

# STUDENT EXPERIENCE SURVEY - HDR

## 2020

RMIT University

Survey Population: 2,094

Respondents: 573

Response Rate: 27.4%

**Demographics (% of total sample size)****Commencement Year**

Pre 2015	16
2015	16
2016	36
2017	85
2018	133
2019	171
2020	116

**Age**

<20	0%
21-24	8%
25-34	50%
35-44	25%
45+	16%

**Gender**

Male	53%
Female	47%

**Citizenship**

Australian	49%
International onshore	47%
International offshore	4%

**Program Type**

Master by research	7%
Doctorate by research	93%

**Attendance Type**

Full time	83%
Part time	15%

**Location**

On-campus	63%
Off-campus	36%

**Milestones**

Confirmation of candidature	58%
Third milestone review	19%

**LOTE**

Yes	68%
No	32%

**Rural Relocatee**

Yes	5%
No	94%

**Main Funds Source**

Employment	12%
Cadetship	0%
Family	7%
AusAid/IDP	1%
Home Government	5%
Scholarship	67%
Loan	1%
Savings	4%
Other	3%

**Employment**

Part time (1-14 hrs)	20%
Part time (15-20 hrs)	4%
Part time (21-34 hrs)	3%
Full time (35+ hrs)	14%
Not at all	58%

**Research Degree Included**

<b>Working for industry</b>	
Yes	9%
No	65%
<b>Working with industry</b>	
Yes	18%
No	57%
<b>Industry internship</b>	
Yes	13%
No	61%

Snapshot Scales 2020	% Agree	Mean
Supervision	82.7%	4.28
Intellectual Climate	59.3%	3.60
Skill Development	85.5%	4.29
Overall Satisfaction	77.2%	4.08

