

STUDENT EXPERIENCE SURVEY - VE LQ

2020
Semester 2

C4398 - Cert IV Accounting&Bookkeeping BUS 650T - Vocational Business Education	AUSCY	Survey Population: 138 Respondents : 21 Response Rate: 15.2%
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Demographics (% of total sample size)

Commencement Year

Pre 2015	0
2015	0
2016	0
2017	0
2018	0
2019	4
2020	17

Age

Under 15	0%
15-19	19%
20-24	38%
25-34	24%
35-44	10%
45-54	5%
55-64	5%
65 or over	0%

Citizenship

Australian	67%
International Onshore	33%
International Offshore	0%

Gender

Male	52%
Female	48%

Program Type

TAFE Certificate	100%
TAFE Diploma	0%
Other	0%

LOTE

Yes	62%
No	38%

Disability

Yes	10%
No	90%

Qualification

Certificate I	0%
Certificate II	0%
Certificate III	0%
Certificate IV	86%
Certificate level unknown	0%
Diploma	0%
Advanced diploma	0%
Associate degree	0%
Degree	0%
Short course / statement of attainment	0%
VET graduate certificate / graduate dip.	0%
Other qualification / training	5%
Do not know	10%

FOE

Natural & physical sciences	0%
Information Technology	0%
Engineering & related technologies	0%
Architecture & building	0%
Agriculture, envi & related studies	0%
Health	0%
Education	0%
Management & commerce	48%
Society & culture	5%
Creative arts	0%
Food, hospitality & personal services	0%
Other	48%

Identifying as Aboriginal/TSI

No	95%
Yes, Aboriginal	5%
Yes, Torres Strait Islander	0%
Yes, both	0%

Studying for an Apprenticeship or Traineeship

Yes	5%
No	95%

Recognition/Prior Learning

Yes	10%
No	90%

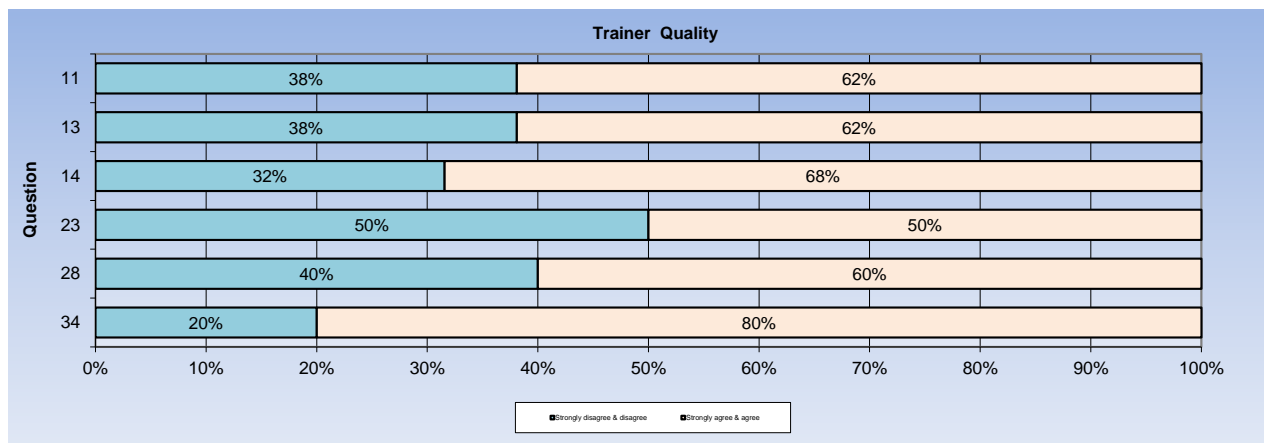
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Snapshot Scales 2020 (Old Formula)	
Trainer Quality	63.6%
Overall	66.7%

Snapshot Scales 2020 (New Formula)	
Trainer Quality	55.0%
Overall Satisfaction	61.9%

