

STUDENT EXPERIENCE SURVEY - HDR

2019

RMIT University
Survey Population: 1,974
Respondents: 579
Response Rate: 29.3%
Demographics (% of total sample size)
Commencement Year

Pre 2014	18
2014	10
2015	46
2016	78
2017	135
2018	198
2019	94

Age

<20	0%
21-24	7%
25-34	56%
35-44	24%
45+	14%

Gender

Male	53%
Female	47%

Citizenship

Australian	49%
International onshore	48%
International offshore	3%

Program Type

Master by research	9%
Doctorate by research	91%

Attendance Type

Full time	85%
Part time	14%

Location

On-campus	82%
Off-campus	17%

Milestones

Confirmation of candidature	58%
Completion seminar	21%

LOTE

Yes	69%
No	31%

Rural Relocatee

Yes	3%
No	95%

Main Funds Source

Employment	14%
Cadetship	0%
Family	8%
AusAid/IDP	1%
Home Government	4%
Scholarship	64%
Loan	1%
Savings	3%
Other	4%

Employment

Part time (1-14 hrs)	27%
Part time (15-20 hrs)	5%
Part time (21-34 hrs)	4%
Full time (35+ hrs)	13%
Not at all	50%

Research Degree Included

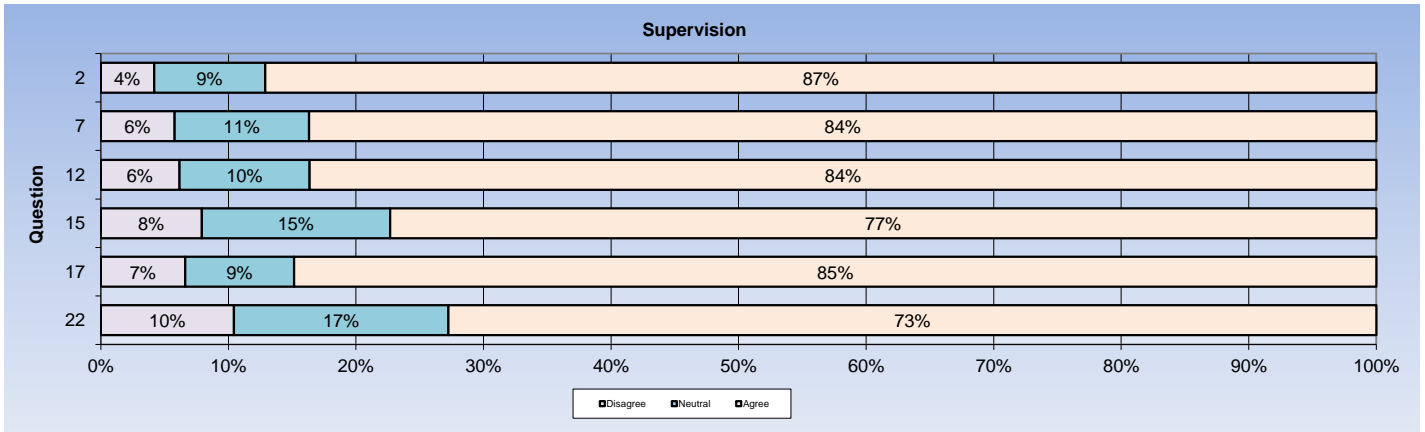
Working for industry	
Yes	9%
No	68%
Working with industry	
Yes	19%
No	59%
Industry internship	
Yes	13%
No	63%

Snapshot Scales 2019	% Agree	Mean
Supervision	81.6%	4.26
Intellectual Climate	61.1%	3.67
Skill Development	85.9%	4.29
Overall Satisfaction	78.8%	4.09

