

# STUDENT EXPERIENCE SURVEY - HDR

## 2020

171H - Science  
SEH

Survey Population: 402  
Respondents: 104  
Response Rate: 25.9%

### Demographics (% of total sample size)

#### Commencement Year

Pre 2015	2
2015	1
2016	6
2017	14
2018	31
2019	26
2020	24

#### Age

<20	0%
21-24	13%
25-34	54%
35-44	26%
45+	7%

#### Gender

Male	52%
Female	48%

#### Citizenship

Australian	51%
International onshore	45%
International offshore	4%

#### Program Type

Master by research	8%
Doctorate by research	92%

#### Attendance Type

Full time	87%
Part time	13%

#### Location

On-campus	66%
Off-campus	33%

#### Milestones

Confirmation of candidature	60%
Third milestone review	18%

#### LOTE

Yes	69%
No	31%

#### Rural Relocatee

Yes	8%
No	91%

#### Main Funds Source

Employment	6%
Cadetship	0%
Family	3%
AusAid/IDP	2%
Home Government	7%
Scholarship	79%
Loan	0%
Savings	1%
Other	1%

#### Employment

Part time (1-14 hrs)	19%
Part time (15-20 hrs)	3%
Part time (21-34 hrs)	3%
Full time (35+ hrs)	12%
Not at all	63%

#### Research Degree Included

<b>Working for industry</b>	
Yes	9%
No	64%
<b>Working with industry</b>	
Yes	17%
No	56%
<b>Industry internship</b>	
Yes	14%
No	60%

Snapshot Scales 2020	% Agree	Mean
Supervision	85.5%	4.34
Intellectual Climate	66.2%	3.71
Skill Development	88.8%	4.38
Overall Satisfaction	79.4%	4.19

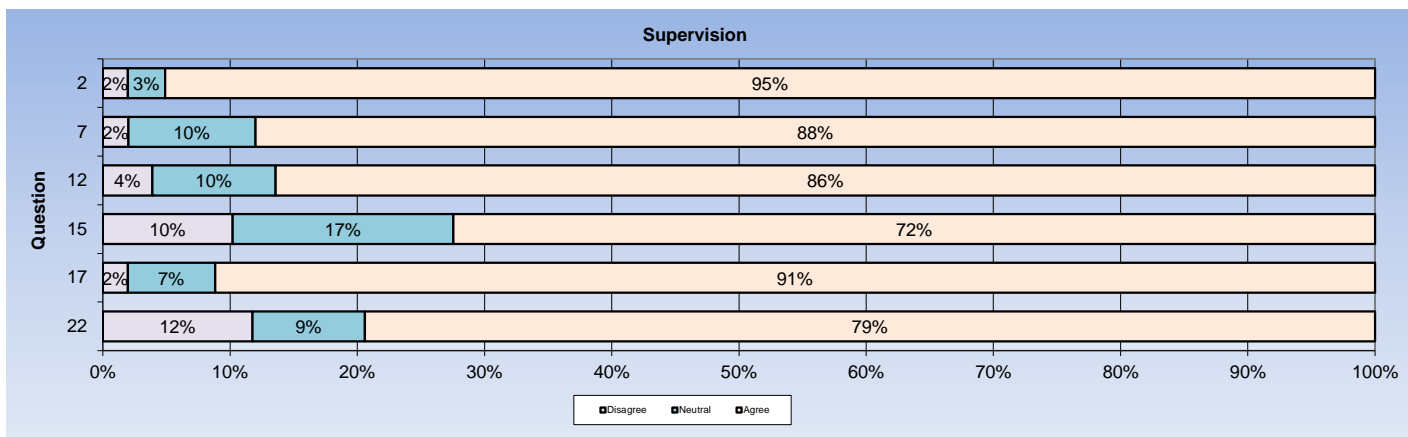
**Section One - Student Experience**

**Supervision**

% AGREE = 85.5%

MEAN = 4.34

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	No. of Students
2. Supervision is available when I need it	0%	2%	3%	29%	66%	102
7. My supervisor(s) are making a real effort to understand difficulties that I face	0%	2%	10%	27%	61%	100
12. My supervisor(s) provide me with additional information relevant to my topic	0%	4%	10%	29%	57%	103
15. I have been given good guidance in topic selection and refinement	2%	8%	17%	30%	43%	98
17. My supervisor(s) are providing helpful feedback on my progress	1%	1%	7%	32%	59%	102
22. I received good guidance in my literature search	2%	10%	9%	35%	44%	102