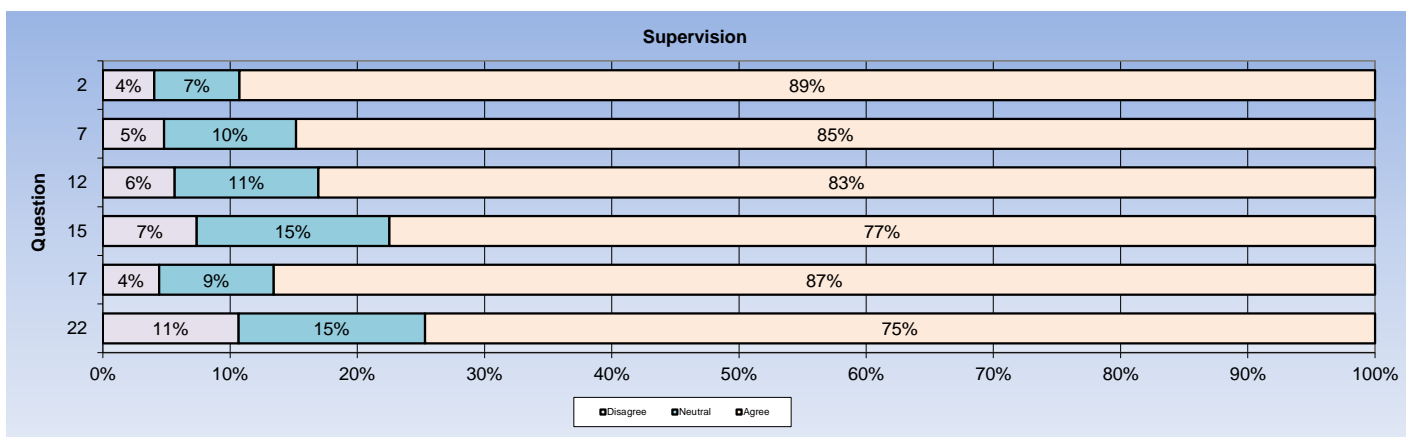
## Section One - Student Experience

### Supervision

% AGREE = 82.7%

MEAN = 4.28

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	No. of Students
2. Supervision is available when I need it	1%	3%	7%	24%	65%	568
7. My supervisor(s) are making a real effort to understand difficulties that I face	2%	3%	10%	25%	60%	560
12. My supervisor(s) provide me with additional information relevant to my topic	2%	3%	11%	28%	55%	567
15. I have been given good guidance in topic selection and refinement	2%	5%	15%	38%	40%	555
17. My supervisor(s) are providing helpful feedback on my progress	2%	3%	9%	27%	59%	566
22. I received good guidance in my literature search	4%	7%	15%	34%	41%	553