Supervision

% AGREE = 81.6% MEAN = 4.26

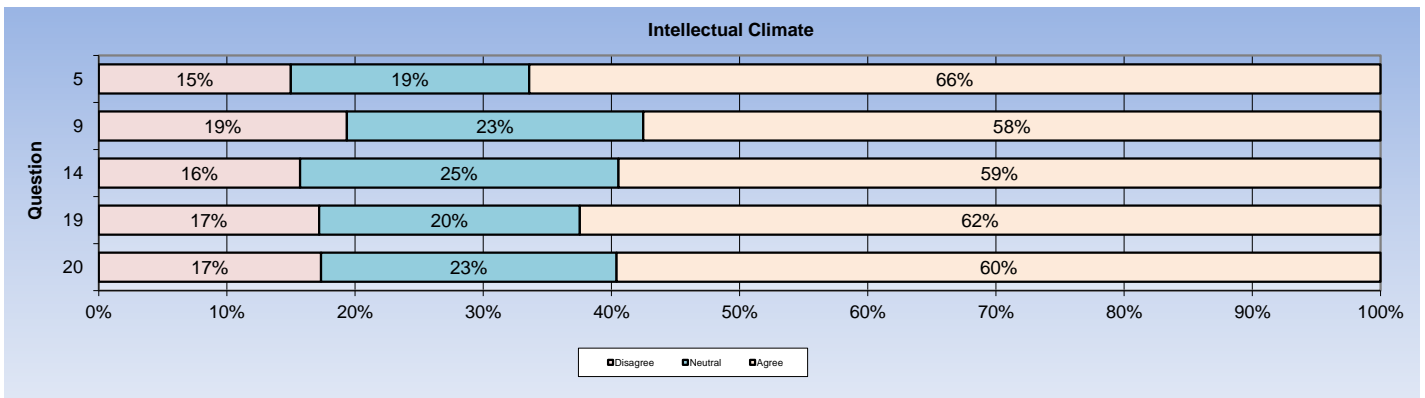
	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	No. of Students
2. Supervision is available when I need it	1%	3%	9%	21%	66%	574
7. My supervisor(s) are making a real effort to understand difficulties that I face	2%	4%	11%	27%	56%	570
12. My supervisor(s) provide me with additional information relevant to my topic	2%	4%	10%	27%	57%	568
15. I have been given good guidance in topic selection and refinement	3%	5%	15%	35%	42%	569
17. My supervisor(s) are providing helpful feedback on my progress	2%	4%	9%	26%	59%	574
22. I received good guidance in my literature search	3%	8%	17%	33%	40%	565



Intellectual Climate

% AGREE = 61.1% MEAN = 3.67

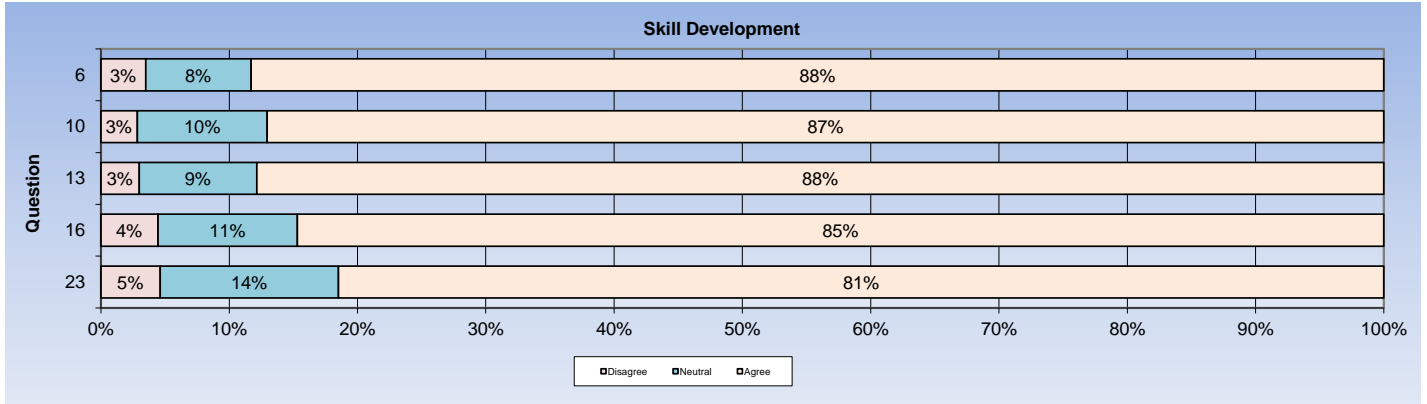
	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	No. of Students
5. I have opportunities for social contact with other postgraduate candidates in my School/College	5%	10%	19%	34%	32%	554
9. I have a sense of belonging in the research community in my School/College	7%	12%	23%	29%	28%	558
14. I have opportunities to become involved in the broader research culture of my School/College	6%	10%	25%	33%	26%	560
19. A good seminar programme is provided for postgraduate research students within my School/College	7%	11%	20%	32%	30%	541
20. My research is stimulated by the research context of my School/College	7%	10%	23%	32%	28%	542



Skill Development

% AGREE = 85.9% MEAN = 4.29

	Strongly Disagree				Strongly Agree	No. of Students
6. My research is developing my problem-solving skills	1%	2%	8%	37%	51%	572
10. I am learning to develop my ideas and present them in written work	1%	2%	10%	41%	46%	563
13. My research is sharpening my analytical skills	1%	2%	9%	35%	53%	568
16. Doing my research is helping me to develop my ability to plan my own work	2%	2%	11%	35%	49%	562
23. As my research progresses, I am feeling more confident about tackling unfamiliar problems	2%	2%	14%	40%	41%	562



