

STUDENT EXPERIENCE SURVEY - VE LQ

2019
Semester 2

365T - VE Global, Urban & Social Studies DSC	AUSCY	Survey Population: 914 Respondents : 186 Response Rate: 20.4%
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Demographics (% of total sample size)

Commencement Year

Pre 2014	0
2014	0
2015	0
2016	0
2017	0
2018	20
2019	166

Age

Under 15	0%
15-19	9%
20-24	17%
25-34	24%
35-44	22%
45-54	18%
55-64	9%
65 or over	1%

Citizenship

Australian	96%
International Onshore	4%
International Offshore	0%

Gender

Male	31%
Female	68%

Program Type

TAFE Certificate	44%
TAFE Diploma	46%
Other	10%

LOTE

Yes	49%
No	51%

Disability

Yes	11%
No	88%

Qualification

Certificate I	0%
Certificate II	0%
Certificate III	4%
Certificate IV	38%
Certificate level unknown	1%
Diploma	26%
Advanced diploma	19%
Associate degree	0%
Degree	1%
Short course / statement of attainment	6%
VET graduate certificate / graduate dip.	1%
Other qualification / training	2%
Do not know	3%

FOE

Natural & physical sciences	0%
Information Technology	0%
Engineering & related technologies	0%
Architecture & building	0%
Agriculture, envi & related studies	0%
Health	13%
Education	2%
Management & commerce	3%
Society & culture	41%
Creative arts	0%
Food, hospitality & personal services	2%
Other	39%

Identifying as Aboriginal/TSI

No	97%
Yes, Aboriginal	3%
Yes, Torres Strait Islander	0%
Yes, both	1%

Studying for an Apprenticeship or Traineeship

Yes	10%
No	89%

Recognition/Prior Learning

Yes	20%
No	80%

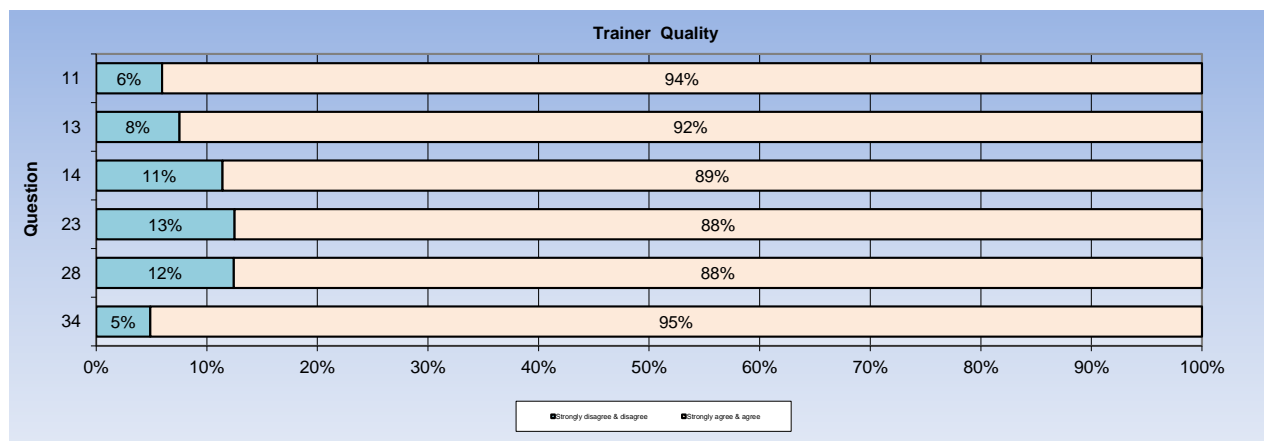
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Snapshot Scales 2019 (Old Formula)	
Trainer Quality	90.9%
Overall	86.8%

Snapshot Scales 2019 (New Formula)	
Trainer Quality	91.4%
Overall Satisfaction	85.5%

