

# STUDENT EXPERIENCE SURVEY - HDR

## 2019

**College of Science, Engineering and Health**
**Survey Population: 1,062**
**Respondents: 342**
**Response Rate: 32.2%**
**Demographics (% of total sample size)**
**Commencement Year**

Pre 2014	10
2014	2
2015	28
2016	49
2017	87
2018	110
2019	56

**Age**

<20	0%
21-24	9%
25-34	66%
35-44	19%
45+	6%

**Gender**

Male	62%
Female	38%

**Citizenship**

Australian	46%
International onshore	50%
International offshore	4%

**Program Type**

Master by research	10%
Doctorate by research	90%

**Attendance Type**

Full time	89%
Part time	10%

**Location**

On-campus	84%
Off-campus	15%

**Milestones**

Confirmation of candidature	56%
Completion seminar	22%

**LOTE**

Yes	79%
No	21%

**Rural Relocatee**

Yes	4%
No	95%

**Main Funds Source**

Employment	9%
Cadetship	0%
Family	9%
AusAid/IDP	1%
Home Government	3%
Scholarship	71%
Loan	1%
Savings	3%
Other	3%

**Employment**

Part time (1-14 hrs)	25%
Part time (15-20 hrs)	4%
Part time (21-34 hrs)	3%
Full time (35+ hrs)	12%
Not at all	56%

**Research Degree Included**

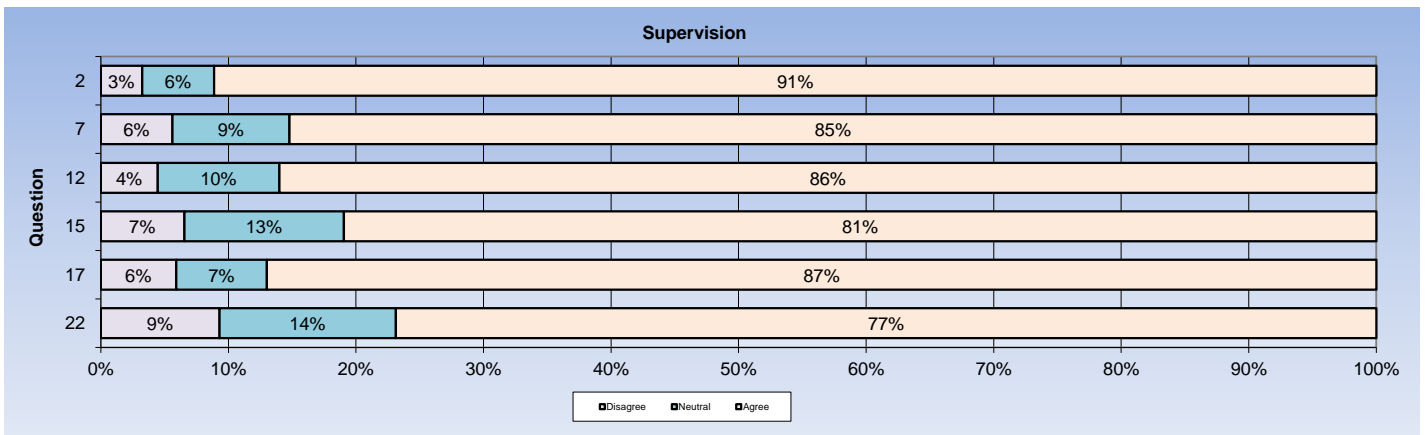
<b>Working for industry</b>	
Yes	13%
No	63%
<b>Working with industry</b>	
Yes	23%
No	55%
<b>Industry internship</b>	
Yes	16%
No	59%

Snapshot Scales 2019	% Agree	Mean
Supervision	84.5%	4.32
Intellectual Climate	66.1%	3.79
Skill Development	88.1%	4.35
Overall Satisfaction	82.5%	4.16