Overall Satisfaction

% AGREE = 78.8% MEAN = 4.09

	Strongly Disagree				Strongly Agree	No. of Students
26. Overall, I am satisfied with the quality of my higher degree research	3%	4%	14%	39%	40%	571

Others

	Strongly Disagree				Strongly Agree	No. of Students
3. I have access to suitable working space	9%	10%	16%	22%	44%	538
8. I have good access to the technical support I need	5%	7%	22%	35%	31%	557
11. I am able to organise good access to necessary equipment	4%	10%	20%	36%	31%	526
24. I have appropriate financial support for my research project	11%	9%	15%	29%	36%	550
1. I am satisfied with the supervision I am receiving	2%	3%	9%	24%	62%	572
4. I am developing an understanding of the standard of work required for my research degree and the examination process	1%	3%	12%	38%	46%	568
18. I am being encouraged and supported to publish my research	3%	5%	10%	27%	55%	552
21. I am benefiting from having more than one supervisor	6%	5%	9%	22%	58%	561
25. I am developing transferable skills that will enable me to work in a broad range of contexts after I complete my degree	1%	4%	14%	37%	42%	561

Administration

1. I find it easy to check my enrolment status and invoices online
2. I'd know what to do if I had a problem with my student administration
3. RMIT effectively resolves any student administration issue I might have

	Strongly Disagree				Strongly Agree	No. of Students
	3%	6%	12%	27%	52%	571
	7%	11%	18%	30%	33%	566
	8%	10%	18%	33%	31%	547

Learning Support

Library - I am satisfied with...

1. The Library's e-resources collection
2. The Library's book collections
3. The quality of service provided by Library staff
4. The Library's facilities
5. Library opening hours

	Strongly Disagree				Strongly Agree	No. of Students
	1%	2%	10%	36%	51%	550
	2%	2%	10%	46%	41%	522
	1%	1%	7%	32%	60%	517
	1%	1%	9%	36%	52%	519
	2%	3%	10%	35%	49%	493

Computing Facilities - I am satisfied with...

1. Access to computer facilities at RMIT
2. Access to the specialist software that I require
3. The availability of computer printing facilities
4. The standard of service from computing support staff

	Strongly Disagree				Strongly Agree	No. of Students
	5%	6%	15%	34%	41%	501
	6%	8%	16%	32%	37%	510
	1%	2%	8%	30%	59%	532
	2%	5%	14%	35%	44%	515

Learning Support Services - I am satisfied with...

1. Study and Learning Centre services
2. Language support
3. RMIT's academic and professional development workshops
4. Statistical Consultancy

	Strongly Disagree				Strongly Agree	No. of Students
	2%	5%	18%	35%	40%	384
	2%	4%	19%	35%	41%	294
	3%	5%	24%	35%	33%	463
	6%	8%	26%	24%	35%	300

Online Services

1. I am satisfied with the Internet access provided by RMIT
2. I find the online environment useful to collaborate with other staff or students about my research

	Strongly Disagree				Strongly Agree	No. of Students
	3%	7%	19%	37%	34%	569
	2%	5%	15%	34%	44%	569

Communication

I have enough...

1. Opportunities to discuss my academic work with my supervisor(s)
2. Opportunities to work with other research students
3. Contact with students in other disciplines

	Strongly Disagree				Strongly Agree	No. of Students
	14%	17%	22%	26%	21%	567
	1%	2%	7%	34%	55%	559
	6%	11%	22%	31%	30%	509

Information Access

	Strongly Disagree				Strongly Agree	No. of Students
1. I know how and where to access information regarding management of and support for my candidature	2%	4%	8%	28%	58%	567
2. I know who the key HDR academic and administrative contacts are in my school	11%	14%	20%	29%	26%	538
3. The RMIT website is easy to navigate to find information I need	17%	19%	25%	22%	17%	528

Campus Life and Environment

	Strongly Disagree				Strongly Agree	No. of Students
1. The RMIT campus is a good place to spend time	4%	7%	19%	34%	36%	549
2. RMIT is friendly to people from all backgrounds	2%	3%	12%	34%	49%	545
3. I feel personally safe on campus	1%	3%	6%	32%	58%	556
4. I am treated fairly at RMIT	3%	3%	11%	33%	50%	551
5. I can balance my research with my work and home commitments	4%	11%	19%	30%	36%	563

Building and Facilities

	Strongly Disagree				Strongly Agree	No. of Students
The following areas are well maintained...						
1. Classrooms	2%	3%	11%	40%	44%	455
2. Lecture theatres	1%	3%	9%	40%	47%	453
3. Laboratories	3%	5%	13%	34%	43%	346
4. General access computer labs	2%	4%	14%	37%	43%	377
5. Lounge spaces	2%	5%	14%	41%	39%	482
6. Toilets	5%	10%	19%	37%	29%	552
7. Lifts	3%	4%	16%	41%	35%	531

Services and Programs for Students

I am satisfied with the service or program...

