

STUDENT EXPERIENCE SURVEY - HE QILT

2019

325H		Survey Population: 217
Design and Social Context	3 Campuses	Respondents: 93
		Response Rate: 42.9%
		Reliability: Good

Demographics (% of total sample size)

Commencement Year

Pre 2015	1%
2015	0%
2016	2%
2017	41%
2018	40%
2019	16%

Completion Year Expected

2019	33%
2020 or later	67%

LOTE

Yes	90%
No	10%

Age

<21	3%
21-24	47%
25-34	43%
35-44	6%
45+	0%

Gender

Male	53%
Female	47%

Citizenship

% Australian	0%
% Int Onshore	0%
% Int Offshore	100%

Program Type

Bachelor	96%
Postgraduate (Coursework)	4%
Other	0%

Study Base

One campus	59%
Two or more campus	27%
Mixed	3%
External/Distance	11%

Online Study

None	29%
About a quarter	29%
About half	22%
All or nearly all	20%

Average Grade

No results	1%
0 - 49%	0%
50 - 59%	15%
60 - 69%	34%
70 - 79%	37%
80 - 89%	11%
90 - 100%	2%

Location

China (Mainland)	0%
Hong Kong	31%
Singapore	65%
Indonesia	0%
Sri Lanka	0%
Other	4%

Disability

Yes	0%
No	100%

Snapshot Scales 2019 (See notes on Page 4)

Mean		Percent In Agreement	
Learner Engagement	57.8	Learner Engagement	58.7%
Teaching Quality	69.3	Teaching Quality	71.7%
Learning Resources	70.5	Learning Resources	65.2%
Student Support	64.0	Student Support	60.4%
Skills Development	69.1	Skills Development	80.2%
Overall Quality	65.2	Overall Satisfaction	80.4%

1. Learner Engagement

Percent In Agreement: 58.70% Based on 92 Included Responses

	Not at all	Very little	Some	Quite a bit	Very much	Not applicable	Respondents
Had opportunities to interact with local students	2%	17%	27%	27%	20%	7%	92
Had a sense of belonging to RMIT	0%	9%	33%	45%	13%		91
Felt prepared for your study	1%	2%	33%	45%	18%		93
Participated in discussions online or face-to-face	13%	39%	37%	12%			93
Worked with other students as part of your study	0%	25%	47%	28%			93
Interacted with students outside study requirements	13%	40%	41%	6%			93
Interacted with students who are very different from you	14%	48%	28%	10%			93

2. Teaching Quality

Percent In Agreement: 71.74% Based on 92 Included Responses

<i>The quality of...</i>	Poor	Fair	Good	Excellent	Respondents	
The teaching in your program	1%	19%	58%	22%	93	
Entire education experience in your program	1%	18%	64%	16%	92	
<i>Your study was delivered in a way that is...</i>						
	Not at all	Very little	Some	Quite a bit	Very much	Respondents
Well structured and focused	0%	3%	43%	42%	12%	91
Relevant to your education as a whole	0%	5%	27%	51%	16%	91
<i>Lecturers, tutors and demonstrators</i>						
Engaged you actively in learning	1%	6%	18%	54%	20%	93
Demonstrated concern for student learning	0%	4%	31%	44%	20%	93
Provided clear explanations on coursework and assessment	0%	3%	25%	47%	25%	93
Stimulated you intellectually	0%	3%	38%	43%	15%	92
Commented on your work in ways that help you learn	0%	12%	23%	46%	19%	93
Seemed helpful and approachable	0%	7%	22%	48%	24%	92
Set assessment tasks that challenge you to learn	0%	5%	27%	43%	24%	91

3. Learning Resources

Percent In Agreement: 65.17% Based on 89 Included Responses

<i>The quality of...</i>	Poor	Fair	Good	Excellent	Not applicable	Respondents
Teaching spaces (e.g. lecture theatres, tutorial rooms, laboratories)	4%	8%	52%	32%	4%	93
Student spaces and common areas	4%	6%	54%	30%	5%	93
Online learning materials	0%	14%	55%	31%	0%	93
Computing/IT resources	3%	23%	40%	28%	6%	93
Assigned books, notes and resources	2%	14%	54%	28%	2%	93
Laboratory or studio equipment	3%	15%	42%	23%	17%	93
Library resources and facilities	2%	13%	48%	34%	2%	93

