	42%	45%	148
10. I am learning to develop my ideas and present them in written work	0%	1%	14%	44%	41%	147
13. My research is sharpening my analytical skills	1%	1%	10%	40%	49%	148
16. Doing my research is helping me to develop my ability to plan my own work	1%	3%	13%	33%	50%	144
23. As my research progresses, I am feeling more confident about tackling unfamiliar problems	0%	4%	19%	43%	34%	143



### Overall Satisfaction

% AGREE = 76.0%

MEAN = 4.05

	Strongly Disagree				Strongly Agree	No. of Students
26. Overall, I am satisfied with the quality of my higher degree research	1%	5%	18%	40%	36%	150

### Others

	Strongly Disagree				Strongly Agree	No. of Students
3. I have access to suitable working space	8%	11%	21%	17%	44%	133
8. I have good access to the technical support I need	6%	8%	26%	34%	27%	145
11. I am able to organise good access to necessary equipment	3%	10%	24%	29%	34%	131
24. I have appropriate financial support for my research project	21%	13%	16%	24%	26%	141
1. I am satisfied with the supervision I am receiving	0%	3%	9%	31%	57%	149
4. I am developing an understanding of the standard of work required for my research degree and the examination process	1%	1%	19%	37%	42%	150
18. I am being encouraged and supported to publish my research	3%	12%	19%	27%	40%	139
21. I am benefiting from having more than one supervisor	3%	3%	8%	26%	60%	146
25. I am developing transferable skills that will enable me to work in a broad range of contexts after I complete my degree	1%	3%	19%	40%	37%	146

**Administration**

1. I find it easy to check my enrolment status and invoices online
2. I'd know what to do if I had a problem with my student administration
3. RMIT effectively resolves any student administration issue I might have

	Strongly Disagree				Strongly Agree	No. of Students
	3%	7%	17%	31%	42%	149
	7%	12%	22%	34%	24%	148
	7%	9%	21%	36%	27%	141

**Learning Support**

**Library - I am satisfied with...**

1. The Library's e-resources collection
2. The Library's book collections
3. The quality of service provided by Library staff
4. The Library's facilities
5. Library opening hours

	Strongly Disagree				Strongly Agree	No. of Students
	0%	2%	11%	43%	44%	147
	1%	2%	13%	55%	29%	146
	0%	0%	6%	29%	65%	142
	1%	1%	8%	42%	48%	142
	2%	3%	12%	36%	47%	137

**Computing Facilities - I am satisfied with...**

1. Access to computer facilities at RMIT
2. Access to the specialist software that I require
3. The availability of computer printing facilities
4. The standard of service from computing support staff

	Strongly Disagree				Strongly Agree	No. of Students
	3%	5%	21%	35%	35%	116
	8%	14%	19%	23%	36%	116
	1%	4%	11%	34%	50%	129
	1%	2%	17%	37%	44%	126

**Learning Support Services - I am satisfied with...**

1. Study and Learning Centre services
2. Language support
3. RMIT's academic and professional development workshops
4. Statistical Consultancy

	Strongly Disagree				Strongly Agree	No. of Students
	1%	9%	22%	37%	31%	91
	2%	5%	30%	27%	36%	56
	3%	3%	29%	39%	25%	119
	10%	6%	31%	29%	24%	51

**Online Services**

1. I am satisfied with the Internet access provided by RMIT
2. I find the online environment useful to collaborate with other staff or students about my research

	Strongly Disagree				Strongly Agree	No. of Students
	3%	9%	24%	38%	26%	149
	1%	7%	12%	35%	44%	150

**Communication**

**I have enough...**

1. Opportunities to discuss my academic work with my supervisor(s)
2. Opportunities to work with other research students
3. Contact with students in other disciplines

	Strongly Disagree				Strongly Agree	No. of Students
	19%	26%	25%	18%	11%	149
	1%	3%	8%	40%	48%	143
	7%	14%	30%	32%	17%	135

## Information Access

	Strongly Disagree				Strongly Agree	No. of Students
1. I know how and where to access information regarding management of and support for my candidature	1%	5%	11%	34%	49%	148
2. I know who the key HDR academic and administrative contacts are in my school	12%	19%	28%	25%	16%	139
3. The RMIT website is easy to navigate to find information I need	20%	24%	29%	18%	9%	137

## Campus Life and Environment

	Strongly Disagree				Strongly Agree	No. of Students
1. The RMIT campus is a good place to spend time	3%	3%	27%	38%	30%	142
2. RMIT is friendly to people from all backgrounds	1%	1%	20%	32%	46%	137
3. I feel personally safe on campus	0%	1%	8%	40%	51%	143
4. I am treated fairly at RMIT	0%	1%	12%	40%	46%	142
5. I can balance my research with my work and home commitments	4%	12%	30%	32%	22%	145

