

STUDENT EXPERIENCE SURVEY - HDR

2020

345H - Media and Communication
DSC

Survey Population: 144
Respondents: 35
Response Rate: 24.3%

Demographics (% of total sample size)

Commencement Year

Pre 2015	2
2015	5
2016	2
2017	7
2018	7
2019	5
2020	7

Age

<20	0%
21-24	3%
25-34	26%
35-44	34%
45+	37%

Gender

Male	37%
Female	63%

Citizenship

Australian	66%
International onshore	23%
International offshore	11%

Program Type

Master by research	6%
Doctorate by research	94%

Attendance Type

Full time	66%
Part time	31%

Location

On-campus	31%
Off-campus	69%

Milestones

Confirmation of candidature	57%
Third milestone review	26%

LOTE

Yes	34%
No	66%

Rural Relocatee

Yes	3%
No	97%

Main Funds Source

Employment	14%
Cadetship	0%
Family	6%
AusAid/IDP	0%
Home Government	3%
Scholarship	51%
Loan	0%
Savings	9%
Other	17%

Employment

Part time (1-14 hrs)	26%
Part time (15-20 hrs)	11%
Part time (21-34 hrs)	3%
Full time (35+ hrs)	14%
Not at all	46%

Research Degree Included

Working for industry	
Yes	6%
No	77%
Working with industry	
Yes	6%
No	74%
Industry internship	
Yes	9%
No	71%

Snapshot Scales 2020	% Agree	Mean
Supervision	71.4%	3.96
Intellectual Climate	36.0%	2.97
Skill Development	66.3%	3.83
Overall Satisfaction	57.1%	3.57

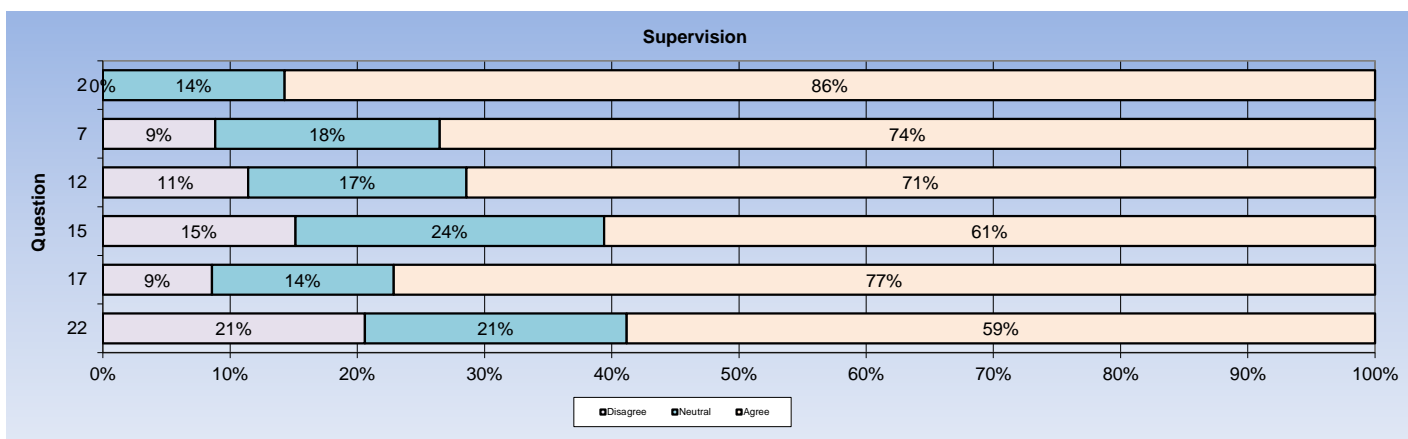
Section One - Student Experience

Supervision

% AGREE = 71.4%

MEAN = 3.96

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	No. of Students
2. Supervision is available when I need it	0%	0%	14%	37%	49%	35
7. My supervisor(s) are making a real effort to understand difficulties that I face	3%	6%	18%	24%	50%	34
12. My supervisor(s) provide me with additional information relevant to my topic	6%	6%	17%	26%	46%	35
15. I have been given good guidance in topic selection and refinement	9%	6%	24%	36%	24%	33
17. My supervisor(s) are providing helpful feedback on my progress	3%	6%	14%	31%	46%	35
22. I received good guidance in my literature search	6%	15%	21%	35%	24%	34