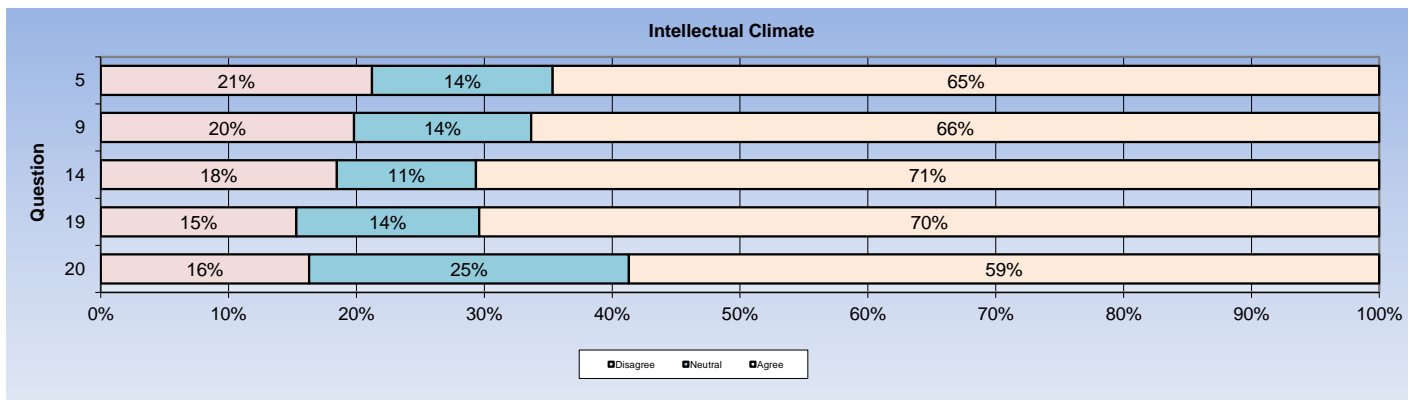


**Intellectual Climate**

% AGREE = 66.2%

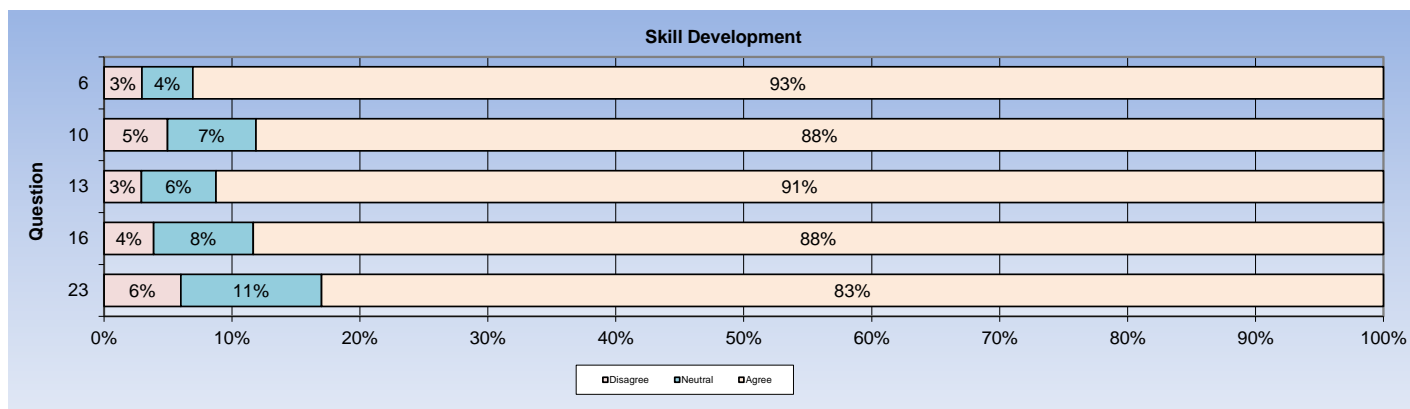
MEAN = 3.71

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	No. of Students
5. I have opportunities for social contact with other postgraduate candidates in my School/College	7%	14%	14%	33%	31%	99
9. I have a sense of belonging in the research community in my School/College	10%	10%	14%	41%	26%	101
14. I have opportunities to become involved in the broader research culture of my School/College	4%	14%	11%	39%	32%	92
19. A good seminar programme is provided for postgraduate research students within my School/College	7%	8%	14%	42%	29%	98
20. My research is stimulated by the research context of my School/College	8%	9%	25%	25%	34%	92



**Skill Development**

	% AGREE = 88.8%		MEAN = 4.38		Strongly Disagree	Strongly Agree	No. of Students
6. My research is developing my problem-solving skills	0%	3%	4%	38%	55%	101	
10. I am learning to develop my ideas and present them in written work	1%	4%	7%	35%	53%	101	
13. My research is sharpening my analytical skills	1%	2%	6%	33%	58%	103	
16. Doing my research is helping me to develop my ability to plan my own work	1%	3%	8%	35%	53%	103	
23. As my research progresses, I am feeling more confident about tackling unfamiliar problems	1%	5%	11%	31%	52%	100	