**Supervision**

% AGREE = 84.5%      MEAN = 4.32

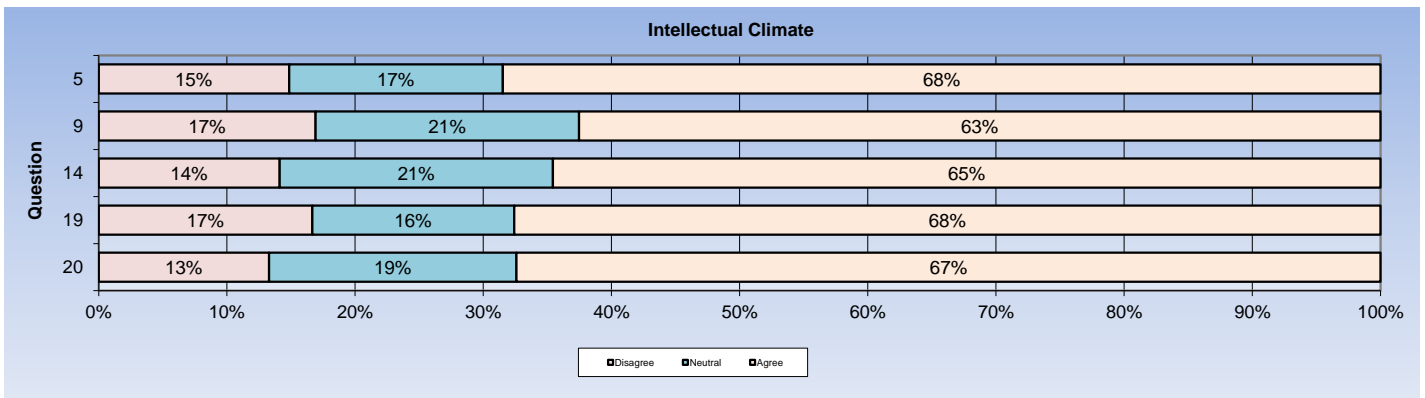
	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	No. of Students
2. Supervision is available when I need it	1%	3%	6%	20%	71%	338
7. My supervisor(s) are making a real effort to understand difficulties that I face	2%	4%	9%	26%	59%	338
12. My supervisor(s) provide me with additional information relevant to my topic	2%	2%	10%	27%	59%	336
15. I have been given good guidance in topic selection and refinement	2%	4%	13%	39%	42%	336
17. My supervisor(s) are providing helpful feedback on my progress	2%	4%	7%	28%	59%	338
22. I received good guidance in my literature search	2%	7%	14%	34%	43%	333



**Intellectual Climate**

% AGREE = 66.1%      MEAN = 3.79

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	No. of Students
5. I have opportunities for social contact with other postgraduate candidates in my School/College	5%	9%	17%	33%	35%	330
9. I have a sense of belonging in the research community in my School/College	6%	11%	21%	28%	34%	331
14. I have opportunities to become involved in the broader research culture of my School/College	5%	9%	21%	34%	31%	333
19. A good seminar programme is provided for postgraduate research students within my School/College	5%	11%	16%	32%	35%	324
20. My research is stimulated by the research context of my School/College	4%	9%	19%	35%	32%	316

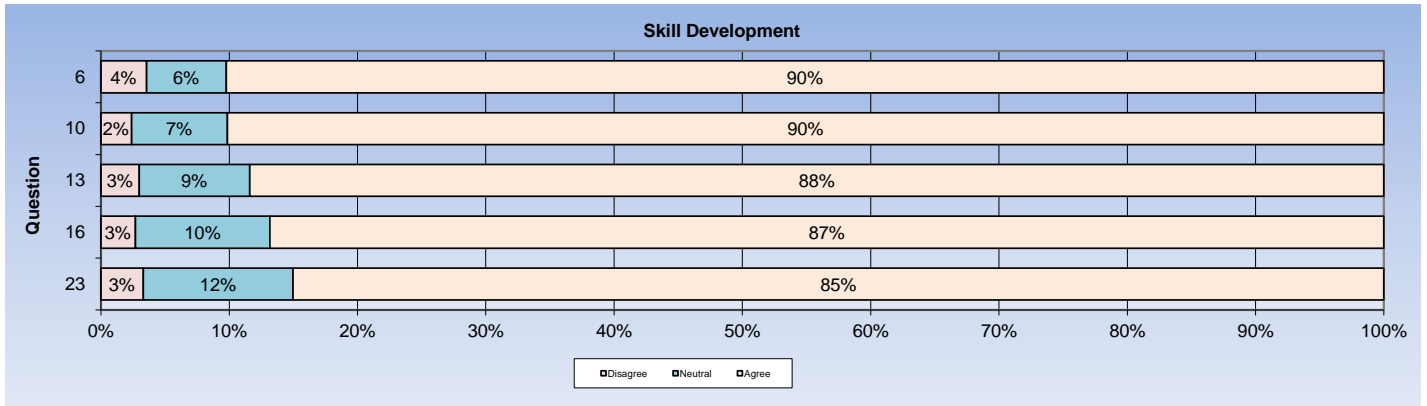


### Skill Development

% AGREE = 88.1%

MEAN = 4.35

	Strongly Disagree				Strongly Agree	No. of Students
6. My research is developing my problem-solving skills	1%	2%	6%	33%	57%	338
10. I am learning to develop my ideas and present them in written work	1%	1%	7%	40%	50%	335
13. My research is sharpening my analytical skills	1%	2%	9%	32%	57%	336
16. Doing my research is helping me to develop my ability to plan my own work	2%	1%	10%	37%	49%	334
23. As my research progresses, I am feeling more confident about tackling unfamiliar problems	2%	1%	12%	40%	45%	334