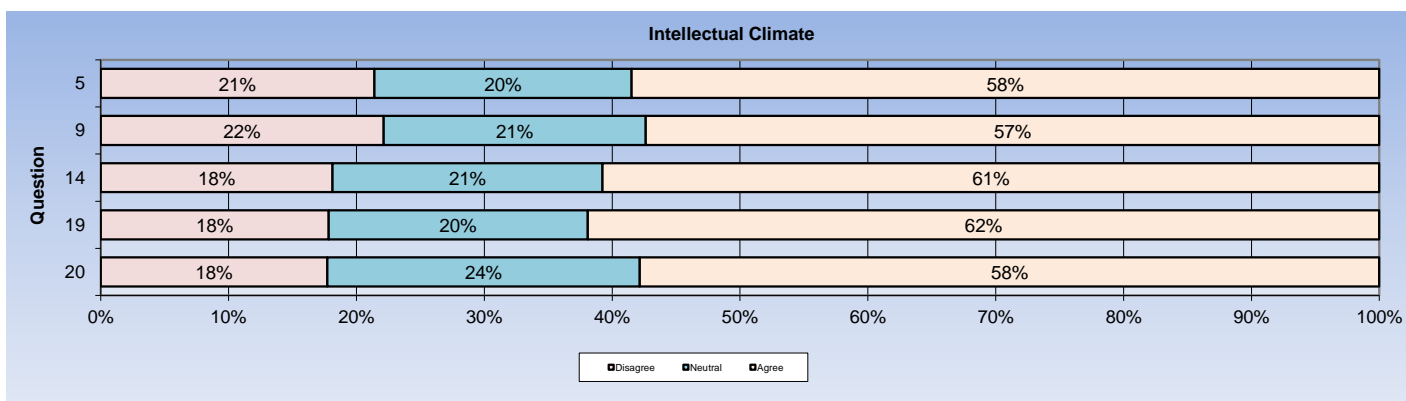


### Intellectual Climate

% AGREE = 59.3%

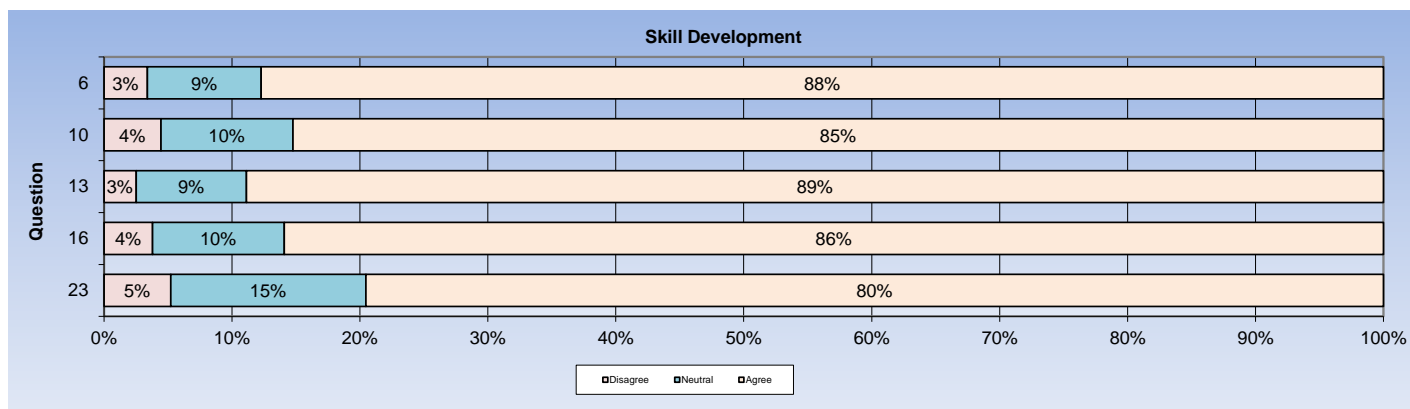
MEAN = 3.60

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	No. of Students
5. I have opportunities for social contact with other postgraduate candidates in my School/College	7%	15%	20%	30%	28%	542
9. I have a sense of belonging in the research community in my School/College	9%	13%	21%	32%	25%	556
14. I have opportunities to become involved in the broader research culture of my School/College	7%	12%	21%	36%	25%	535
19. A good seminar programme is provided for postgraduate research students within my School/College	8%	10%	20%	33%	29%	533
20. My research is stimulated by the research context of my School/College	7%	11%	24%	29%	29%	536



**Skill Development**

		% AGREE = 85.5%		MEAN = 4.29		Strongly Disagree			Strongly Agree	No. of Students
6.	My research is developing my problem-solving skills	1%	2%	9%	38%	49%	562			
10.	I am learning to develop my ideas and present them in written work	1%	4%	10%	40%	46%	562			
13.	My research is sharpening my analytical skills	1%	2%	9%	35%	54%	557			
16.	Doing my research is helping me to develop my ability to plan my own work	1%	2%	10%	36%	50%	554			
23.	As my research progresses, I am feeling more confident about tackling unfamiliar problems	2%	3%	15%	36%	43%	557			



**Overall Satisfaction**

		% AGREE = 77.2%		MEAN = 4.08		Strongly Disagree			Strongly Agree	No. of Students
26.	Overall, I am satisfied with the quality of my higher degree research	1%	7%	15%	36%	41%	565			

**Others**

		Strongly Disagree				Strongly Agree	No. of Students
3.	I have access to suitable working space	13%	16%	22%	22%	26%	501
8.	I have good access to the technical support I need	5%	9%	18%	36%	31%	550
11.	I am able to organise good access to necessary equipment	9%	12%	23%	29%	28%	501
24.	I have appropriate financial support for my research project	10%	8%	13%	27%	42%	531
1.	I am satisfied with the supervision I am receiving	2%	3%	7%	24%	64%	568
4.	I am developing an understanding of the standard of work required for my research degree and the examination process	1%	4%	14%	38%	43%	563
18.	I am being encouraged and supported to publish my research	3%	5%	11%	26%	54%	546
21.	I am benefiting from having more than one supervisor	4%	5%	9%	24%	58%	558
25.	I am developing transferable skills that will enable me to work in a broad range of contexts after I complete my degree	2%	3%	17%	32%	45%	554

## Section Two - Campus Life

RMIT University

2020

**Administration**

1. I find it easy to check my enrolment status and invoices online
2. I'd know what to do if I had a problem with my student administration
3. RMIT effectively resolves any student administration issue I might have

	Strongly Disagree				Strongly Agree		No. of Students
	3%	6%	15%	28%	48%		561
	6%	12%	23%	32%	26%		559
	6%	11%	24%	30%	28%		548

**Learning Support****Library - I am satisfied with...**

1. The Library's e-resources collection
2. The Library's book collections
3. The quality of service provided by Library staff
4. The Library's facilities
5. Library opening hours

	Strongly Disagree				Strongly Agree		No. of Students
	2%	3%	10%	38%	48%		530
	2%	3%	14%	40%	40%		487
	1%	1%	6%	33%	59%		506
	1%	1%	9%	36%	52%		480
	3%	2%	12%	37%	46%		419