## Building and Facilities

	Strongly Disagree				Strongly Agree	No. of Students
<b>The following areas are well maintained...</b>						
1. Classrooms	3%	3%	18%	41%	35%	114
2. Lecture theatres	0%	4%	19%	38%	39%	113
3. Laboratories	0%	0%	23%	28%	49%	43
4. General access computer labs	1%	3%	22%	30%	43%	76
5. Lounge spaces	0%	8%	22%	38%	33%	120
6. Toilets	6%	15%	21%	35%	22%	141
7. Lifts	1%	4%	19%	49%	27%	135

## Services and Programs for Students

### I am satisfied with the service or program...

	Strongly Disagree				Strongly Agree	No. of Students
1. School of Graduate Research	5%	7%	18%	40%	30%	128
2. RMIT Connect	4%	5%	21%	44%	26%	106
3. Health promotion	10%	2%	44%	30%	14%	50
4. Scholarship and financial advice	8%	8%	24%	30%	30%	108
5. Career planning and advice	9%	20%	35%	24%	13%	55
6. Housing advice and assistance	7%	17%	48%	17%	10%	29
7. International student advisory services	9%	9%	44%	21%	18%	34
8. Legal Advice	4%	8%	48%	16%	24%	25
9. Counselling services	6%	10%	29%	21%	35%	52
10. Disability support	0%	0%	48%	24%	28%	25
11. Student leadership programs	5%	0%	38%	33%	25%	40
12. Religious/spiritual services	0%	7%	37%	23%	33%	30

### This service is important to me...

	Yes	No	No. of Students
1. School of Graduate Research	92%	8%	117
2. RMIT Connect	71%	29%	119
3. Health promotion	63%	37%	108
4. Scholarship and financial advice	90%	10%	120
5. Career planning and advice	61%	39%	113
6. Housing advice and assistance	39%	61%	109
7. International student advisory services	45%	55%	111
8. Legal Advice	54%	46%	106
9. Counselling services	72%	28%	109
10. Disability support	40%	60%	108
11. Student leadership programs	46%	54%	102
12. Religious/spiritual services	35%	65%	109

## RMIT Link

### I am satisfied with the service or program...

	Strongly Disagree				Strongly Agree	No. of Students
1. Sport programs, sport clubs and recreation activities	5%	11%	36%	27%	20%	44
2. Visual arts, performing arts and gallery activities	5%	6%	17%	37%	35%	65

### This service is important to me...

	Yes	No	No. of Students
1. Sport programs, sport clubs and recreation activities	49%	51%	109
2. Visual arts, performing arts and gallery activities	68%	32%	109

## Student Union

### *I am satisfied with the service or program...*

	Strongly Disagree				Strongly Agree	No. of Students
1. Representation of student interests to the University	4%	6%	22%	38%	30%	81
2. Campaigns, information and resources to improve conditions for students	3%	12%	30%	33%	22%	69
3. Advice and support if I had a problem with the University	5%	12%	29%	24%	30%	66
4. Social activities, bands and competitions	2%	6%	39%	35%	18%	51
5. Clubs and collectives	2%	5%	40%	33%	21%	58
6. Student media, such as Catalyst and RMITV	2%	9%	38%	28%	23%	47

### *This service is important to me...*

	Yes	No	No. of Students
1. Representation of student interests to the University	76%	24%	110
2. Campaigns, information and resources to improve conditions for students	77%	23%	104
3. Advice and support if I had a problem with the University	85%	15%	104
4. Social activities, bands and competitions	47%	53%	102
5. Clubs and collectives	53%	47%	105
6. Student media, such as Catalyst and RMITV	50%	50%	105

## Outcomes

	Strongly Disagree				Strongly Agree	No. of Students
1. As an RMIT graduate I will be highly employable	1%	8%	31%	39%	21%	140
2. My research training experience at RMIT will improve my career prospects	1%	6%	18%	43%	32%	142
3. RMIT generally responds well to student feedback	7%	9%	31%	33%	20%	127
4. I would recommend higher degree research programs at RMIT to others	3%	8%	19%	31%	39%	145

### Notes

The scale % AGREE is calculated by adding up all the items which scored Agree or Strongly Agree across all respondents

This is divided by the total number of items answered across all respondents. Blanks or N/A's are excluded

Percentages represent the %age of the total valid responses per question, with the exception of the demographics section which represent the %age of total responses.

Charts are rescaled on valid responses to total 100%.

Values may round to 101 %.

To calculate Mean Scores responses given by students are converted to a score between 0 and 100.

e.g., Strongly disagree=0, Disagree=25, Neutral=50, Agree=75, Strongly agree=100, for 5 point scales.

Mean values for a scale are determined by calculating the weighted average of these scores .

e.g., the mean for a set of questions with responses of Strongly disagree, Disagree, Neutral, Agree and Strongly Agree is calculated as follows:

The number of "Strongly disagree" responses multiplied by 0 plus the number of "Disagree" responses multiplied by 25 plus the number of "Neutral" responses multiplied by 50 plus the number of "Agree" responses multiplied by 75 plus the number of "strongly Agree" multiplied by 100.

This is then divided by the total number of responses.

The result can be thought of as representing the position of the average response within the range of possible responses.

Valid responses exclude N/A and blank responses.