	Strongly Disagree				Strongly Agree	No. of Students
1. School of Graduate Research	4%	6%	14%	36%	40%	467
2. RMIT Connect	2%	4%	16%	38%	39%	442
3. Health promotion	5%	9%	28%	27%	31%	252
4. Scholarship and financial advice	7%	8%	18%	29%	37%	429
5. Career planning and advice	7%	15%	26%	26%	26%	256
6. Housing advice and assistance	8%	14%	31%	24%	22%	159
7. International student advisory services	8%	10%	27%	28%	27%	191
8. Legal Advice	4%	10%	27%	28%	31%	157
9. Counselling services	6%	12%	20%	30%	32%	217
10. Disability support	6%	6%	25%	31%	32%	122
11. Student leadership programs	3%	9%	26%	31%	32%	200
12. Religious/spiritual services	4%	9%	21%	29%	37%	175

This service is important to me...

	Yes	No	No. of Students
1. School of Graduate Research	92%	8%	429
2. RMIT Connect	75%	25%	438
3. Health promotion	64%	36%	414
4. Scholarship and financial advice	87%	13%	446
5. Career planning and advice	69%	31%	422
6. Housing advice and assistance	37%	63%	413
7. International student advisory services	51%	49%	417
8. Legal Advice	57%	43%	407
9. Counselling services	63%	37%	417
10. Disability support	32%	68%	414
11. Student leadership programs	49%	51%	410
12. Religious/spiritual services	33%	67%	421

RMIT Link

I am satisfied with the service or program...

	Strongly Disagree				Strongly Agree	No. of Students
1. Sport programs, sport clubs and recreation activities	4%	10%	20%	33%	33%	242
2. Visual arts, performing arts and gallery activities	2%	9%	21%	31%	36%	220

This service is important to me...

	Yes	No	No. of Students
1. Sport programs, sport clubs and recreation activities	53%	47%	406
2. Visual arts, performing arts and gallery activities	48%	52%	402

Student Union

	Strongly Disagree				Strongly Agree	No. of Students
<i>I am satisfied with the service or program...</i>						
1. Representation of student interests to the University	5%	7%	17%	35%	36%	309
2. Campaigns, information and resources to improve conditions for students	4%	11%	22%	34%	29%	296
3. Advice and support if I had a problem with the University	5%	10%	20%	32%	34%	279
4. Social activities, bands and competitions	3%	6%	24%	36%	31%	254
5. Clubs and collectives	2%	7%	27%	32%	33%	254
6. Student media, such as Catalyst and RMITV	3%	9%	27%	30%	32%	200

	Yes	No	No. of Students
<i>This service is important to me...</i>			
1. Representation of student interests to the University	68%	32%	401
2. Campaigns, information and resources to improve conditions for students	68%	32%	394
3. Advice and support if I had a problem with the University	78%	22%	391
4. Social activities, bands and competitions	54%	46%	388
5. Clubs and collectives	53%	47%	392
6. Student media, such as Catalyst and RMITV	42%	58%	384

Outcomes

	Strongly Disagree				Strongly Agree	No. of Students
1. As an RMIT graduate I will be highly employable	2%	8%	28%	38%	25%	520
2. My research training experience at RMIT will improve my career prospects	2%	5%	16%	40%	37%	553
3. RMIT generally responds well to student feedback	7%	7%	27%	34%	25%	498
4. I would recommend higher degree research programs at RMIT to others	6%	6%	19%	29%	40%	553

Notes

The scale % AGREE is calculated by adding up all the items which scored Agree or Strongly Agree across all respondents

This is divided by the total number of items answered across all respondents. Blanks or N/A's are excluded

Percentages represent the %age of the total valid responses per question, with the exception of the demographics section which represent the %age of total responses.

Charts are rescaled on valid responses to total 100%.

Values may round to 101 %.

To calculate Mean Scores responses given by students are converted to a score between 0 and 100.

e.g., Strongly disagree=0, Disagree=25, Neutral=50, Agree=75, Strongly agree=100, for 5 point scales.

Mean values for a scale are determined by calculating the weighted average of these scores .

e.g., the mean for a set of questions with responses of Strongly disagree, Disagree, Neutral, Agree and Strongly Agree is calculated as follows:

The number of "Strongly disagree" responses multiplied by 0 plus the number of "Disagree" responses multiplied by 25 plus the number of "Neutral" responses multiplied by 50 plus the number of "Agree" responses multiplied by 75 plus the number of "strongly Agree" multiplied by 100.

This is then divided by the total number of responses.

The result can be thought of as representing the position of the average response within the range of possible responses.

Valid responses exclude N/A and blank responses.