

STUDENT EXPERIENCE SURVEY - VE LQ

2020
Semester 2

C5379 - Diploma of Financial Services BUS	AUSCY	Survey Population: 26 Respondents : 6 Response Rate: 23.1%
650T - Vocational Business Education		

Demographics (% of total sample size)

Commencement Year

Pre 2015	0
2015	0
2016	0
2017	0
2018	0
2019	3
2020	3

Age

Under 15	0%
15-19	67%
20-24	33%
25-34	0%
35-44	0%
45-54	0%
55-64	0%
65 or over	0%

Citizenship

Australian	33%
International Onshore	67%
International Offshore	0%

Gender

Male	83%
Female	17%

Program Type

TAFE Certificate	0%
TAFE Diploma	100%
Other	0%

LOTE

Yes	83%
No	17%

Disability

Yes	17%
No	83%

Qualification

Certificate I	0%
Certificate II	0%
Certificate III	0%
Certificate IV	0%
Certificate level unknown	0%
Diploma	83%
Advanced diploma	0%
Associate degree	0%
Degree	17%
Short course / statement of attainment	0%
VET graduate certificate / graduate dip.	0%
Other qualification / training	0%
Do not know	0%

FOE

Natural & physical sciences	0%
Information Technology	0%
Engineering & related technologies	0%
Architecture & building	0%
Agriculture, envi & related studies	0%
Health	0%
Education	0%
Management & commerce	67%
Society & culture	0%
Creative arts	0%
Food, hospitality & personal services	0%
Other	33%

Identifying as Aboriginal/TSI

No	100%
Yes, Aboriginal	0%
Yes, Torres Strait Islander	0%
Yes, both	0%

Studying for an Apprenticeship or Traineeship

Yes	17%
No	83%

Recognition/Prior Learning

Yes	50%
No	50%

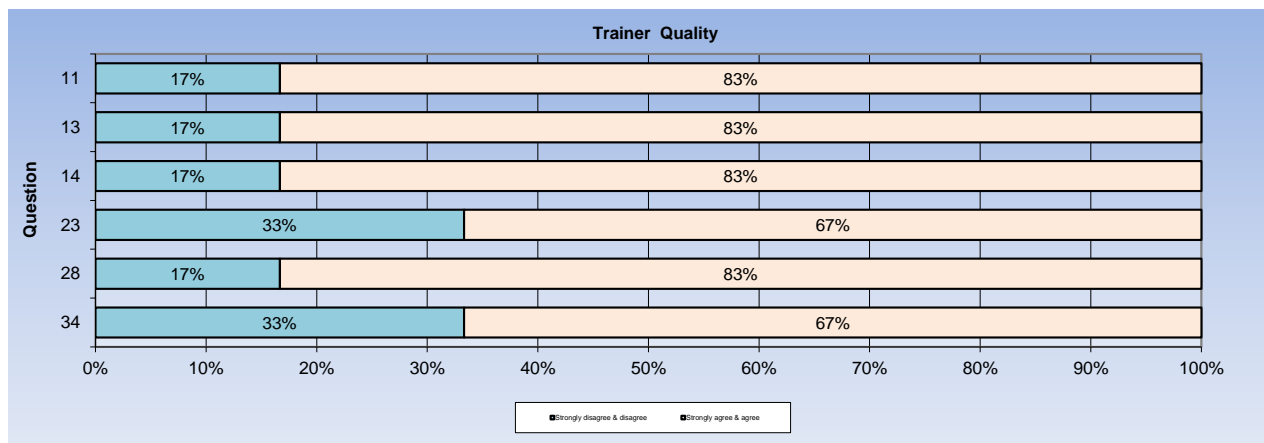
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Snapshot Scales 2020 (Old Formula)	
Trainer Quality	77.8%
Overall	77.8%

Snapshot Scales 2020 (New Formula)	
Trainer Quality	83.3%
Overall Satisfaction	83.3%