### Overall Satisfaction

% AGREE = 82.5%

MEAN = 4.16

	Strongly Disagree				Strongly Agree	No. of Students
26. Overall, I am satisfied with the quality of my higher degree research	3%	4%	11%	40%	43%	337

### Others

	Strongly Disagree				Strongly Agree	No. of Students
3. I have access to suitable working space	8%	9%	12%	26%	45%	325
8. I have good access to the technical support I need	5%	7%	18%	36%	34%	331
11. I am able to organise good access to necessary equipment	5%	10%	17%	37%	31%	318
24. I have appropriate financial support for my research project	7%	8%	12%	30%	43%	329
1. I am satisfied with the supervision I am receiving	1%	4%	8%	22%	65%	337
4. I am developing an understanding of the standard of work required for my research degree and the examination process	1%	4%	7%	37%	51%	335
18. I am being encouraged and supported to publish my research	2%	2%	6%	27%	62%	331
21. I am benefiting from having more than one supervisor	8%	5%	8%	22%	58%	330
25. I am developing transferable skills that will enable me to work in a broad range of contexts after I complete my degree	1%	5%	11%	37%	47%	332

**Administration**

1. I find it easy to check my enrolment status and invoices online
2. I'd know what to do if I had a problem with my student administration
3. RMIT effectively resolves any student administration issue I might have

	Strongly Disagree				Strongly Agree	No. of Students
	2%	4%	8%	27%	59%	337
	7%	10%	17%	29%	37%	334
	6%	9%	16%	34%	35%	325

**Learning Support**

**Library - I am satisfied with...**

1. The Library's e-resources collection
2. The Library's book collections
3. The quality of service provided by Library staff
4. The Library's facilities
5. Library opening hours

	Strongly Disagree				Strongly Agree	No. of Students
	1%	2%	8%	34%	54%	319
	2%	2%	8%	42%	47%	293
	1%	1%	5%	34%	58%	295
	2%	1%	8%	34%	54%	296
	2%	3%	9%	35%	51%	279

**Computing Facilities - I am satisfied with...**

1. Access to computer facilities at RMIT
2. Access to the specialist software that I require
3. The availability of computer printing facilities
4. The standard of service from computing support staff

	Strongly Disagree				Strongly Agree	No. of Students
	5%	5%	14%	33%	43%	310
	6%	7%	14%	36%	38%	320
	1%	2%	7%	29%	62%	325
	3%	7%	12%	36%	43%	309

**Learning Support Services - I am satisfied with...**

1. Study and Learning Centre services
2. Language support
3. RMIT's academic and professional development workshops
4. Statistical Consultancy

	Strongly Disagree				Strongly Agree	No. of Students
	2%	3%	16%	36%	42%	232
	2%	3%	14%	37%	44%	196
	3%	4%	20%	35%	38%	271
	3%	7%	24%	24%	41%	202

**Online Services**

1. I am satisfied with the Internet access provided by RMIT
2. I find the online environment useful to collaborate with other staff or students about my research

	Strongly Disagree				Strongly Agree	No. of Students
	3%	5%	16%	36%	41%	337
	3%	4%	16%	32%	45%	335

**Communication**

**I have enough...**

1. Opportunities to discuss my academic work with my supervisor(s)
2. Opportunities to work with other research students
3. Contact with students in other disciplines

	Strongly Disagree				Strongly Agree	No. of Students
	11%	13%	21%	29%	26%	335
	1%	1%	5%	32%	60%	335
	5%	9%	19%	31%	37%	302

## Information Access

	Strongly Disagree				Strongly Agree	No. of Students
1. I know how and where to access information regarding management of and support for my candidature	2%	3%	7%	27%	61%	335
2. I know who the key HDR academic and administrative contacts are in my school	10%	10%	16%	32%	31%	322
3. The RMIT website is easy to navigate to find information I need	15%	16%	23%	24%	22%	315

## Campus Life and Environment

	Strongly Disagree				Strongly Agree	No. of Students
1. The RMIT campus is a good place to spend time	3%	7%	15%	33%	42%	326
2. RMIT is friendly to people from all backgrounds	2%	3%	8%	32%	55%	327
3. I feel personally safe on campus	1%	2%	6%	27%	64%	330
4. I am treated fairly at RMIT	4%	3%	9%	29%	55%	327
5. I can balance my research with my work and home commitments	4%	10%	14%	30%	42%	334

## Building and Facilities

	Strongly Disagree				Strongly Agree	No. of Students
<b>The following areas are well maintained...</b>						
1. Classrooms	1%	3%	7%	41%	48%	270
2. Lecture theatres	1%	3%	5%	40%	52%	275
3. Laboratories	4%	7%	11%	36%	41%	269
4. General access computer labs	2%	5%	11%	38%	44%	256
5. Lounge spaces	2%	3%	11%	42%	42%	295
6. Toilets	5%	8%	19%	35%	33%	328
7. Lifts	4%	5%	14%	38%	38%	313

