

# STUDENT EXPERIENCE SURVEY - HDR

## 2019

345H - Media & Communication  
DSC

Survey Population: 146  
Respondents: 35  
Response Rate: 24.0%

### Demographics (% of total sample size)

#### Commencement Year

Pre 2014	1
2014	3
2015	4
2016	1
2017	8
2018	12
2019	6

#### Age

<20	0%
21-24	6%
25-34	31%
35-44	34%
45+	29%

#### Gender

Male	37%
Female	63%

#### Citizenship

Australian	63%
International onshore	34%
International offshore	3%

#### Program Type

Master by research	3%
Doctorate by research	97%

#### Attendance Type

Full time	77%
Part time	23%

#### Location

On-campus	69%
Off-campus	31%

#### Milestones

Confirmation of candidature	63%
Completion seminar	20%

#### LOTE

Yes	29%
No	71%

#### Rural Relocatee

Yes	0%
No	100%

#### Main Funds Source

Employment	26%
Cadetship	0%
Family	14%
AusAid/IDP	0%
Home Government	3%
Scholarship	37%
Loan	3%
Savings	11%
Other	6%

#### Employment

Part time (1-14 hrs)	26%
Part time (15-20 hrs)	14%
Part time (21-34 hrs)	9%
Full time (35+ hrs)	9%
Not at all	43%

#### Research Degree Included

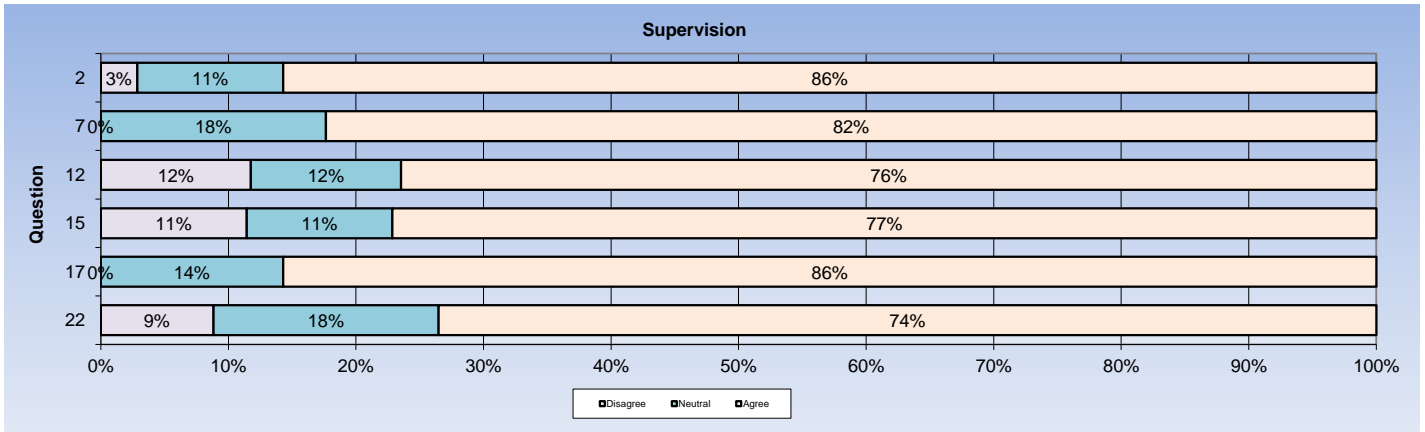
<b>Working for industry</b>	
Yes	0%
No	69%
<b>Working with industry</b>	
Yes	9%
No	63%
<b>Industry internship</b>	
Yes	9%
No	60%

Snapshot Scales 2019	% Agree	Mean
Supervision	80.2%	4.27
Intellectual Climate	59.8%	3.57
Skill Development	82.0%	4.23
Overall Satisfaction	74.3%	4.06