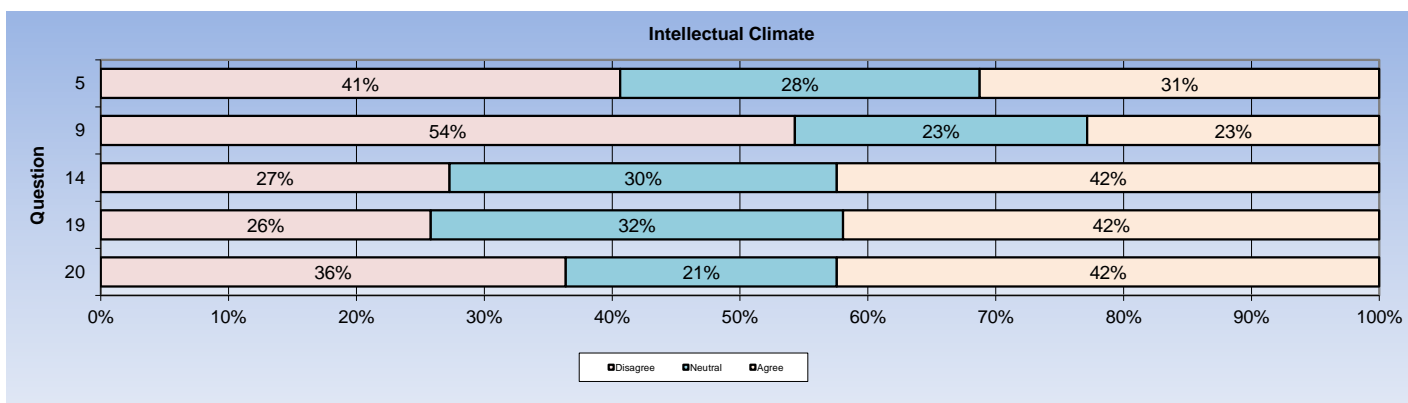


Intellectual Climate

% AGREE = 36.0%

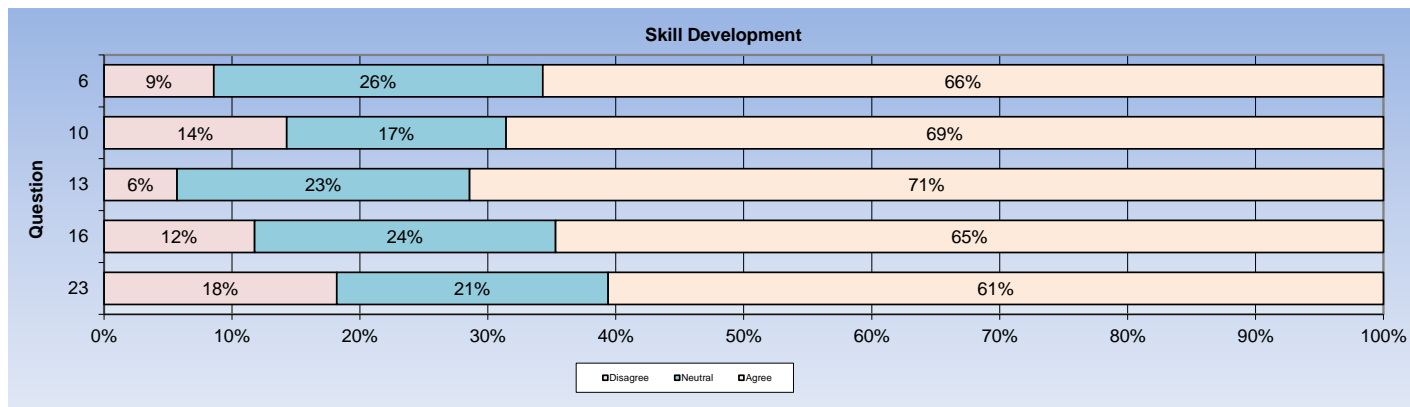
MEAN = 2.97

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	No. of Students
5. I have opportunities for social contact with other postgraduate candidates in my School/College	16%	25%	28%	22%	9%	32
9. I have a sense of belonging in the research community in my School/College	17%	37%	23%	14%	9%	35
14. I have opportunities to become involved in the broader research culture of my School/College	12%	15%	30%	30%	12%	33
19. A good seminar programme is provided for postgraduate research students within my School/College	10%	16%	32%	29%	13%	31
20. My research is stimulated by the research context of my School/College	15%	21%	21%	24%	18%	33



Skill Development

		% AGREE = 66.3%		MEAN = 3.83		Strongly Disagree			Strongly Agree	No. of Students
6.	My research is developing my problem-solving skills	3%	6%	26%	34%	31%			35	
10.	I am learning to develop my ideas and present them in written work	3%	11%	17%	34%	34%			35	
13.	My research is sharpening my analytical skills	3%	3%	23%	29%	43%			35	
16.	Doing my research is helping me to develop my ability to plan my own work	3%	9%	24%	38%	26%			34	
23.	As my research progresses, I am feeling more confident about tackling unfamiliar problems	9%	9%	21%	33%	27%			33	



