

STUDENT EXPERIENCE SURVEY - HE QILT

2019

BP255 - B Bus (Log&SupplyChainMgt)		Survey Population: 549
620H	2 Campuses	Respondents: 160
Business		Response Rate: 29.1%
		Reliability: Good

Demographics (% of total sample size)

Commencement Year

Pre 2015	1%
2015	1%
2016	3%
2017	12%
2018	53%
2019	29%

Completion Year Expected

2019	44%
2020 or later	56%

LOTE

Yes	89%
No	11%

Age

<21	18%
21-24	64%
25-34	19%
35-44	0%
45+	0%

Gender

Male	51%
Female	49%

Citizenship

% Australian	0%
% Int Onshore	0%
% Int Offshore	100%

Program Type

Bachelor	100%
Postgraduate (Coursework)	0%
Other	0%

Study Base

One campus	94%
Two or more campus	4%
Mixed	1%
External/Distance	1%

Online Study

None	18%
About a quarter	31%
About half	29%
All or nearly all	22%

Average Grade

No results	1%
0 - 49%	1%
50 - 59%	22%
60 - 69%	46%
70 - 79%	26%
80 - 89%	3%
90 - 100%	1%

Location

China (Mainland)	6%
Hong Kong	0%
Singapore	94%
Indonesia	0%
Sri Lanka	0%
Other	0%

Disability

Yes	0%
No	100%

Snapshot Scales 2019 (See notes on Page 4)

Mean		Percent In Agreement	
Learner Engagement	54.2	Learner Engagement	52.2%
Teaching Quality	64.3	Teaching Quality	69.8%
Learning Resources	65.2	Learning Resources	78.8%
Student Support	58.0	Student Support	57.9%
Skills Development	66.7	Skills Development	69.0%
Overall Quality	59.2	Overall Satisfaction	68.6%

1. Learner Engagement

Percent In Agreement: 52.20% Based on 159 Included Responses

	Not at all	Very little	Some	Quite a bit	Very much	Not applicable	Respondents
Had opportunities to interact with local students	3%	9%	27%	31%	22%	8%	157
Had a sense of belonging to RMIT	5%	19%	40%	28%	7%		155
Felt prepared for your study	3%	11%	39%	40%	7%		152
Participated in discussions online or face-to-face	22%	39%	30%	9%			156
Worked with other students as part of your study	3%	25%	41%	31%			157
Interacted with students outside study requirements	16%	49%	24%	11%			157
Interacted with students who are very different from you	11%	42%	33%	13%			157

2. Teaching Quality

Percent In Agreement: 69.81% Based on 159 Included Responses

<i>The quality of...</i>	Poor	Fair	Good	Excellent	Respondents	
The teaching in your program	1%	31%	60%	8%	155	
Entire education experience in your program	3%	29%	57%	12%	156	
<i>Your study was delivered in a way that is...</i>						
	Not at all	Very little	Some	Quite a bit	Very much	Respondents
Well structured and focused	3%	3%	45%	42%	8%	155
Relevant to your education as a whole	1%	3%	40%	47%	10%	156
<i>Lecturers, tutors and demonstrators</i>						
Engaged you actively in learning	0%	7%	38%	43%	12%	157
Demonstrated concern for student learning	1%	6%	40%	44%	10%	157
Provided clear explanations on coursework and assessment	1%	4%	31%	46%	18%	157
Stimulated you intellectually	0%	8%	35%	46%	10%	156
Commented on your work in ways that help you learn	2%	11%	36%	40%	11%	157
Seemed helpful and approachable	2%	5%	32%	43%	18%	157
Set assessment tasks that challenge you to learn	1%	3%	31%	46%	19%	157

3. Learning Resources

Percent In Agreement: 78.85% Based on 156 Included Responses

<i>The quality of...</i>	Poor	Fair	Good	Excellent	Not applicable	Respondents
Teaching spaces (e.g. lecture theatres, tutorial rooms, laboratories)	1%	12%	57%	29%	1%	157
Student spaces and common areas	4%	20%	55%	18%	2%	157
Online learning materials	3%	19%	52%	24%	2%	156
Computing/IT resources	4%	22%	51%	18%	4%	156
Assigned books, notes and resources	3%	21%	55%	18%	3%	157
Laboratory or studio equipment	3%	16%	47%	11%	24%	156
Library resources and facilities	3%	15%	59%	18%	6%	157