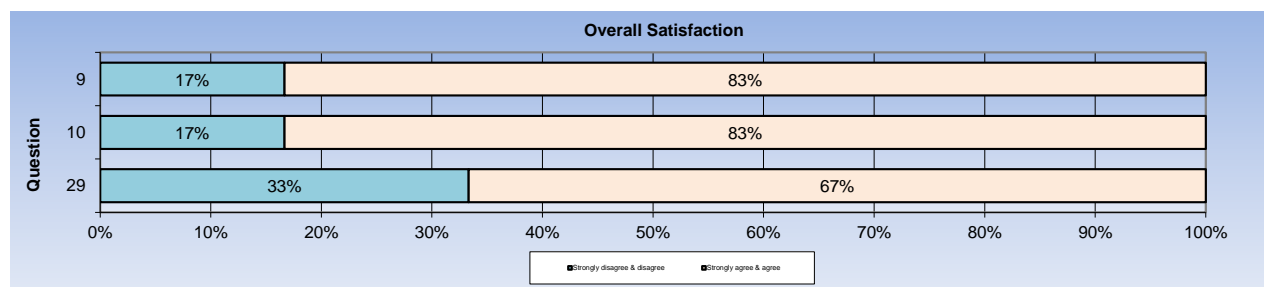
1. Trainer Quality

	% AGREE			Strongly Disagree	Strongly Agree	No. of Students
	77.8%					
11. Training organisation staff respected my background and needs		17%	0%	67%	17%	6
13. Trainers had an excellent knowledge of the subject content		17%	0%	50%	33%	6
14. I received useful feedback on my assessments		17%	0%	50%	33%	6
23. Trainers explained things clearly		17%	17%	33%	33%	6
28. Trainers made the subject as interesting as possible		17%	0%	67%	17%	6
34. Trainers encouraged learners to ask questions		17%	17%	17%	50%	6



2. Overall Satisfaction

	% AGREE			Strongly Disagree	Strongly Agree	No. of Students
	77.8%					
9. Overall, I am satisfied with the training		17%	0%	50%	33%	6
10. I would recommend the training organisation to others		17%	0%	33%	50%	6
29. I would recommend the training to others		17%	17%	33%	33%	6



3. Effective Support

	% AGREE	Strongly Disagree		Strongly Agree	No. of Students	
	75.0%					
24. The training organisation had a range of services to support learners		33%	0%	33%	33%	6
33. The training was flexible enough to meet my needs		17%	0%	50%	33%	6

4. Clear Expectations

	% AGREE				Strongly Disagree	Strongly Agree	No. of Students
	70.6%						
20. It was always easy to know the standards expected		20%	20%	20%	40%		5
22. I usually had a clear idea of what was expected of me		17%	17%	33%	33%		6
35. Trainers made it clear right from the start what they expected from me		17%	0%	33%	50%		6

5. Effective Assessment

	% AGREE	Strongly Disagree		Strongly Agree	No. of Students	
	83.3%					
15. The way I was assessed was a fair test of my skills and knowledge		17%	0%	50%	33%	6
19. Assessments were based on realistic activities		17%	0%	50%	33%	6
30. The training organisation gave appropriate recognition of existing knowledge and skills		17%	0%	33%	50%	6

6. Learning Stimulation

		% AGREE	Strongly Disagree		Strongly Agree		No. of Students
		72.2%					
17. The training was at the right level of difficulty for me			17%	0%	50%	33%	6
18. The amount of work I had to do was reasonable			17%	17%	17%	50%	6
32. I was given enough material to keep up my interest			17%	17%	17%	50%	6

7. Training Resources

	% AGREE	Strongly Disagree		Strongly Agree		No. of Students
	66.7%					
21. Training facilities and materials were in good condition		17%	17%	33%	33%	6
26. The training used up-to-date equipment, facilities and materials		17%	17%	33%	33%	6
31. Training resources were available when I needed them		17%	17%	33%	33%	6

8. Training Relevance

	% AGREE	Strongly Disagree		Strongly Agree		No. of Students
	66.7%					
3. The training focused on relevant skills		17%	0%	50%	33%	6
5. The training prepared me well for work		17%	33%	17%	33%	6
7. The training had a good mix of theory and practice		17%	17%	17%	50%	6

9. Competency Development

	% AGREE	Strongly Disagree		Strongly Agree	No. of Students	
	83.3%					
1. I developed the skills expected from this training		17%	0%	67%	17%	6
2. I identified ways to build on my current knowledge and skills		17%	0%	50%	33%	6

Notes

The Social Research Centre (SRC) uses a new method to evaluate scales such as Trainer Quality. The original method simply added the number of responses which were "Strongly Agree" or "Agree" for all 6 GTS questions and divided this by the number of actual responses. This is the Percent Agree value for the scale. Blanks, D/A and N/A are excluded.

The new method counts students rather than responses. Firstly, students who did not answer at least 4 of the 6 questions are excluded from the calculation. Responses for the remaining students are then converted to a value between 0 and 100 (Strongly Disagree=0, Disagree=25, Neither=50, Agree=75, Strongly Agree=100). Students with an average below 55 are regarded as "Not In Agreement".

The Percent Agree value is then the number of students In Agreement expressed as a percentage of all students that were not excluded.

The new method for calculating overall satisfaction uses responses only to Q9: Overall, I am satisfied with the training.

Percentages represent the percentage of total valid responses per question, with the exception of the demographics section which represent the percentage of total responses.

Charts are rescaled on valid responses to total 100%.

The sum of the percentages may be 99% or 101% in some cases due to rounding.

Valid responses exclude N/A and blank responses.