

STUDENT EXPERIENCE SURVEY - HDR

2020

620H - Business IT and Logistics
BUS

Survey Population: 64
Respondents: 21
Response Rate: 32.8%

Demographics (% of total sample size)

Commencement Year

| | |
|----------|---|
| Pre 2015 | 0 |
| 2015 | 0 |
| 2016 | 4 |
| 2017 | 2 |
| 2018 | 7 |
| 2019 | 5 |
| 2020 | 3 |

Age

| | |
|-------|-----|
| <20 | 0% |
| 21-24 | 0% |
| 25-34 | 38% |
| 35-44 | 48% |
| 45+ | 14% |

Gender

| | |
|--------|-----|
| Male | 57% |
| Female | 43% |

Citizenship

| | |
|------------------------|-----|
| Australian | 33% |
| International onshore | 67% |
| International offshore | 0% |

Program Type

| | |
|-----------------------|------|
| Master by research | 0% |
| Doctorate by research | 100% |

Attendance Type

| | |
|-----------|-----|
| Full time | 86% |
| Part time | 14% |

Location

| | |
|------------|-----|
| On-campus | 71% |
| Off-campus | 29% |

Milestones

| | |
|-----------------------------|-----|
| Confirmation of candidature | 71% |
| Third milestone review | 14% |

LOTE

| | |
|-----|-----|
| Yes | 81% |
| No | 19% |

Rural Relocatee

| | |
|-----|------|
| Yes | 0% |
| No | 100% |

Main Funds Source

| | |
|-----------------|-----|
| Employment | 10% |
| Cadetship | 0% |
| Family | 5% |
| AusAid/IDP | 5% |
| Home Government | 5% |
| Scholarship | 62% |
| Loan | 0% |
| Savings | 10% |
| Other | 5% |

Employment

| | |
|-----------------------|-----|
| Part time (1-14 hrs) | 5% |
| Part time (15-20 hrs) | 0% |
| Part time (21-34 hrs) | 5% |
| Full time (35+ hrs) | 14% |
| Not at all | 76% |

Research Degree Included

| | |
|------------------------------|-----|
| Working for industry | |
| Yes | 5% |
| No | 62% |
| Working with industry | |
| Yes | 10% |
| No | 57% |
| Industry internship | |
| Yes | 14% |
| No | 52% |

| Snapshot Scales 2020 | % Agree | Mean |
|----------------------|---------|------|
| Supervision | 80.5% | 4.11 |
| Intellectual Climate | 42.0% | 3.27 |
| Skill Development | 82.5% | 4.09 |
| Overall Satisfaction | 81.0% | 4.00 |

