

# STUDENT EXPERIENCE SURVEY - VE LQ

2019  
Semester 2

College of Business	AUSCY	Survey Population: 1,373 Respondents : 246 Response Rate: 17.9%
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## Demographics (% of total sample size)

### Commencement Year

Pre 2014	0
2014	0
2015	0
2016	1
2017	2
2018	39
2019	204

### Age

Under 15	0%
15-19	55%
20-24	22%
25-34	13%
35-44	8%
45-54	2%
55-64	1%
65 or over	0%

### Citizenship

Australian	89%
International Onshore	11%
International Offshore	0%

### Gender

Male	43%
Female	56%

### Program Type

TAFE Certificate	1%
TAFE Diploma	98%
Other	0%

### LOTE

Yes	54%
No	45%

### Disability

Yes	8%
No	91%

### Qualification

Certificate I	0%
Certificate II	0%
Certificate III	0%
Certificate IV	1%
Certificate level unknown	0%
Diploma	59%
Advanced diploma	32%
Associate degree	1%
Degree	4%
Short course / statement of attainment	0%
VET graduate certificate / graduate dip.	0%
Other qualification / training	0%
Do not know	1%

### FOE

Natural & physical sciences	0%
Information Technology	9%
Engineering & related technologies	0%
Architecture & building	0%
Agriculture, envi & related studies	0%
Health	0%
Education	2%
Management & commerce	39%
Society & culture	1%
Creative arts	0%
Food, hospitality & personal services	0%
Other	48%

### Identifying as Aboriginal/TSI

No	98%
Yes, Aboriginal	1%
Yes, Torres Strait Islander	0%
Yes, both	0%

### Studying for an Apprenticeship or Traineeship

Yes	8%
No	90%

### Recognition/Prior Learning

Yes	18%
No	80%

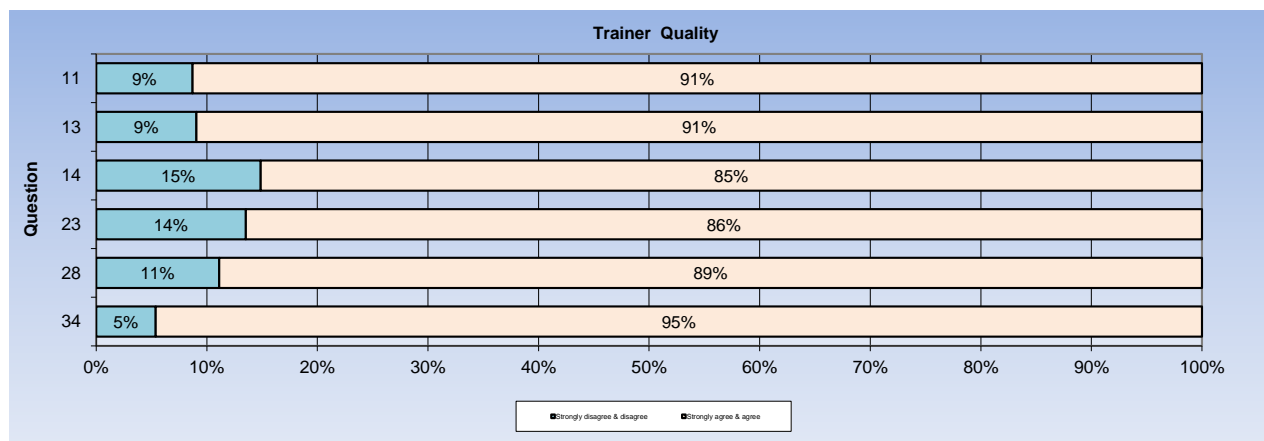
Please check notes on page 3

Snapshot Scales 2019 (Old Formula)	
Trainer Quality	89.6%
Overall	89.8%

Snapshot Scales 2019 (New Formula)	
Trainer Quality	90.5%
Overall Satisfaction	89.7%