4. Student Support

Percent In Agreement: 57.86% Based on 159 Included Responses

	Not at all	Very little	Some	Quite a bit	Very Much	Not applicable	Respondents
Received appropriate English language skill support	15%	4%	27%	17%	13%	24%	157
Been offered support relevant to your circumstances	13%	8%	27%	17%	11%	23%	157
Felt induction/orientation activities were relevant and helpful	6%	11%	24%	24%	15%	20%	156
	Not at all	Very little	Some	Quite a bit	Very Much		Respondents
Received support from your institution to settle into study	4%	10%	42%	35%	9%		157
To what extent have you experienced efficient enrolment and admissions processes	1%	8%	34%	44%	13%		157
	Not at all	Very little	Some	Quite a bit	Very Much	Had No Contact	Respondents
Administrative staff or systems (eg. Online administrative services, frontline staff, enrolment systems)							
Available?	1%	8%	34%	28%	15%	13%	156
Helpful?	1%	10%	32%	30%	14%	13%	155
Career advisors							
Available?	6%	7%	27%	15%	3%	41%	157
Helpful?	3%	7%	31%	13%	4%	42%	156
Academic or learning advisors							
Available?	3%	8%	29%	22%	7%	31%	157
Helpful?	2%	10%	29%	23%	6%	29%	156
Support services such as counsellors, financial/legal advisors and health services							
Available?	3%	7%	25%	12%	5%	48%	157
Helpful?	4%	6%	22%	14%	6%	46%	157

5. Skills Development

Percent In Agreement: 68.99% Based on 158 Included Responses

	Not at all	Very little	Some	Quite a bit	Very much	Respondents
Critical thinking skills	1%	2%	39%	46%	11%	157
Ability to solve complex problems	1%	3%	40%	43%	13%	157
Ability to work with others	1%	3%	29%	48%	19%	157
Confidence to learn independently	1%	2%	33%	45%	19%	157
Written communication skills	1%	4%	39%	45%	12%	155
Spoken communication skills	3%	4%	44%	39%	10%	157
Knowledge of the field(s) you are studying	1%	1%	33%	49%	16%	156
Development of work-related knowledge and skills	1%	6%	39%	43%	11%	157

Other

Study negatively affected by...

	Not at all	Very little	Some	Quite a bit	Very much	Not applicable	Respondents
Paid work commitments	28%	17%	21%	15%	7%	13%	156
	Not at all	Very little	Some	Quite a bit	Very much		Respondents
Living arrangements	37%	18%	30%	11%	4%		157
Financial circumstances	33%	22%	22%	16%	7%		157

Considering leaving RMIT in 2019

	Yes	No	Respondents
Seriously considered leaving	15%	85%	157

Reasons for leaving	%
Academic exchange	8
Academic support	15
Administrative support	0
Boredom/lack of interest	19
Career prospects	23
Change of direction	4
Commuting difficulties	4
Difficulty paying fees	15
Difficulty with workload	8
Expectations not met	19
Family responsibilities	4
Financial difficulties	23
Gap year/deferral	8
Government assistance	0
Graduating	12
Health or stress	19
Institution reputation	8
Moving residence	0
Need a break	23
Need to do paid work	8
Other opportunities	0
Paid work responsibilities	0
Personal reasons	12
Quality concerns	4
Received other offer from another university/higher education institution	4
Social reasons	8
Standards too high	4
Study/life balance	8
Travel or tourism	0
Other reasons	27

Notes

To calculate Mean Scores and Percent In Agreement values, responses given by students are converted to a score between 0 and 100.

e.g., Not at all=0, Very little=25, Some=50, Quite a bit=75, Very much=100, for 5 point scales

e.g., Never=0, Sometimes=33.33, Often=66.67, Very often=100, for 4 point scales

Mean values for a scale are determined by calculating the weighted average of these scores

e.g., the mean for a set of questions with responses of Never, Sometimes, Often and Very often is calculated as follows:

The number of "Never" responses multiplied by 0 plus the number of "Sometimes" responses multiplied by 33.33 plus the number of "Often" responses multiplied by 66.67 plus the number of "Very often" responses multiplied by 100. This is then divided by the total number of responses.

The result can be thought of as representing the position of the average response within the range of possible responses.

Percent in Agreement is calculated as follows. First, students who did not answer a significant proportion of the questions in a set are excluded from the calculations for that set, e.g., for the Learner Engagement scale, students who answer fewer than 5 of the 7 questions in this set are excluded.

The average score is then calculated for remaining students; those with an average score equal to or above 55 are regarded as being "In Agreement" while those with an average score below 55 are regarded as being "Not in agreement" with this set of questions.

The Percent in Agreement value is then the number of students found to be "In Agreement" divided by the number of students that were included.

The number of responses is shown for each question and the number of students included in the calculation for each set is also shown.

Overall Quality is based on the question: "Overall how would you rate the quality of your entire educational experience this year?"

Some values may appear as 101 % due to rounding.

Valid responses exclude N/A and blank responses.