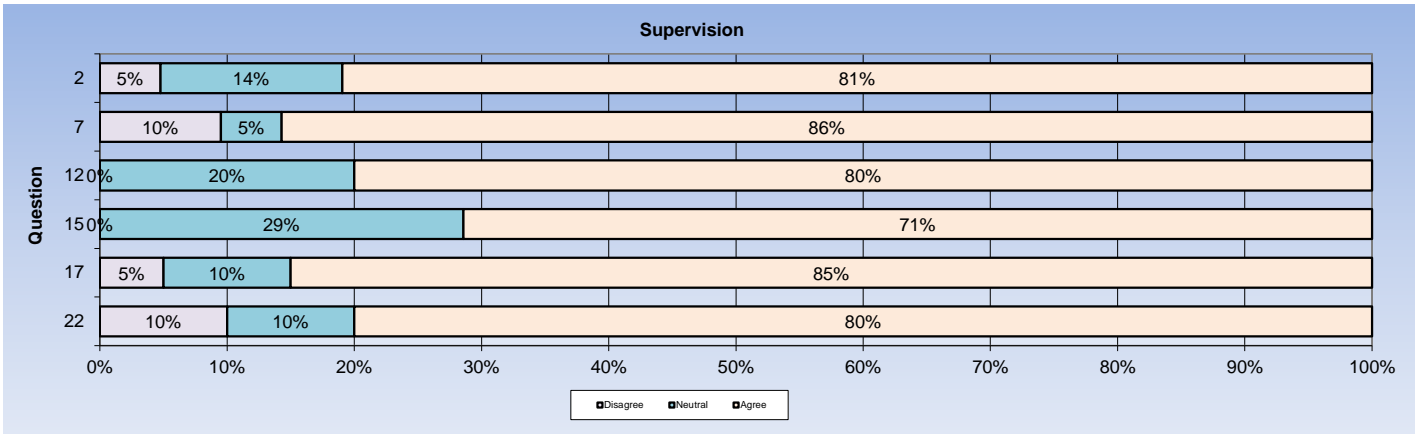
Section One - Student Experience

Supervision

% AGREE = 80.5%

MEAN = 4.11

| | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree | No. of Students |
|---|-------------------|----------|---------|-------|----------------|-----------------|
| 2. Supervision is available when I need it | 5% | 0% | 14% | 33% | 48% | 21 |
| 7. My supervisor(s) are making a real effort to understand difficulties that I face | 10% | 0% | 5% | 43% | 43% | 21 |
| 12. My supervisor(s) provide me with additional information relevant to my topic | 0% | 0% | 20% | 25% | 55% | 20 |
| 15. I have been given good guidance in topic selection and refinement | 0% | 0% | 29% | 43% | 29% | 21 |
| 17. My supervisor(s) are providing helpful feedback on my progress | 5% | 0% | 10% | 50% | 35% | 20 |
| 22. I received good guidance in my literature search | 5% | 5% | 10% | 50% | 30% | 20 |