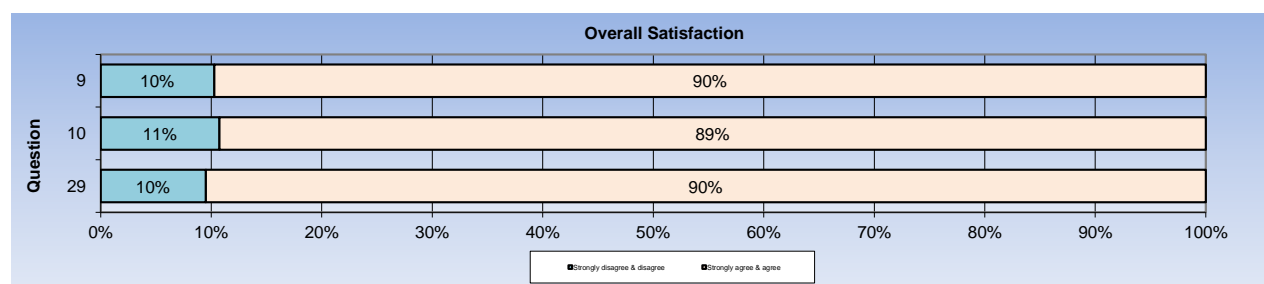
## 1. Trainer Quality

	% AGREE	Strongly Disagree	Disagree	Agree	Strongly Agree	No. of Students
	89.6%					
11. Training organisation staff respected my background and needs		3%	5%	54%	37%	241
13. Trainers had an excellent knowledge of the subject content		2%	7%	53%	38%	243
14. I received useful feedback on my assessments		4%	11%	55%	31%	242
23. Trainers explained things clearly		4%	9%	59%	27%	244
28. Trainers made the subject as interesting as possible		3%	8%	59%	30%	243
34. Trainers encouraged learners to ask questions		2%	3%	62%	33%	242



## 2. Overall Satisfaction

	% AGREE	Strongly Disagree	Disagree	Agree	Strongly Agree	No. of Students
	89.8%					
9. Overall, I am satisfied with the training		2%	8%	59%	30%	243
10. I would recommend the training organisation to others		2%	8%	59%	30%	242
29. I would recommend the training to others		2%	7%	60%	30%	242



## 3. Effective Support

	% AGREE	Strongly Disagree	Disagree	Agree	Strongly Agree	No. of Students
	89.9%					
24. The training organisation had a range of services to support learners		1%	11%	61%	27%	240
33. The training was flexible enough to meet my needs		1%	7%	64%	28%	243

#### 4. Clear Expectations

	% AGREE	Strongly Disagree		Strongly Agree	No. of Students	
	84.9%					
20. It was always easy to know the standards expected		4%	14%	59%	24%	244
22. I usually had a clear idea of what was expected of me		3%	12%	60%	25%	244
35. Trainers made it clear right from the start what they expected from me		2%	12%	58%	29%	240

#### 5. Effective Assessment

	% AGREE	Strongly Disagree		Strongly Agree	No. of Students	
	90.6%					
15. The way I was assessed was a fair test of my skills and knowledge		3%	9%	60%	28%	239
19. Assessments were based on realistic activities		2%	6%	65%	27%	243
30. The training organisation gave appropriate recognition of existing knowledge and skills		2%	7%	66%	25%	243

#### 6. Learning Stimulation

	% AGREE	Strongly Disagree		Strongly Agree	No. of Students	
	90.1%					
17. The training was at the right level of difficulty for me		2%	9%	65%	24%	242
18. The amount of work I had to do was reasonable		2%	9%	64%	25%	244
32. I was given enough material to keep up my interest		2%	6%	67%	26%	243

#### 7. Training Resources

	% AGREE	Strongly Disagree		Strongly Agree	No. of Students	
	91.5%					
21. Training facilities and materials were in good condition		2%	6%	62%	31%	244
26. The training used up-to-date equipment, facilities and materials		2%	7%	62%	29%	243
31. Training resources were available when I needed them		2%	7%	62%	29%	242

#### 8. Training Relevance

	% AGREE	Strongly Disagree		Strongly Agree	No. of Students	
	87.9%					
3. The training focused on relevant skills		1%	5%	63%	31%	243
5. The training prepared me well for work		2%	12%	60%	26%	240
7. The training had a good mix of theory and practice		3%	13%	59%	25%	243

#### 9. Competency Development

	% AGREE	Strongly Disagree		Strongly Agree	No. of Students	
	93.0%					
1. I developed the skills expected from this training		2%	5%	66%	27%	244
2. I identified ways to build on my current knowledge and skills		2%	5%	63%	30%	243

#### Notes

The Social Research Centre (SRC) uses a new method to evaluate scales such as Trainer Quality. The original method simply added the number of responses which were "Strongly Agree" or "Agree" for all 6 GTS questions and divided this by the number of actual responses. This is the Percent Agree value for the scale. Blanks, D/A and N/A are excluded.

The new method counts students rather than responses. Firstly, students who did not answer at least 4 of the 6 questions are excluded from the calculation. Responses for the remaining students are then converted to a value between 0 and 100 (Strongly Disagree=0, Disagree=25, Neither=50, Agree=75, Strongly Agree=100). Students with an average below 55 are regarded as "Not In Agreement".

The Percent Agree value is then the number of students In Agreement expressed as a percentage of all students that were not excluded.

The new method for calculating overall satisfaction uses responses only to Q9: Overall, I am satisfied with the training.

Percentages represent the percentage of total valid responses per question, with the exception of the demographics section which represent the percentage of total responses.

Charts are rescaled on valid responses to total 100%.

The sum of the percentages may be 99% or 101% in some cases due to rounding.

Valid responses exclude N/A and blank responses.