4. Student Support

Percent In Agreement: 60.44% Based on 91 Included Responses

	Not at all	Very little	Some	Quite a bit	Very Much	Not applicable	Respondents
Received appropriate English language skill support	3%	8%	21%	36%	24%	8%	91
Been offered support relevant to your circumstances	4%	6%	26%	30%	27%	6%	93
Felt induction/orientation activities were relevant and helpful	1%	9%	22%	30%	27%	11%	92
	Not at all	Very little	Some	Quite a bit	Very Much		Respondents
Received support from your institution to settle into study	3%	6%	26%	45%	19%		93
To what extent have you experienced efficient enrolment and admissions processes	0%	8%	24%	42%	26%		92
	Not at all	Very little	Some	Quite a bit	Very Much	Had No Contact	Respondents
Administrative staff or systems (eg. Online administrative services, frontline staff, enrolment systems)							
Available?	2%	10%	27%	39%	14%	9%	93
Helpful?	2%	10%	28%	35%	16%	9%	92
Career advisors							
Available?	7%	9%	35%	21%	7%	23%	92
Helpful?	5%	5%	33%	25%	8%	24%	92
Academic or learning advisors							
Available?	4%	8%	34%	33%	11%	10%	93
Helpful?	3%	9%	30%	36%	12%	10%	92
Support services such as counsellors, financial/legal advisors and health services							
Available?	8%	8%	24%	25%	7%	29%	92
Helpful?	5%	5%	29%	24%	7%	30%	91

5. Skills Development

Percent In Agreement: 80.22% Based on 91 Included Responses

	Not at all	Very little	Some	Quite a bit	Very much	Respondents
Critical thinking skills	0%	6%	32%	48%	13%	93
Ability to solve complex problems	0%	9%	34%	46%	11%	93
Ability to work with others	0%	5%	32%	44%	18%	93
Confidence to learn independently	1%	3%	21%	57%	18%	92
Written communication skills	0%	5%	22%	54%	19%	93
Spoken communication skills	0%	8%	32%	47%	13%	93
Knowledge of the field(s) you are studying	1%	3%	25%	52%	19%	93
Development of work-related knowledge and skills	0%	5%	26%	49%	20%	92

Other

Study negatively affected by...

	Not at all	Very little	Some	Quite a bit	Very much	Not applicable	Respondents
Paid work commitments	11%	18%	30%	29%	8%	4%	93
	Not at all	Very little	Some	Quite a bit	Very much		Respondents
Living arrangements	20%	23%	39%	14%	4%		93
Financial circumstances	19%	23%	37%	16%	5%		93

Considering leaving RMIT in 2019

	Yes	No	Respondents
Seriously considered leaving	9%	91%	93

Reasons for leaving	%
Academic exchange	29
Academic support	29
Administrative support	14
Boredom/lack of interest	14
Career prospects	29
Change of direction	43
Commuting difficulties	14
Difficulty paying fees	43
Difficulty with workload	57
Expectations not met	0
Family responsibilities	14
Financial difficulties	43
Gap year/deferral	0
Government assistance	14
Graduating	0
Health or stress	29
Institution reputation	0
Moving residence	14
Need a break	0
Need to do paid work	0
Other opportunities	0
Paid work responsibilities	0
Personal reasons	29
Quality concerns	0
Received other offer from another university/higher education institution	14
Social reasons	14
Standards too high	29
Study/life balance	43
Travel or tourism	14
Other reasons	14

Notes

To calculate Mean Scores and Percent In Agreement values, responses given by students are converted to a score between 0 and 100.

e.g., Not at all=0, Very little=25, Some=50, Quite a bit=75, Very much=100, for 5 point scales

e.g., Never=0, Sometimes=33.33, Often=66.67, Very often=100, for 4 point scales

Mean values for a scale are determined by calculating the weighted average of these scores

e.g., the mean for a set of questions with responses of Never, Sometimes, Often and Very often is calculated as follows:

The number of "Never" responses multiplied by 0 plus the number of "Sometimes" responses multiplied by 33.33 plus the number of "Often" responses multiplied by 66.67 plus the number of "Very often" responses multiplied by 100. This is then divided by the total number of responses.

The result can be thought of as representing the position of the average response within the range of possible responses.

Percent in Agreement is calculated as follows. First, students who did not answer a significant proportion of the questions in a set are excluded from the calculations for that set, e.g., for the Learner Engagement scale, students who answer fewer than 5 of the 7 questions in this set are excluded.

The average score is then calculated for remaining students; those with an average score equal to or above 55 are regarded as being "In Agreement" while those with an average score below 55 are regarded as being "Not in agreement" with this set of questions.

The Percent in Agreement value is then the number of students found to be "In Agreement" divided by the number of students that were included.

The number of responses is shown for each question and the number of students included in the calculation for each set is also shown.

Overall Quality is based on the question: "Overall how would you rate the quality of your entire educational experience this year?"

Some values may appear as 101 % due to rounding.

Valid responses exclude N/A and blank responses.