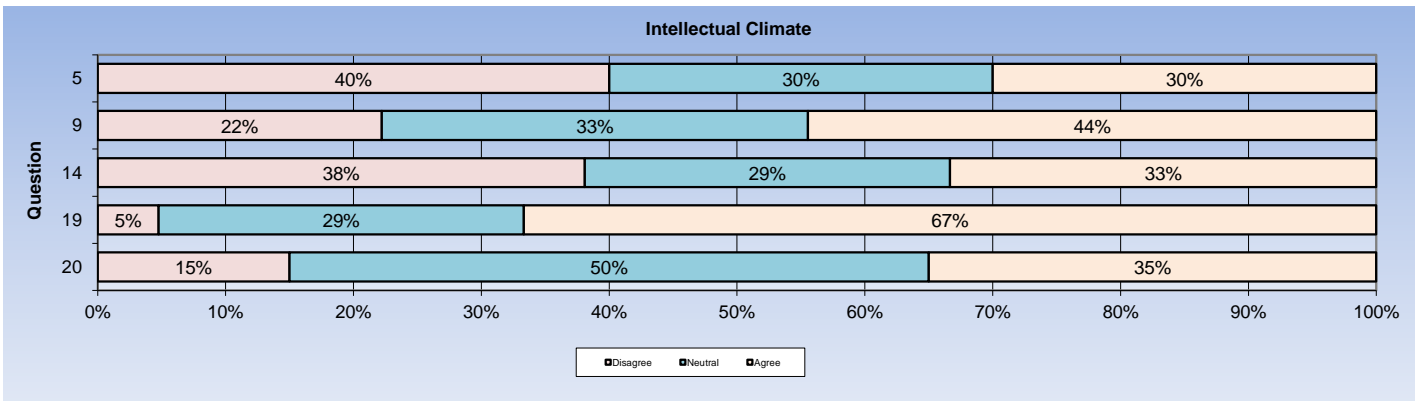


Intellectual Climate

% AGREE = 42.0%

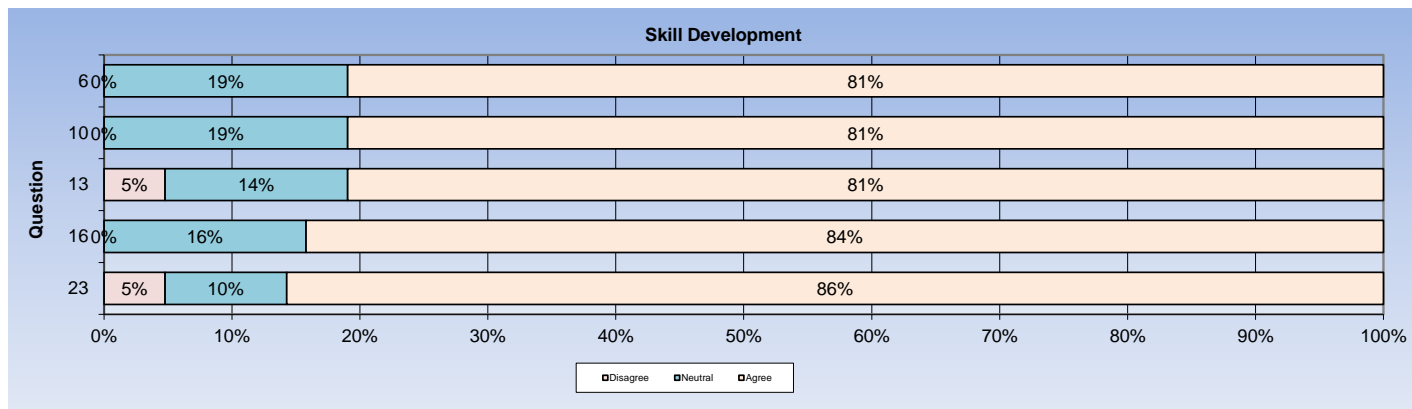
MEAN = 3.27

| | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree | No. of Students |
|--|-------------------|----------|---------|-------|----------------|-----------------|
| 5. I have opportunities for social contact with other postgraduate candidates in my School/College | 15% | 25% | 30% | 25% | 5% | 20 |
| 9. I have a sense of belonging in the research community in my School/College | 0% | 22% | 33% | 44% | 0% | 18 |
| 14. I have opportunities to become involved in the broader research culture of my School/College | 5% | 33% | 29% | 24% | 10% | 21 |
| 19. A good seminar programme is provided for postgraduate research students within my School/College | 0% | 5% | 29% | 33% | 33% | 21 |
| 20. My research is stimulated by the research context of my School/College | 5% | 10% | 50% | 15% | 20% | 20 |



Skill Development

| | % AGREE = 82.5% | | MEAN = 4.09 | | Strongly Disagree | Strongly Agree | No. of Students |
|---|-----------------|----|-------------|-----|-------------------|----------------|-----------------|
| 6. My research is developing my problem-solving skills | 0% | 0% | 19% | 62% | 19% | 21 | |
| 10. I am learning to develop my ideas and present them in written work | 0% | 0% | 19% | 52% | 29% | 21 | |
| 13. My research is sharpening my analytical skills | 0% | 5% | 14% | 38% | 43% | 21 | |
| 16. Doing my research is helping me to develop my ability to plan my own work | 0% | 0% | 16% | 53% | 32% | 19 | |
| 23. As my research progresses, I am feeling more confident about tackling unfamiliar problems | 5% | 0% | 10% | 62% | 24% | 21 | |



Overall Satisfaction

| | % AGREE = 81.0% | | MEAN = 4.00 | | Strongly Disagree | Strongly Agree | No. of Students |
|---|-----------------|----|-------------|-----|-------------------|----------------|-----------------|
| 26. Overall, I am satisfied with the quality of my higher degree research | 0% | 5% | 14% | 57% | 24% | 21 | |

Others

| | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree | No. of Students |
|---|-------------------|----------|---------|-------|----------------|-----------------|
| 3. I have access to suitable working space | 11% | 32% | 26% | 26% | 5% | 19 |
| 8. I have good access to the technical support I need | 5% | 20% | 25% | 30% | 20% | 20 |
| 11. I am able to organise good access to necessary equipment | 0% | 17% | 39% | 33% | 11% | 18 |
| 24. I have appropriate financial support for my research project | 6% | 6% | 29% | 24% | 35% | 17 |
| 1. I am satisfied with the supervision I am receiving | 5% | 0% | 5% | 35% | 55% | 20 |
| 4. I am developing an understanding of the standard of work required for my research degree and the examination process | 0% | 5% | 19% | 57% | 19% | 21 |
| 18. I am being encouraged and supported to publish my research | 5% | 5% | 20% | 30% | 40% | 20 |
| 21. I am benefiting from having more than one supervisor | 5% | 0% | 5% | 38% | 52% | 21 |
| 25. I am developing transferable skills that will enable me to work in a broad range of contexts after I complete my degree | 5% | 5% | 15% | 40% | 35% | 20 |