**Supervision**

**% AGREE = 80.2%      MEAN = 4.27**

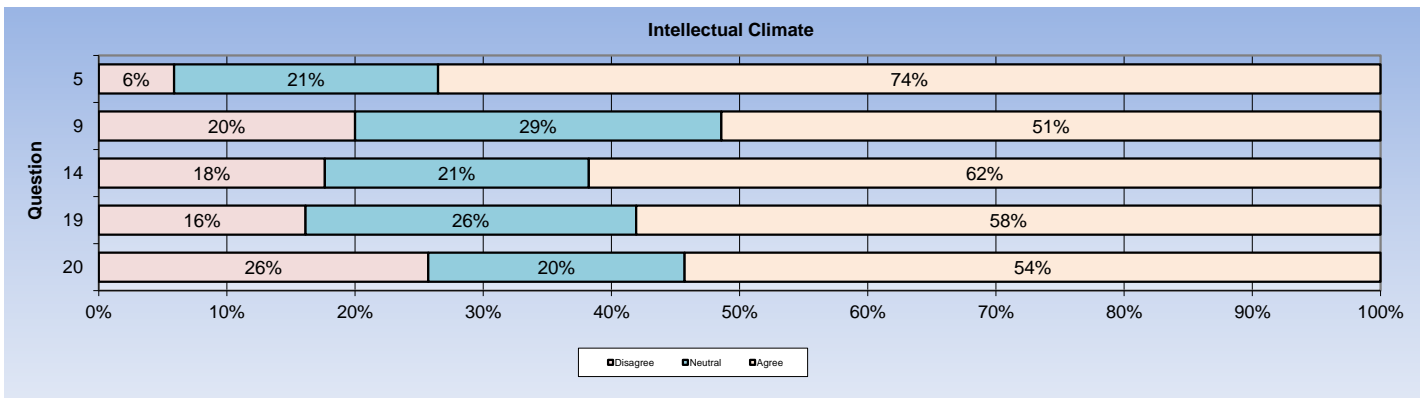
	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	No. of Students
2. Supervision is available when I need it	0%	3%	11%	26%	60%	35
7. My supervisor(s) are making a real effort to understand difficulties that I face	0%	0%	18%	32%	50%	34
12. My supervisor(s) provide me with additional information relevant to my topic	0%	12%	12%	26%	50%	34
15. I have been given good guidance in topic selection and refinement	6%	6%	11%	23%	54%	35
17. My supervisor(s) are providing helpful feedback on my progress	0%	0%	14%	26%	60%	35
22. I received good guidance in my literature search	0%	9%	18%	26%	47%	34



**Intellectual Climate**

**% AGREE = 59.8%      MEAN = 3.57**

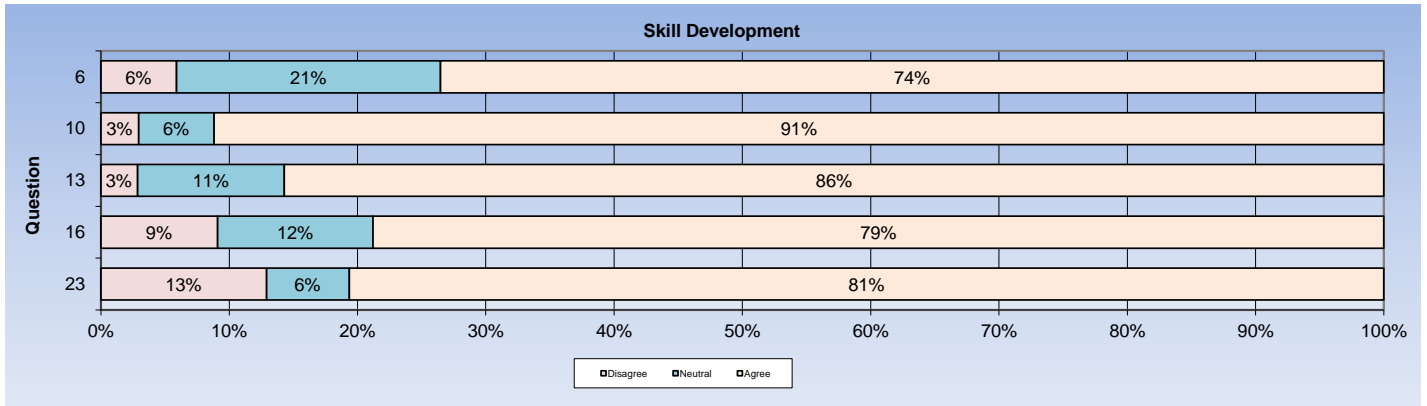
	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	No. of Students
5. I have opportunities for social contact with other postgraduate candidates in my School/College	3%	3%	21%	35%	38%	34
9. I have a sense of belonging in the research community in my School/College	6%	14%	29%	34%	17%	35
14. I have opportunities to become involved in the broader research culture of my School/College	6%	12%	21%	38%	24%	34
19. A good seminar programme is provided for postgraduate research students within my School/College	13%	3%	26%	35%	23%	31
20. My research is stimulated by the research context of my School/College	20%	6%	20%	34%	20%	35



### Skill Development

% AGREE = 82.0%      MEAN = 4.23

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	No. of Students
6. My research is developing my problem-solving skills	3%	3%	21%	29%	44%	34
10. I am learning to develop my ideas and present them in written work	0%	3%	6%	41%	50%	34
13. My research is sharpening my analytical skills	3%	0%	11%	26%	60%	35
16. Doing my research is helping me to develop my ability to plan my own work	3%	6%	12%	21%	58%	33
23. As my research progresses, I am feeling more confident about tackling unfamiliar problems	0%	13%	6%	45%	35%	31