**Overall Satisfaction**

	% AGREE = 79.4%		MEAN = 4.19		Strongly Disagree	Strongly Agree	No. of Students
26. Overall, I am satisfied with the quality of my higher degree research	2%	4%	15%	32%	47%	102	

**Others**

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	No. of Students
3. I have access to suitable working space	14%	11%	24%	25%	26%	97
8. I have good access to the technical support I need	5%	7%	10%	38%	41%	101
11. I am able to organise good access to necessary equipment	9%	9%	13%	36%	32%	96
24. I have appropriate financial support for my research project	8%	4%	8%	25%	55%	101
1. I am satisfied with the supervision I am receiving	0%	1%	6%	32%	61%	102
4. I am developing an understanding of the standard of work required for my research degree and the examination process	1%	3%	10%	39%	47%	100
18. I am being encouraged and supported to publish my research	1%	3%	6%	24%	67%	102
21. I am benefiting from having more than one supervisor	1%	6%	6%	26%	61%	100
25. I am developing transferable skills that will enable me to work in a broad range of contexts after I complete my degree	2%	2%	14%	29%	53%	102

## Section Two - Campus Life

171H - Science

2020

**Administration**

1. I find it easy to check my enrolment status and invoices online
2. I'd know what to do if I had a problem with my student administration
3. RMIT effectively resolves any student administration issue I might have

Strongly Disagree				Strongly Agree	No. of Students
3%	3%	10%	29%	55%	100
10%	12%	16%	37%	25%	102
9%	9%	19%	37%	27%	101

**Learning Support****Library - I am satisfied with...**

1. The Library's e-resources collection
2. The Library's book collections
3. The quality of service provided by Library staff
4. The Library's facilities
5. Library opening hours

Strongly Disagree				Strongly Agree	No. of Students
2%	1%	6%	41%	49%	93
2%	0%	11%	42%	45%	83
1%	1%	5%	40%	53%	86
1%	0%	10%	38%	51%	87
3%	3%	11%	36%	48%	75

**Computing Facilities - I am satisfied with...**

1. Access to computer facilities at RMIT
2. Access to the specialist software that I require
3. The availability of computer printing facilities
4. The standard of service from computing support staff

Strongly Disagree				Strongly Agree	No. of Students
9%	9%	8%	27%	47%	89
8%	9%	21%	27%	34%	96
6%	4%	11%	24%	54%	90
8%	4%	11%	32%	45%	93

**Learning Support Services - I am satisfied with...**

1. Study and Learning Centre services
2. Language support
3. RMIT's academic and professional development workshops
4. Statistical Consultancy

Strongly Disagree				Strongly Agree	No. of Students
3%	6%	13%	39%	39%	71
4%	6%	15%	42%	34%	53
2%	6%	16%	40%	36%	83
3%	5%	17%	42%	33%	60

**Online Services**

1. I am satisfied with the Internet access provided by RMIT
2. I find the online environment useful to collaborate with other staff or students about my research

Strongly Disagree				Strongly Agree	No. of Students
3%	12%	10%	43%	32%	102
5%	10%	15%	39%	32%	103

**Communication****I have enough...**

1. Opportunities to discuss my academic work with my supervisor(s)
2. Opportunities to work with other research students
3. Contact with students in other disciplines

Strongly Disagree				Strongly Agree	No. of Students
14%	13%	25%	28%	21%	102
3%	3%	5%	38%	51%	97
4%	10%	11%	36%	38%	97

**Information Access**

	Strongly Disagree				Strongly Agree	No. of Students
1. I know how and where to access information regarding management of and support for my candidature	1%	0%	6%	31%	62%	100
2. I know who the key HDR academic and administrative contacts are in my school	8%	16%	24%	21%	31%	96
3. The RMIT website is easy to navigate to find information I need	18%	22%	22%	15%	23%	92

**Campus Life and Environment**

	Strongly Disagree				Strongly Agree	No. of Students
1. The RMIT campus is a good place to spend time	4%	4%	14%	32%	44%	90
2. RMIT is friendly to people from all backgrounds	2%	3%	9%	30%	56%	94
3. I feel personally safe on campus	3%	0%	5%	29%	62%	95
4. I am treated fairly at RMIT	3%	2%	7%	32%	56%	98
5. I can balance my research with my work and home commitments	7%	5%	14%	38%	37%	101

**Building and Facilities**

	Strongly Disagree				Strongly Agree	No. of Students
<b>The following areas are well maintained...</b>						
1. Classrooms	2%	2%	13%	37%	47%	60
2. Lecture theatres	1%	1%	10%	42%	45%	69
3. Laboratories	4%	4%	12%	37%	42%	73
4. General access computer labs	3%	3%	12%	33%	49%	67
5. Lounge spaces	1%	4%	12%	48%	36%	84
6. Toilets	5%	11%	19%	33%	32%	91
7. Lifts	2%	7%	14%	41%	36%	87