Section Two - Campus Life

620H - Business IT and Logistics

2020

Administration

1. I find it easy to check my enrolment status and invoices online
2. I'd know what to do if I had a problem with my student administration
3. RMIT effectively resolves any student administration issue I might have

| | Strongly Disagree | | | | Strongly Agree | | No. of Students |
|--|-------------------|-----|-----|-----|----------------|--|-----------------|
| | 0% | 5% | 14% | 43% | 38% | | 21 |
| | 5% | 14% | 19% | 48% | 14% | | 21 |
| | 0% | 5% | 48% | 29% | 19% | | 21 |

Learning Support**Library - I am satisfied with...**

1. The Library's e-resources collection
2. The Library's book collections
3. The quality of service provided by Library staff
4. The Library's facilities
5. Library opening hours

| | Strongly Disagree | | | | Strongly Agree | | No. of Students |
|--|-------------------|----|-----|-----|----------------|--|-----------------|
| | 0% | 0% | 21% | 32% | 47% | | 19 |
| | 6% | 6% | 17% | 28% | 44% | | 18 |
| | 0% | 0% | 26% | 32% | 42% | | 19 |
| | 0% | 6% | 17% | 44% | 33% | | 18 |
| | 0% | 6% | 6% | 56% | 31% | | 16 |

Computing Facilities - I am satisfied with...

1. Access to computer facilities at RMIT
2. Access to the specialist software that I require
3. The availability of computer printing facilities
4. The standard of service from computing support staff

| | Strongly Disagree | | | | Strongly Agree | | No. of Students |
|--|-------------------|-----|-----|-----|----------------|--|-----------------|
| | 0% | 18% | 29% | 24% | 29% | | 17 |
| | 5% | 5% | 26% | 42% | 21% | | 19 |
| | 6% | 6% | 22% | 17% | 50% | | 18 |
| | 0% | 17% | 22% | 39% | 22% | | 18 |

Learning Support Services - I am satisfied with...

1. Study and Learning Centre services
2. Language support
3. RMIT's academic and professional development workshops
4. Statistical Consultancy

| | Strongly Disagree | | | | Strongly Agree | | No. of Students |
|--|-------------------|-----|-----|-----|----------------|--|-----------------|
| | 0% | 7% | 27% | 47% | 20% | | 15 |
| | 0% | 25% | 25% | 42% | 8% | | 12 |
| | 0% | 11% | 28% | 44% | 17% | | 18 |
| | 0% | 21% | 29% | 43% | 7% | | 14 |

Online Services

1. I am satisfied with the Internet access provided by RMIT
2. I find the online environment useful to collaborate with other staff or students about my research

| | Strongly Disagree | | | | Strongly Agree | | No. of Students |
|--|-------------------|-----|-----|-----|----------------|--|-----------------|
| | 5% | 11% | 32% | 26% | 26% | | 19 |
| | 5% | 14% | 29% | 24% | 29% | | 21 |

Communication**I have enough...**

1. Opportunities to discuss my academic work with my supervisor(s)
2. Opportunities to work with other research students
3. Contact with students in other disciplines

| | Strongly Disagree | | | | Strongly Agree | | No. of Students |
|--|-------------------|-----|-----|-----|----------------|--|-----------------|
| | 14% | 19% | 29% | 24% | 14% | | 21 |
| | 0% | 6% | 29% | 35% | 29% | | 17 |
| | 15% | 10% | 50% | 10% | 15% | | 20 |