**Computing Facilities - I am satisfied with...**

1. Access to computer facilities at RMIT
2. Access to the specialist software that I require
3. The availability of computer printing facilities
4. The standard of service from computing support staff

	Strongly Disagree				Strongly Agree		No. of Students
	6%	8%	17%	29%	40%		437
	7%	8%	22%	31%	31%		489
	4%	5%	12%	28%	51%		458
	4%	5%	14%	35%	41%		468

**Learning Support Services - I am satisfied with...**

1. Study and Learning Centre services
2. Language support
3. RMIT's academic and professional development workshops
4. Statistical Consultancy

	Strongly Disagree				Strongly Agree		No. of Students
	2%	4%	17%	39%	37%		378
	3%	6%	18%	38%	34%		268
	2%	7%	21%	35%	35%		466
	4%	7%	26%	30%	32%		272

**Online Services**

1. I am satisfied with the Internet access provided by RMIT
2. I find the online environment useful to collaborate with other staff or students about my research

	Strongly Disagree				Strongly Agree		No. of Students
	2%	11%	21%	38%	29%		560
	3%	9%	15%	36%	36%		563

**Communication****I have enough...**

1. Opportunities to discuss my academic work with my supervisor(s)
2. Opportunities to work with other research students
3. Contact with students in other disciplines

	Strongly Disagree				Strongly Agree		No. of Students
	14%	17%	21%	28%	19%		565
	3%	4%	13%	34%	46%		477
	7%	12%	18%	32%	31%		524

**Information Access**

	Strongly Disagree				Strongly Agree	No. of Students
1. I know how and where to access information regarding management of and support for my candidature	2%	3%	8%	28%	58%	557
2. I know who the key HDR academic and administrative contacts are in my school	11%	15%	26%	24%	24%	522
3. The RMIT website is easy to navigate to find information I need	19%	21%	24%	19%	16%	508

**Campus Life and Environment**

	Strongly Disagree				Strongly Agree	No. of Students
1. The RMIT campus is a good place to spend time	3%	8%	17%	34%	38%	456
2. RMIT is friendly to people from all backgrounds	1%	2%	13%	37%	47%	500
3. I feel personally safe on campus	1%	1%	8%	34%	56%	482
4. I am treated fairly at RMIT	2%	4%	11%	33%	50%	507
5. I can balance my research with my work and home commitments	4%	10%	20%	33%	33%	536

**Building and Facilities**

	Strongly Disagree				Strongly Agree	No. of Students
<b>The following areas are well maintained...</b>						
1. Classrooms	1%	2%	15%	42%	42%	329
2. Lecture theatres	0%	2%	11%	43%	44%	344
3. Laboratories	2%	5%	13%	44%	37%	305
4. General access computer labs	1%	4%	15%	39%	41%	314
5. Lounge spaces	1%	4%	19%	39%	38%	414
6. Toilets	3%	8%	20%	34%	35%	461
7. Lifts	2%	6%	17%	39%	35%	436

**Services and Programs for Students**

	Strongly Disagree				Strongly Agree		No. of Students
<b><i>I am satisfied with the service or program...</i></b>							
1. School of Graduate Research	3%	6%	17%	36%	38%		492
2. RMIT Connect	4%	6%	19%	33%	38%		512
3. Health promotion	3%	8%	26%	28%	35%		272
4. Scholarship and financial advice	7%	10%	19%	25%	39%		405
5. Career planning and advice	7%	17%	26%	26%	23%		246
6. Housing advice and assistance	7%	15%	37%	18%	23%		136
7. International student advisory services	7%	12%	21%	27%	32%		187
8. Legal Advice	4%	12%	32%	20%	31%		140
9. Counselling services	3%	9%	24%	27%	37%		215
10. Disability support	6%	10%	30%	22%	32%		117
11. Student leadership programs	3%	9%	28%	32%	29%		206
12. Religious/spiritual services	5%	10%	27%	19%	40%		154