## Services and Programs for Students

### *I am satisfied with the service or program...*

	Strongly Disagree		Strongly Agree		No. of Students	
1. School of Graduate Research	3%	6%	9%	34%	48%	275
2. RMIT Connect	1%	4%	11%	37%	47%	271
3. Health promotion	2%	8%	22%	27%	41%	153
4. Scholarship and financial advice	7%	7%	15%	30%	41%	259
5. Career planning and advice	6%	11%	25%	28%	30%	161
6. Housing advice and assistance	6%	13%	31%	28%	22%	95
7. International student advisory services	5%	9%	25%	32%	29%	120
8. Legal Advice	3%	10%	21%	34%	32%	102
9. Counselling services	3%	10%	18%	37%	32%	125
10. Disability support	8%	8%	18%	37%	30%	79
11. Student leadership programs	2%	9%	21%	34%	34%	128
12. Religious/spiritual services	4%	8%	16%	32%	40%	112

### *This service is important to me...*

	Yes	No	No. of Students
1. School of Graduate Research	92%	8%	252
2. RMIT Connect	78%	22%	258
3. Health promotion	65%	35%	243
4. Scholarship and financial advice	88%	12%	262
5. Career planning and advice	74%	26%	244
6. Housing advice and assistance	36%	64%	240
7. International student advisory services	52%	48%	242
8. Legal Advice	59%	41%	238
9. Counselling services	59%	41%	244
10. Disability support	31%	69%	244
11. Student leadership programs	50%	50%	244
12. Religious/spiritual services	32%	68%	247

## RMIT Link

### *I am satisfied with the service or program...*

	Strongly Disagree		Strongly Agree		No. of Students	
1. Sport programs, sport clubs and recreation activities	3%	8%	16%	37%	36%	160
2. Visual arts, performing arts and gallery activities	0%	10%	22%	31%	37%	126

### *This service is important to me...*

	Yes	No	No. of Students
1. Sport programs, sport clubs and recreation activities	56%	44%	235
2. Visual arts, performing arts and gallery activities	40%	60%	233

## Student Union

	Strongly Disagree				Strongly Agree	No. of Students
<b><i>I am satisfied with the service or program...</i></b>						
1. Representation of student interests to the University	5%	7%	12%	35%	40%	179
2. Campaigns, information and resources to improve conditions for students	3%	10%	18%	36%	33%	180
3. Advice and support if I had a problem with the University	4%	7%	17%	37%	35%	164
4. Social activities, bands and competitions	3%	5%	19%	37%	36%	165
5. Clubs and collectives	1%	8%	21%	34%	36%	156
6. Student media, such as Catalyst and RMITV	3%	9%	22%	32%	34%	126

	Yes	No	No. of Students
<b><i>This service is important to me...</i></b>			
1. Representation of student interests to the University	63%	37%	230
2. Campaigns, information and resources to improve conditions for students	66%	34%	231
3. Advice and support if I had a problem with the University	75%	25%	225
4. Social activities, bands and competitions	58%	42%	225
5. Clubs and collectives	56%	44%	224
6. Student media, such as Catalyst and RMITV	40%	60%	216

## Outcomes

	Strongly Disagree				Strongly Agree	No. of Students
1. As an RMIT graduate I will be highly employable	1%	7%	27%	39%	26%	306
2. My research training experience at RMIT will improve my career prospects	2%	4%	15%	39%	41%	332
3. RMIT generally responds well to student feedback	6%	6%	23%	37%	28%	299
4. I would recommend higher degree research programs at RMIT to others	7%	5%	17%	29%	42%	329

### Notes

The scale % AGREE is calculated by adding up all the items which scored Agree or Strongly Agree across all respondents

This is divided by the total number of items answered across all respondents. Blanks or N/A's are excluded

Percentages represent the %age of the total valid responses per question, with the exception of the demographics section which represent the %age of total responses.

Charts are rescaled on valid responses to total 100%.

Values may round to 101 %.

To calculate Mean Scores responses given by students are converted to a score between 0 and 100.

e.g., Strongly disagree=0, Disagree=25, Neutral=50, Agree=75, Strongly agree=100, for 5 point scales.

Mean values for a scale are determined by calculating the weighted average of these scores .

e.g., the mean for a set of questions with responses of Strongly disagree, Disagree, Neutral, Agree and Strongly Agree is calculated as follows:

The number of "Strongly disagree" responses multiplied by 0 plus the number of "Disagree" responses multiplied by 25 plus the number of "Neutral" responses multiplied by 50 plus the number of "Agree" responses multiplied by 75 plus the number of "strongly Agree" multiplied by 100.

This is then divided by the total number of responses.

The result can be thought of as representing the position of the average response within the range of possible responses.

Valid responses exclude N/A and blank responses.