### Overall Satisfaction

% AGREE = 74.3%      MEAN = 4.06

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	No. of Students
26. Overall, I am satisfied with the quality of my higher degree research	3%	3%	20%	34%	40%	35

### Others

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	No. of Students
3. I have access to suitable working space	10%	3%	26%	19%	42%	31
8. I have good access to the technical support I need	6%	14%	26%	29%	26%	35
11. I am able to organise good access to necessary equipment	3%	16%	23%	19%	39%	31
24. I have appropriate financial support for my research project	32%	12%	21%	18%	18%	34
1. I am satisfied with the supervision I am receiving	0%	0%	9%	40%	51%	35
4. I am developing an understanding of the standard of work required for my research degree and the examination process	0%	0%	14%	37%	49%	35
18. I am being encouraged and supported to publish my research	6%	9%	26%	26%	34%	35
21. I am benefiting from having more than one supervisor	6%	3%	3%	20%	69%	35
25. I am developing transferable skills that will enable me to work in a broad range of contexts after I complete my degree	3%	3%	29%	35%	29%	34

**Administration**

1. I find it easy to check my enrolment status and invoices online
2. I'd know what to do if I had a problem with my student administration
3. RMIT effectively resolves any student administration issue I might have

	Strongly Disagree				Strongly Agree	No. of Students
	3%	6%	26%	20%	46%	35
	9%	3%	24%	38%	26%	34
	9%	9%	12%	38%	32%	34

**Learning Support****Library - I am satisfied with...**

1. The Library's e-resources collection
2. The Library's book collections
3. The quality of service provided by Library staff
4. The Library's facilities
5. Library opening hours

	Strongly Disagree				Strongly Agree	No. of Students
	0%	3%	9%	42%	45%	33
	6%	3%	15%	48%	27%	33
	0%	0%	7%	17%	77%	30
	3%	0%	13%	34%	50%	32
	3%	0%	13%	32%	52%	31

**Computing Facilities - I am satisfied with...**

1. Access to computer facilities at RMIT
2. Access to the specialist software that I require
3. The availability of computer printing facilities
4. The standard of service from computing support staff

	Strongly Disagree				Strongly Agree	No. of Students
	4%	11%	25%	29%	32%	28
	12%	19%	23%	12%	35%	26
	3%	0%	17%	37%	43%	30
	0%	0%	20%	40%	40%	30

**Learning Support Services - I am satisfied with...**

1. Study and Learning Centre services
2. Language support
3. RMIT's academic and professional development workshops
4. Statistical Consultancy

	Strongly Disagree				Strongly Agree	No. of Students
	0%	11%	16%	26%	47%	19
	0%	0%	40%	0%	60%	10
	4%	11%	30%	30%	26%	27
	17%	8%	33%	17%	25%	12

**Online Services**

1. I am satisfied with the Internet access provided by RMIT
2. I find the online environment useful to collaborate with other staff or students about my research

	Strongly Disagree				Strongly Agree	No. of Students
	0%	11%	26%	46%	17%	35
	0%	9%	14%	37%	40%	35

**Communication****I have enough...**

1. Opportunities to discuss my academic work with my supervisor(s)
2. Opportunities to work with other research students
3. Contact with students in other disciplines

	Strongly Disagree				Strongly Agree	No. of Students
	23%	20%	31%	14%	11%	35
	0%	0%	6%	52%	42%	33
	16%	13%	35%	13%	23%	31

## Information Access

	Strongly Disagree				Strongly Agree	No. of Students
1. I know how and where to access information regarding management of and support for my candidature	0%	0%	21%	29%	50%	34
2. I know who the key HDR academic and administrative contacts are in my school	6%	25%	22%	28%	19%	32
3. The RMIT website is easy to navigate to find information I need	25%	22%	28%	19%	6%	32

## Campus Life and Environment

	Strongly Disagree				Strongly Agree	No. of Students
1. The RMIT campus is a good place to spend time	0%	0%	33%	30%	36%	33
2. RMIT is friendly to people from all backgrounds	3%	3%	19%	19%	55%	31
3. I feel personally safe on campus	0%	3%	9%	27%	61%	33
4. I am treated fairly at RMIT	0%	0%	18%	21%	61%	33
5. I can balance my research with my work and home commitments	9%	17%	34%	14%	26%	35

## Building and Facilities

	Strongly Disagree				Strongly Agree	No. of Students
<b>The following areas are well maintained...</b>						
1. Classrooms	4%	0%	25%	32%	39%	28
2. Lecture theatres	0%	7%	19%	37%	37%	27
3. Laboratories	0%	0%	18%	45%	36%	11
4. General access computer labs	6%	6%	22%	17%	50%	18
5. Lounge spaces	0%	10%	17%	37%	37%	30
6. Toilets	12%	24%	18%	24%	21%	33
7. Lifts	0%	6%	19%	38%	38%	32