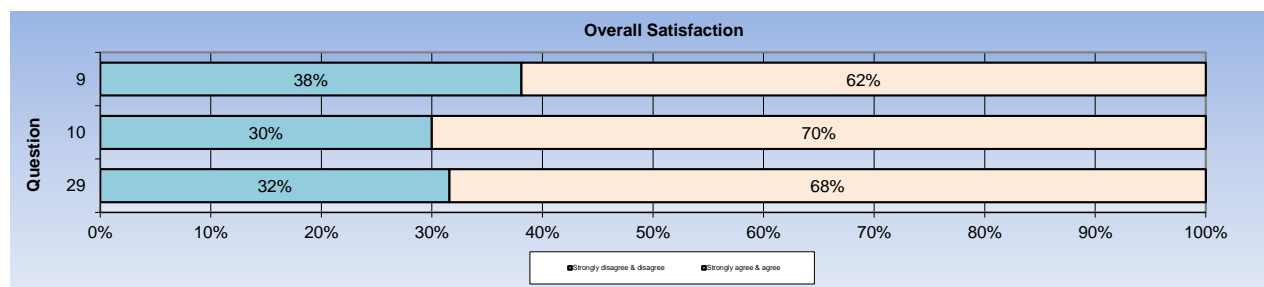
1. Trainer Quality

	% AGREE	Strongly Disagree		Strongly Agree		No. of Students
	63.6%					
11. Training organisation staff respected my background and needs		19%	19%	33%	29%	21
13. Trainers had an excellent knowledge of the subject content		24%	14%	43%	19%	21
14. I received useful feedback on my assessments		16%	16%	58%	11%	19
23. Trainers explained things clearly		35%	15%	30%	20%	20
28. Trainers made the subject as interesting as possible		35%	5%	40%	20%	20
34. Trainers encouraged learners to ask questions		10%	10%	55%	25%	20



2. Overall Satisfaction

	% AGREE	Strongly Disagree		Strongly Agree		No. of Students
	66.7%					
9. Overall, I am satisfied with the training		24%	14%	48%	14%	21
10. I would recommend the training organisation to others		20%	10%	60%	10%	20
29. I would recommend the training to others		21%	11%	53%	16%	19



3. Effective Support

	% AGREE	Strongly Disagree		Strongly Agree		No. of Students
	69.2%					
24. The training organisation had a range of services to support learners		15%	10%	70%	5%	20
33. The training was flexible enough to meet my needs		21%	16%	47%	16%	19

4. Clear Expectations

	% AGREE				Strongly Disagree	Strongly Agree	No. of Students
	70.7%						
20. It was always easy to know the standards expected		16%	16%	63%	5%	19	
22. I usually had a clear idea of what was expected of me		11%	16%	58%	16%	19	
35. Trainers made it clear right from the start what they expected from me		20%	10%	55%	15%	20	

5. Effective Assessment

	% AGREE	Strongly Disagree		Strongly Agree		No. of Students
	71.9%					
15. The way I was assessed was a fair test of my skills and knowledge		11%	6%	67%	17%	18
19. Assessments were based on realistic activities		11%	11%	68%	11%	19
30. The training organisation gave appropriate recognition of existing knowledge and skills		20%	25%	45%	10%	20

6. Learning Stimulation

	% AGREE	Strongly Disagree			Strongly Agree	No. of Students
	73.7%					
17. The training was at the right level of difficulty for me		16%	21%	47%	16%	19
18. The amount of work I had to do was reasonable		16%	5%	63%	16%	19
32. I was given enough material to keep up my interest		16%	5%	63%	16%	19

7. Training Resources

	% AGREE				No. of	
	72.1%	Strongly Disagree		Strongly Agree	Students	
21. Training facilities and materials were in good condition		20%	10%	60%	10%	20
26. The training used up-to-date equipment, facilities and materials		19%	14%	52%	14%	21
31. Training resources were available when I needed them		15%	5%	55%	25%	20

8. Training Relevance

	% AGREE	Strongly Disagree		Strongly Agree		No. of Students
	71.7%					
3. The training focused on relevant skills		10%	10%	60%	20%	20
5. The training prepared me well for work		15%	15%	60%	10%	20
7. The training had a good mix of theory and practice		15%	20%	50%	15%	20

9. Competency Development

	% AGREE	Strongly Disagree		Strongly Agree		No. of Students
	75.6%					
1. I developed the skills expected from this training		15%	15%	55%	15%	20
2. I identified ways to build on my current knowledge and skills		14%	5%	67%	14%	21

Notes

The Social Research Centre (SRC) uses a new method to evaluate scales such as Trainer Quality. The original method simply added the number of responses which were "Strongly Agree" or "Agree" for all 6 GTS questions and divided this by the number of actual responses. This is the Percent Agree value for the scale. Blanks, D/A and N/A are excluded.

The new method counts students rather than responses. Firstly, students who did not answer at least 4 of the 6 questions are excluded from the calculation. Responses for the remaining students are then converted to a value between 0 and 100 (Strongly Disagree=0, Disagree=25, Neither=50, Agree=75, Strongly Agree=100). Students with an average below 55 are regarded as "Not In Agreement".

The Percent Agree value is then the number of students In Agreement expressed as a percentage of all students that were not excluded.

The new method for calculating overall satisfaction uses responses only to Q9: Overall, I am satisfied with the training.

Percentages represent the percentage of total valid responses per question, with the exception of the demographics section which represent the percentage of total responses.

Charts are rescaled on valid responses to total 100%.

The sum of the percentages may be 99% or 101% in some cases due to rounding.

Valid responses exclude N/A and blank responses.