Overall Satisfaction

		% AGREE = 57.1%		MEAN = 3.57		Strongly Disagree			Strongly Agree	No. of Students
26.	Overall, I am satisfied with the quality of my higher degree research	3%	23%	17%	29%	29%			35	

Others

		Strongly Disagree				Strongly Agree	No. of Students
3.	I have access to suitable working space	9%	28%	31%	16%	16%	32
8.	I have good access to the technical support I need	9%	21%	21%	30%	18%	33
11.	I am able to organise good access to necessary equipment	15%	19%	35%	19%	12%	26
24.	I have appropriate financial support for my research project	24%	15%	15%	15%	30%	33
1.	I am satisfied with the supervision I am receiving	0%	6%	14%	23%	57%	35
4.	I am developing an understanding of the standard of work required for my research degree and the examination process	3%	12%	18%	26%	41%	34
18.	I am being encouraged and supported to publish my research	12%	9%	15%	41%	24%	34
21.	I am benefiting from having more than one supervisor	3%	6%	14%	17%	60%	35
25.	I am developing transferable skills that will enable me to work in a broad range of contexts after I complete my degree	9%	12%	21%	32%	26%	34

Section Two - Campus Life

345H - Media and Communication

2020

Administration

1. I find it easy to check my enrolment status and invoices online
2. I'd know what to do if I had a problem with my student administration
3. RMIT effectively resolves any student administration issue I might have

	Strongly Disagree				Strongly Agree		No. of Students
	6%	20%	23%	31%	20%		35
	6%	20%	37%	14%	23%		35
	6%	21%	38%	18%	18%		34

Learning Support**Library - I am satisfied with...**

1. The Library's e-resources collection
2. The Library's book collections
3. The quality of service provided by Library staff
4. The Library's facilities
5. Library opening hours

	Strongly Disagree				Strongly Agree		No. of Students
	3%	10%	7%	53%	27%		30
	3%	3%	22%	53%	19%		32
	0%	0%	6%	32%	61%		31
	0%	0%	22%	41%	37%		27
	5%	0%	19%	48%	29%		21

Computing Facilities - I am satisfied with...

1. Access to computer facilities at RMIT
2. Access to the specialist software that I require
3. The availability of computer printing facilities
4. The standard of service from computing support staff

	Strongly Disagree				Strongly Agree		No. of Students
	21%	5%	26%	37%	11%		19
	20%	8%	20%	24%	28%		25
	16%	21%	5%	37%	21%		19
	15%	15%	10%	25%	35%		20

Learning Support Services - I am satisfied with...

1. Study and Learning Centre services
2. Language support
3. RMIT's academic and professional development workshops
4. Statistical Consultancy

	Strongly Disagree				Strongly Agree		No. of Students
	7%	20%	40%	13%	20%		15
	13%	25%	25%	13%	25%		8
	8%	16%	36%	28%	12%		25
	17%	17%	50%	0%	17%		6

Online Services

1. I am satisfied with the Internet access provided by RMIT
2. I find the online environment useful to collaborate with other staff or students about my research

	Strongly Disagree				Strongly Agree		No. of Students
	3%	18%	41%	18%	21%		34
	3%	15%	27%	24%	30%		33

Communication**I have enough...**

1. Opportunities to discuss my academic work with my supervisor(s)
2. Opportunities to work with other research students
3. Contact with students in other disciplines

	Strongly Disagree				Strongly Agree		No. of Students
	31%	26%	23%	17%	3%		35
	5%	10%	40%	30%	15%		20
	15%	30%	30%	19%	7%		27

Information Access

	Strongly Disagree				Strongly Agree	No. of Students
1. I know how and where to access information regarding management of and support for my candidature	0%	6%	23%	23%	49%	35
2. I know who the key HDR academic and administrative contacts are in my school	17%	27%	27%	20%	10%	30
3. The RMIT website is easy to navigate to find information I need	37%	30%	17%	10%	7%	30

Campus Life and Environment

	Strongly Disagree				Strongly Agree	No. of Students
1. The RMIT campus is a good place to spend time	0%	14%	32%	41%	14%	22
2. RMIT is friendly to people from all backgrounds	0%	8%	32%	40%	20%	25
3. I feel personally safe on campus	0%	0%	21%	50%	29%	24
4. I am treated fairly at RMIT	0%	10%	21%	41%	28%	29
5. I can balance my research with my work and home commitments	12%	15%	38%	21%	15%	34

Building and Facilities

	Strongly Disagree				Strongly Agree	No. of Students
The following areas are well maintained...						
1. Classrooms	0%	6%	56%	28%	11%	18
2. Lecture theatres	0%	12%	35%	41%	12%	17
3. Laboratories	0%	0%	33%	50%	17%	6
4. General access computer labs	0%	0%	45%	36%	18%	11
5. Lounge spaces	5%	11%	47%	26%	11%	19
6. Toilets	5%	5%	50%	27%	14%	22
7. Lifts	5%	0%	40%	40%	15%	20

Services and Programs for Students

I am satisfied with the service or program...