***This service is important to me...***

	Yes		No		No. of Students
1. School of Graduate Research	96%		4%		450
2. RMIT Connect	93%		7%		474
3. Health promotion	70%		30%		424
4. Scholarship and financial advice	88%		12%		458
5. Career planning and advice	68%		32%		437
6. Housing advice and assistance	35%		65%		423
7. International student advisory services	51%		49%		432
8. Legal Advice	55%		45%		424
9. Counselling services	66%		34%		425
10. Disability support	31%		69%		423
11. Student leadership programs	56%		44%		427
12. Religious/spiritual services	33%		67%		432

**RMIT Link*****I am satisfied with the service or program...***

	Strongly Disagree				Strongly Agree		No. of Students
1. Sport programs, sport clubs and recreation activities	7%	9%	28%	28%	28%		193
2. Visual arts, performing arts and gallery activities	5%	8%	26%	34%	28%		185

***This service is important to me...***

	Yes		No		No. of Students
1. Sport programs, sport clubs and recreation activities	54%		46%		417
2. Visual arts, performing arts and gallery activities	51%		49%		410

**Student Union**

***I am satisfied with the service or program...***

	Strongly Disagree				Strongly Agree	No. of Students
1. Representation of student interests to the University	3%	8%	23%	36%	30%	297
2. Campaigns, information and resources to improve conditions for students	4%	7%	29%	33%	27%	286
3. Advice and support if I had a problem with the University	7%	9%	24%	30%	30%	273
4. Social activities, bands and competitions	5%	4%	26%	32%	32%	223
5. Clubs and collectives	4%	6%	25%	36%	30%	212
6. Student media, such as Catalyst and RMITV	5%	5%	31%	30%	29%	173

***This service is important to me...***

	Yes	No	No. of Students
1. Representation of student interests to the University	73%	27%	407
2. Campaigns, information and resources to improve conditions for students	72%	28%	408
3. Advice and support if I had a problem with the University	82%	18%	409
4. Social activities, bands and competitions	56%	44%	401
5. Clubs and collectives	54%	46%	403
6. Student media, such as Catalyst and RMITV	43%	57%	402

**Outcomes**

	Strongly Disagree				Strongly Agree	No. of Students
1. As an RMIT graduate I will be highly employable	2%	8%	25%	36%	28%	521
2. My research training experience at RMIT will improve my career prospects	2%	4%	15%	39%	39%	550
3. RMIT generally responds well to student feedback	7%	9%	24%	35%	25%	474
4. I would recommend higher degree research programs at RMIT to others	4%	6%	17%	34%	39%	549

**Notes**

The scale % AGREE is calculated by adding up all the items which scored Agree or Strongly Agree across all respondents

This is divided by the total number of items answered across all respondents. Blanks or N/A's are excluded

Percentages represent the %age of the total valid responses per question, with the exception of the demographics section which represent the %age of total responses.

Charts are rescaled on valid responses to total 100%.

Values may round to 101 %.

To calculate Mean Scores responses given by students are converted to a score between 0 and 100.

e.g., Strongly disagree=0, Disagree=25, Neutral=50, Agree=75, Strongly agree=100, for 5 point scales.

Mean values for a scale are determined by calculating the weighted average of these scores .

e.g., the mean for a set if questions with responses of Strongly disagree, Disagree, Neural, Agree and Strongly Agree is calculated as follows:

The number of "Strongly disagree" responses multiplied by 0 plus the number of "Disagree" responses multiplied by 25 plus the number of "Neutral" responses multiplied by 50 plus the number of "Agree" responses multiplied by 75 plus the number of "strongly Agree" multiplied by 100.

This is then divided by the total number of responses.

The result can be thought of as representing the position of the average response within the range of possible responses.

Valid responses exclude N/A and blank responses.