Information Access

| | Strongly Disagree | | | | Strongly Agree | No. of Students |
|--|-------------------|-----|-----|-----|----------------|-----------------|
| 1. I know how and where to access information regarding management of and support for my candidature | 5% | 0% | 19% | 38% | 38% | 21 |
| 2. I know who the key HDR academic and administrative contacts are in my school | 11% | 26% | 37% | 26% | 0% | 19 |
| 3. The RMIT website is easy to navigate to find information I need | 17% | 33% | 22% | 28% | 0% | 18 |

Campus Life and Environment

| | Strongly Disagree | | | | Strongly Agree | No. of Students |
|--|-------------------|-----|-----|-----|----------------|-----------------|
| 1. The RMIT campus is a good place to spend time | 0% | 11% | 28% | 17% | 44% | 18 |
| 2. RMIT is friendly to people from all backgrounds | 0% | 0% | 28% | 44% | 28% | 18 |
| 3. I feel personally safe on campus | 0% | 0% | 11% | 44% | 44% | 18 |
| 4. I am treated fairly at RMIT | 0% | 6% | 29% | 29% | 35% | 17 |
| 5. I can balance my research with my work and home commitments | 5% | 20% | 25% | 30% | 20% | 20 |

Building and Facilities

| | Strongly Disagree | | | | Strongly Agree | No. of Students |
|---|-------------------|----|-----|-----|----------------|-----------------|
| The following areas are well maintained... | | | | | | |
| 1. Classrooms | 0% | 0% | 20% | 47% | 33% | 15 |
| 2. Lecture theatres | 0% | 8% | 17% | 58% | 17% | 12 |
| 3. Laboratories | 0% | 0% | 11% | 89% | 0% | 9 |
| 4. General access computer labs | 0% | 0% | 40% | 60% | 0% | 10 |
| 5. Lounge spaces | 0% | 0% | 35% | 53% | 12% | 17 |
| 6. Toilets | 0% | 5% | 21% | 53% | 21% | 19 |
| 7. Lifts | 0% | 0% | 11% | 58% | 32% | 19 |

Services and Programs for Students

| | Strongly Disagree | | | | Strongly Agree | | No. of Students |
|---|-------------------|-----|-----|-----|----------------|--|-----------------|
| | | | | | | | |
| <i>I am satisfied with the service or program...</i> | | | | | | | |
| 1. School of Graduate Research | 0% | 11% | 11% | 56% | 22% | | 18 |
| 2. RMIT Connect | 0% | 5% | 16% | 58% | 21% | | 19 |
| 3. Health promotion | 0% | 9% | 55% | 27% | 9% | | 11 |
| 4. Scholarship and financial advice | 0% | 6% | 47% | 35% | 12% | | 17 |
| 5. Career planning and advice | 0% | 30% | 50% | 10% | 10% | | 10 |
| 6. Housing advice and assistance | 0% | 38% | 50% | 0% | 13% | | 8 |
| 7. International student advisory services | 10% | 20% | 20% | 30% | 20% | | 10 |
| 8. Legal Advice | 0% | 25% | 38% | 25% | 13% | | 8 |
| 9. Counselling services | 0% | 30% | 20% | 40% | 10% | | 10 |
| 10. Disability support | 0% | 29% | 43% | 14% | 14% | | 7 |
| 11. Student leadership programs | 0% | 23% | 15% | 38% | 23% | | 13 |
| 12. Religious/spiritual services | 0% | 25% | 38% | 25% | 13% | | 8 |

This service is important to me...

| | Yes | | No | | No. of Students |
|--|------|--|-----|--|-----------------|
| | | | | | |
| 1. School of Graduate Research | 100% | | 0% | | 19 |
| 2. RMIT Connect | 100% | | 0% | | 20 |
| 3. Health promotion | 83% | | 17% | | 18 |
| 4. Scholarship and financial advice | 85% | | 15% | | 20 |
| 5. Career planning and advice | 75% | | 25% | | 20 |
| 6. Housing advice and assistance | 37% | | 63% | | 19 |
| 7. International student advisory services | 60% | | 40% | | 20 |
| 8. Legal Advice | 65% | | 35% | | 20 |
| 9. Counselling services | 70% | | 30% | | 20 |
| 10. Disability support | 30% | | 70% | | 20 |
| 11. Student leadership programs | 70% | | 30% | | 20 |
| 12. Religious/spiritual services | 35% | | 65% | | 20 |