## Services and Programs for Students

### *I am satisfied with the service or program...*

	Strongly Disagree				Strongly Agree	No. of Students
1. School of Graduate Research	10%	3%	17%	45%	24%	29
2. RMIT Connect	13%	0%	29%	38%	21%	24
3. Health promotion	25%	8%	42%	17%	8%	12
4. Scholarship and financial advice	5%	9%	32%	32%	23%	22
5. Career planning and advice	14%	50%	14%	14%	7%	14
6. Housing advice and assistance	29%	29%	29%	14%	0%	7
7. International student advisory services	17%	17%	50%	17%	0%	12
8. Legal Advice	0%	25%	25%	25%	25%	8
9. Counselling services	0%	0%	20%	27%	53%	15
10. Disability support	0%	0%	29%	29%	43%	7
11. Student leadership programs	13%	0%	50%	25%	13%	8
12. Religious/spiritual services	0%	20%	40%	40%	0%	5

### *This service is important to me...*

	Yes	No	No. of Students
1. School of Graduate Research	86%	14%	29
2. RMIT Connect	69%	31%	29
3. Health promotion	52%	48%	27
4. Scholarship and financial advice	83%	17%	29
5. Career planning and advice	53%	47%	30
6. Housing advice and assistance	36%	64%	28
7. International student advisory services	52%	48%	29
8. Legal Advice	56%	44%	27
9. Counselling services	71%	29%	28
10. Disability support	45%	55%	29
11. Student leadership programs	38%	62%	26
12. Religious/spiritual services	39%	61%	28

## RMIT Link

### *I am satisfied with the service or program...*

	Strongly Disagree				Strongly Agree	No. of Students
1. Sport programs, sport clubs and recreation activities	0%	17%	67%	17%	0%	6
2. Visual arts, performing arts and gallery activities	0%	8%	31%	38%	23%	13

### *This service is important to me...*

	Yes	No	No. of Students
1. Sport programs, sport clubs and recreation activities	43%	57%	28
2. Visual arts, performing arts and gallery activities	67%	33%	27

## Student Union

### I am satisfied with the service or program...

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	No. of Students
1. Representation of student interests to the University	5%	5%	23%	27%	41%	22
2. Campaigns, information and resources to improve conditions for students	0%	15%	20%	40%	25%	20
3. Advice and support if I had a problem with the University	0%	26%	16%	26%	32%	19
4. Social activities, bands and competitions	0%	25%	50%	13%	13%	8
5. Clubs and collectives	0%	11%	56%	22%	11%	9
6. Student media, such as Catalyst and RMITV	0%	25%	33%	25%	17%	12

### This service is important to me...

	Yes	No	No. of Students
1. Representation of student interests to the University	83%	17%	29
2. Campaigns, information and resources to improve conditions for students	74%	26%	27
3. Advice and support if I had a problem with the University	81%	19%	27
4. Social activities, bands and competitions	30%	70%	27
5. Clubs and collectives	36%	64%	28
6. Student media, such as Catalyst and RMITV	50%	50%	28

## Outcomes

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	No. of Students
1. As an RMIT graduate I will be highly employable	0%	12%	35%	32%	21%	34
2. My research training experience at RMIT will improve my career prospects	0%	15%	15%	38%	32%	34
3. RMIT generally responds well to student feedback	6%	6%	41%	25%	22%	32
4. I would recommend higher degree research programs at RMIT to others	3%	3%	24%	29%	41%	34

### Notes

The scale % AGREE is calculated by adding up all the items which scored Agree or Strongly Agree across all respondents

This is divided by the total number of items answered across all respondents. Blanks or N/A's are excluded

Percentages represent the %age of the total valid responses per question, with the exception of the demographics section which represent the %age of total responses.

Charts are rescaled on valid responses to total 100%.

Values may round to 101 %.

To calculate Mean Scores responses given by students are converted to a score between 0 and 100.

e.g., Strongly disagree=0, Disagree=25, Neutral=50, Agree=75, Strongly agree=100, for 5 point scales.

Mean values for a scale are determined by calculating the weighted average of these scores .

e.g., the mean for a set of questions with responses of Strongly disagree, Disagree, Neutral, Agree and Strongly Agree is calculated as follows:

The number of "Strongly disagree" responses multiplied by 0 plus the number of "Disagree" responses multiplied by 25 plus the number of "Neutral" responses multiplied by 50 plus the number of "Agree" responses multiplied by 75 plus the number of "strongly Agree" multiplied by 100.

This is then divided by the total number of responses.

The result can be thought of as representing the position of the average response within the range of possible responses.

Valid responses exclude N/A and blank responses.