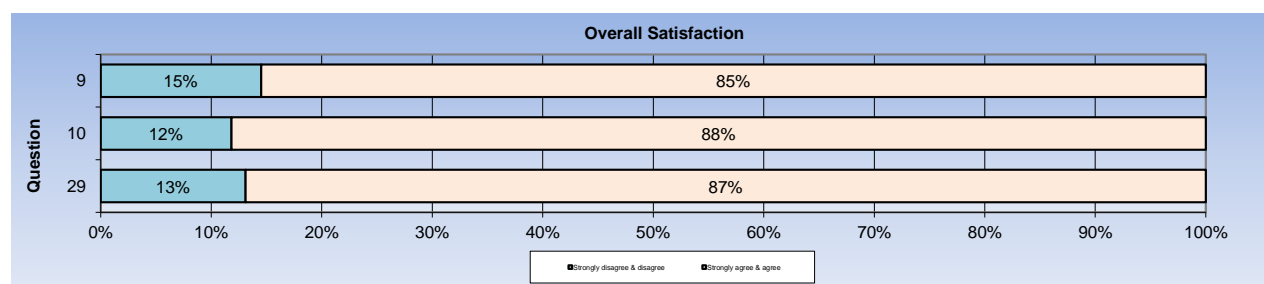
1. Trainer Quality

	% AGREE	Strongly Disagree	Disagree	Agree	Strongly Agree	No. of Students
	90.9%					
11. Training organisation staff respected my background and needs		3%	3%	48%	46%	185
13. Trainers had an excellent knowledge of the subject content		3%	5%	41%	52%	186
14. I received useful feedback on my assessments		3%	9%	53%	35%	184
23. Trainers explained things clearly		3%	10%	53%	34%	184
28. Trainers made the subject as interesting as possible		4%	8%	50%	37%	185
34. Trainers encouraged learners to ask questions		2%	3%	47%	48%	184



2. Overall Satisfaction

	% AGREE	Strongly Disagree	Disagree	Agree	Strongly Agree	No. of Students
	86.8%					
9. Overall, I am satisfied with the training		4%	10%	47%	39%	186
10. I would recommend the training organisation to others		4%	8%	48%	40%	186
29. I would recommend the training to others		4%	9%	45%	42%	183



3. Effective Support

	% AGREE	Strongly Disagree	Disagree	Agree	Strongly Agree	No. of Students
	87.3%					
24. The training organisation had a range of services to support learners		3%	7%	58%	32%	179
33. The training was flexible enough to meet my needs		5%	10%	52%	33%	184

4. Clear Expectations

	% AGREE	Strongly Disagree		Strongly Agree	No. of Students	
	87.5%					
20. It was always easy to know the standards expected		3%	14%	60%	24%	185
22. I usually had a clear idea of what was expected of me		2%	9%	59%	30%	184
35. Trainers made it clear right from the start what they expected from me		3%	7%	50%	40%	184

5. Effective Assessment

	% AGREE	Strongly Disagree		Strongly Agree	No. of Students	
	88.7%					
15. The way I was assessed was a fair test of my skills and knowledge		3%	6%	54%	37%	186
19. Assessments were based on realistic activities		2%	10%	59%	29%	184
30. The training organisation gave appropriate recognition of existing knowledge and skills		3%	10%	55%	32%	179

6. Learning Stimulation

	% AGREE	Strongly Disagree		Strongly Agree	No. of Students	
	84.7%					
17. The training was at the right level of difficulty for me		4%	15%	53%	28%	185
18. The amount of work I had to do was reasonable		2%	10%	65%	23%	185
32. I was given enough material to keep up my interest		4%	10%	55%	31%	185

7. Training Resources

	% AGREE	Strongly Disagree		Strongly Agree	No. of Students	
	89.5%					
21. Training facilities and materials were in good condition		2%	7%	59%	32%	184
26. The training used up-to-date equipment, facilities and materials		2%	10%	59%	29%	183
31. Training resources were available when I needed them		2%	9%	62%	28%	185

8. Training Relevance

	% AGREE	Strongly Disagree		Strongly Agree	No. of Students	
	87.4%					
3. The training focused on relevant skills		3%	6%	54%	38%	186
5. The training prepared me well for work		2%	12%	58%	28%	185
7. The training had a good mix of theory and practice		3%	12%	55%	30%	185

9. Competency Development

	% AGREE	Strongly Disagree		Strongly Agree	No. of Students	
	94.1%					
1. I developed the skills expected from this training		3%	5%	59%	33%	184
2. I identified ways to build on my current knowledge and skills		3%	2%	55%	40%	186

Notes

The Social Research Centre (SRC) uses a new method to evaluate scales such as Trainer Quality. The original method simply added the number of responses which were "Strongly Agree" or "Agree" for all 6 GTS questions and divided this by the number of actual responses. This is the Percent Agree value for the scale. Blanks, D/A and N/A are excluded.

The new method counts students rather than responses. Firstly, students who did not answer at least 4 of the 6 questions are excluded from the calculation. Responses for the remaining students are then converted to a value between 0 and 100 (Strongly Disagree=0, Disagree=25, Neither=50, Agree=75, Strongly Agree=100). Students with an average below 55 are regarded as "Not In Agreement".

The Percent Agree value is then the number of students In Agreement expressed as a percentage of all students that were not excluded.

The new method for calculating overall satisfaction uses responses only to Q9: Overall, I am satisfied with the training.

Percentages represent the percentage of total valid responses per question, with the exception of the demographics section which represent the percentage of total responses.

Charts are rescaled on valid responses to total 100%.

The sum of the percentages may be 99% or 101% in some cases due to rounding.

Valid responses exclude N/A and blank responses.