**Services and Programs for Students**

	Strongly Disagree				Strongly Agree		No. of Students
<b><i>I am satisfied with the service or program...</i></b>							
1. School of Graduate Research	4%	7%	15%	41%	33%		92
2. RMIT Connect	4%	2%	18%	37%	39%		97
3. Health promotion	6%	2%	32%	22%	38%		50
4. Scholarship and financial advice	10%	5%	13%	33%	38%		78
5. Career planning and advice	6%	4%	28%	36%	26%		47
6. Housing advice and assistance	4%	4%	48%	30%	13%		23
7. International student advisory services	3%	3%	20%	37%	37%		30
8. Legal Advice	5%	5%	36%	27%	27%		22
9. Counselling services	6%	8%	22%	28%	36%		36
10. Disability support	4%	9%	35%	22%	30%		23
11. Student leadership programs	6%	6%	31%	36%	22%		36
12. Religious/spiritual services	5%	5%	29%	24%	38%		21

***This service is important to me...***

	Yes		No		No. of Students
1. School of Graduate Research	98%		2%		83
2. RMIT Connect	93%		7%		84
3. Health promotion	68%		32%		72
4. Scholarship and financial advice	95%		5%		77
5. Career planning and advice	65%		35%		77
6. Housing advice and assistance	25%		75%		76
7. International student advisory services	47%		53%		77
8. Legal Advice	45%		55%		76
9. Counselling services	62%		38%		76
10. Disability support	28%		72%		76
11. Student leadership programs	55%		45%		75
12. Religious/spiritual services	29%		71%		80

**RMIT Link**

	Strongly Disagree				Strongly Agree		No. of Students
<b><i>I am satisfied with the service or program...</i></b>							
1. Sport programs, sport clubs and recreation activities	8%	5%	19%	38%	30%		37
2. Visual arts, performing arts and gallery activities	8%	16%	16%	28%	32%		25
<b><i>This service is important to me...</i></b>							
1. Sport programs, sport clubs and recreation activities	56%		44%				77
2. Visual arts, performing arts and gallery activities	35%		65%				75

**Student Union**

***I am satisfied with the service or program...***

	Strongly Disagree				Strongly Agree	No. of Students
1. Representation of student interests to the University	6%	4%	21%	38%	30%	47
2. Campaigns, information and resources to improve conditions for students	7%	9%	22%	39%	24%	46
3. Advice and support if I had a problem with the University	9%	9%	32%	23%	27%	44
4. Social activities, bands and competitions	8%	5%	21%	39%	26%	38
5. Clubs and collectives	3%	8%	19%	39%	31%	36
6. Student media, such as Catalyst and RMITV	7%	7%	21%	36%	29%	28

***This service is important to me...***

	Yes	No	No. of Students
1. Representation of student interests to the University	68%	32%	72
2. Campaigns, information and resources to improve conditions for students	68%	32%	73
3. Advice and support if I had a problem with the University	75%	25%	76
4. Social activities, bands and competitions	52%	48%	73
5. Clubs and collectives	51%	49%	73
6. Student media, such as Catalyst and RMITV	40%	60%	75

**Outcomes**

	Strongly Disagree				Strongly Agree	No. of Students
1. As an RMIT graduate I will be highly employable	3%	5%	18%	41%	32%	94
2. My research training experience at RMIT will improve my career prospects	3%	5%	8%	35%	49%	100
3. RMIT generally responds well to student feedback	9%	9%	13%	42%	28%	93
4. I would recommend higher degree research programs at RMIT to others	4%	5%	14%	39%	38%	100

**Notes**

The scale % AGREE is calculated by adding up all the items which scored Agree or Strongly Agree across all respondents

This is divided by the total number of items answered across all respondents. Blanks or N/A's are excluded

Percentages represent the %age of the total valid responses per question, with the exception of the demographics section which represent the %age of total responses.

Charts are rescaled on valid responses to total 100%.

Values may round to 101 %.

To calculate Mean Scores responses given by students are converted to a score between 0 and 100.

e.g., Strongly disagree=0, Disagree=25, Neutral=50, Agree=75, Strongly agree=100, for 5 point scales.

Mean values for a scale are determined by calculating the weighted average of these scores .

e.g., the mean for a set of questions with responses of Strongly disagree, Disagree, Neural, Agree and Strongly Agree is calculated as follows:

The number of "Strongly disagree" responses multiplied by 0 plus the number of "Disagree" responses multiplied by 25 plus the number of "Neutral" responses multiplied by 50 plus the number of "Agree" responses multiplied by 75 plus the number of "strongly Agree" multiplied by 100.

This is then divided by the total number of responses.

The result can be thought of as representing the position of the average response within the range of possible responses.

Valid responses exclude N/A and blank responses.