	Strongly Disagree				Strongly Agree	No. of Students
1. School of Graduate Research	0%	10%	34%	38%	17%	29
2. RMIT Connect	14%	17%	38%	14%	17%	29
3. Health promotion	0%	18%	45%	18%	18%	11
4. Scholarship and financial advice	9%	13%	26%	30%	22%	23
5. Career planning and advice	13%	38%	25%	25%	0%	8
6. Housing advice and assistance	0%	25%	50%	0%	25%	4
7. International student advisory services	43%	14%	14%	14%	14%	7
8. Legal Advice	0%	33%	17%	17%	33%	6
9. Counselling services	0%	6%	22%	33%	39%	18
10. Disability support	13%	25%	38%	25%	0%	8
11. Student leadership programs	11%	11%	33%	33%	11%	9
12. Religious/spiritual services	0%	25%	75%	0%	0%	4

This service is important to me...

	Yes	No	No. of Students
1. School of Graduate Research	96%	4%	28
2. RMIT Connect	93%	7%	30
3. Health promotion	50%	50%	28
4. Scholarship and financial advice	80%	20%	30
5. Career planning and advice	41%	59%	29
6. Housing advice and assistance	19%	81%	27
7. International student advisory services	33%	67%	27
8. Legal Advice	36%	64%	28
9. Counselling services	72%	28%	29
10. Disability support	32%	68%	28
11. Student leadership programs	26%	74%	27
12. Religious/spiritual services	15%	85%	27

RMIT Link

I am satisfied with the service or program...

	Strongly Disagree				Strongly Agree	No. of Students
1. Sport programs, sport clubs and recreation activities	33%	0%	33%	17%	17%	6
2. Visual arts, performing arts and gallery activities	0%	17%	25%	50%	8%	12

This service is important to me...

	Yes	No	No. of Students
1. Sport programs, sport clubs and recreation activities	31%	69%	26
2. Visual arts, performing arts and gallery activities	73%	27%	26

Student Union

I am satisfied with the service or program...

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	No. of Students
1. Representation of student interests to the University	18%	0%	24%	35%	24%	17
2. Campaigns, information and resources to improve conditions for students	20%	0%	40%	13%	27%	15
3. Advice and support if I had a problem with the University	25%	0%	25%	25%	25%	12
4. Social activities, bands and competitions	33%	0%	17%	17%	33%	6
5. Clubs and collectives	25%	13%	25%	13%	25%	8
6. Student media, such as Catalyst and RMITV	18%	18%	9%	9%	45%	11

This service is important to me...

	Yes	No	No. of Students
1. Representation of student interests to the University	73%	27%	26
2. Campaigns, information and resources to improve conditions for students	73%	27%	26
3. Advice and support if I had a problem with the University	81%	19%	26
4. Social activities, bands and competitions	29%	71%	24
5. Clubs and collectives	40%	60%	25
6. Student media, such as Catalyst and RMITV	54%	46%	26

Outcomes

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	No. of Students
1. As an RMIT graduate I will be highly employable	3%	18%	29%	35%	15%	34
2. My research training experience at RMIT will improve my career prospects	6%	9%	26%	29%	29%	34
3. RMIT generally responds well to student feedback	12%	12%	40%	24%	12%	25
4. I would recommend higher degree research programs at RMIT to others	6%	9%	29%	24%	32%	34

Notes

The scale % AGREE is calculated by adding up all the items which scored Agree or Strongly Agree across all respondents

This is divided by the total number of items answered across all respondents. Blanks or N/A's are excluded

Percentages represent the %age of the total valid responses per question, with the exception of the demographics section which represent the %age of total responses.

Charts are rescaled on valid responses to total 100%.

Values may round to 101 %.

To calculate Mean Scores responses given by students are converted to a score between 0 and 100.

e.g., Strongly disagree=0, Disagree=25, Neutral=50, Agree=75, Strongly agree=100, for 5 point scales.

Mean values for a scale are determined by calculating the weighted average of these scores .

e.g., the mean for a set if questions with responses of Strongly disagree, Disagree, Neural, Agree and Strongly Agree is calculated as follows:

The number of "Strongly disagree" responses multiplied by 0 plus the number of "Disagree" responses multiplied by 25 plus the number of "Neutral" responses multiplied by 50 plus the number of "Agree" responses multiplied by 75 plus the number of "strongly Agree" multiplied by 100.

This is then divided by the total number of responses.

The result can be thought of as representing the position of the average response within the range of possible responses.

Valid responses exclude N/A and blank responses.