RMIT Link

| | Strongly Disagree | | | | Strongly Agree | | No. of Students |
|---|-------------------|-----|-----|-----|----------------|--|-----------------|
| | | | | | | | |
| <i>I am satisfied with the service or program...</i> | | | | | | | |
| 1. Sport programs, sport clubs and recreation activities | 0% | 18% | 27% | 45% | 9% | | 11 |
| 2. Visual arts, performing arts and gallery activities | 0% | 20% | 40% | 20% | 20% | | 10 |
| <i>This service is important to me...</i> | | | | | | | |
| 1. Sport programs, sport clubs and recreation activities | 65% | | 35% | | | | 20 |
| 2. Visual arts, performing arts and gallery activities | 50% | | 50% | | | | 20 |

Student Union

I am satisfied with the service or program...

| | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree | No. of Students |
|--|-------------------|----------|---------|-------|----------------|-----------------|
| 1. Representation of student interests to the University | 0% | 8% | 25% | 50% | 17% | 12 |
| 2. Campaigns, information and resources to improve conditions for students | 8% | 0% | 58% | 17% | 17% | 12 |
| 3. Advice and support if I had a problem with the University | 14% | 0% | 57% | 14% | 14% | 14 |
| 4. Social activities, bands and competitions | 10% | 0% | 40% | 30% | 20% | 10 |
| 5. Clubs and collectives | 10% | 0% | 40% | 30% | 20% | 10 |
| 6. Student media, such as Catalyst and RMITV | 17% | 17% | 50% | 0% | 17% | 6 |

This service is important to me...

| | Yes | No | No. of Students |
|--|-----|-----|-----------------|
| 1. Representation of student interests to the University | 74% | 26% | 19 |
| 2. Campaigns, information and resources to improve conditions for students | 70% | 30% | 20 |
| 3. Advice and support if I had a problem with the University | 84% | 16% | 19 |
| 4. Social activities, bands and competitions | 55% | 45% | 20 |
| 5. Clubs and collectives | 60% | 40% | 20 |
| 6. Student media, such as Catalyst and RMITV | 20% | 80% | 20 |

Outcomes

| | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree | No. of Students |
|---|-------------------|----------|---------|-------|----------------|-----------------|
| 1. As an RMIT graduate I will be highly employable | 0% | 0% | 53% | 29% | 18% | 17 |
| 2. My research training experience at RMIT will improve my career prospects | 0% | 5% | 24% | 52% | 19% | 21 |
| 3. RMIT generally responds well to student feedback | 0% | 13% | 38% | 44% | 6% | 16 |
| 4. I would recommend higher degree research programs at RMIT to others | 0% | 0% | 30% | 55% | 15% | 20 |

Notes

The scale % AGREE is calculated by adding up all the items which scored Agree or Strongly Agree across all respondents

This is divided by the total number of items answered across all respondents. Blanks or N/A's are excluded

Percentages represent the %age of the total valid responses per question, with the exception of the demographics section which represent the %age of total responses.

Charts are rescaled on valid responses to total 100%.

Values may round to 101 %.

To calculate Mean Scores responses given by students are converted to a score between 0 and 100.

e.g., Strongly disagree=0, Disagree=25, Neutral=50, Agree=75, Strongly agree=100, for 5 point scales.

Mean values for a scale are determined by calculating the weighted average of these scores .

e.g., the mean for a set of questions with responses of Strongly disagree, Disagree, Neural, Agree and Strongly Agree is calculated as follows:

The number of "Strongly disagree" responses multiplied by 0 plus the number of "Disagree" responses multiplied by 25 plus the number of "Neutral" responses multiplied by 50 plus the number of "Agree" responses multiplied by 75 plus the number of "strongly Agree" multiplied by 100.

This is then divided by the total number of responses.

The result can be thought of as representing the position of the average response within the range of possible responses.

Valid responses exclude N/A and blank responses.