**Introduction to ‘EndNote Desktop’ 20 (Mac): HANDOUT**

If you are using EndNote Desktop on an RMIT computer, you do not need to install it. If you are using your own device, please ensure you install EndNote Desktop from: <https://www.rmit.edu.au/library/research/endnote-managing-your-references/endnote-desktop>

**This document comprises of:**

1. Introduction and learning outcomes
2. Creating and opening a new EndNote Desktop library
3. Exporting references from library databases
4. Exporting references from LibrarySearch
5. Exporting references from Google Scholar
6. Manual input of references
7. Adding or attaching full-text PDFs
8. Groups
9. Selecting referencing styles
10. Using EndNote Desktop with Microsoft Word
11. Backing up your EndNote Desktop library
12. Conclusion and further help

**1. INTRODUCTION AND LEARNING OUTCOMES**

**This handout:**

* Is at beginner's level and covers only the **basics** of the EndNote Desktop program. It is assumed that you have never used Endnote or are unfamiliar with it.
* Does **not** cover advanced areas. The following resources address advanced questions:
* **EndNote 20 User Documentation (Windows and Mac)**

<https://clarivate.libguides.com/endnote_training/users/en20>

* **EndNote Training Resources**

<https://clarivate.com/webofsciencegroup/support/endnote/>

* **EndNote’s YouTube Channel**

<https://www.youtube.com/user/EndNoteTraining/videos>

* [**EndNote Community (User Forum)**](http://community.thomsonreuters.com/t5/EndNote/ct-p/endnote)

<https://community.endnote.com/>

* **EndNote Support – Common Questions (and contact details)**

<https://support.clarivate.com/Endnote/s/?language=en_US>

* Does **not** teach you how to reference. You are expected to have a basic knowledge of referencing and your School’s referencing style. See **section 12**.
* Does **not** teach you how to search in library databases. You are expected to be familiar with basic database searching, as some basic database searching is involved.
* The Library’s subject guide **EndNote: a beginner’s guide** (<http://rmit.libguides.com/endnote>) is useful as a self-paced instructional tool.

**EndNote Desktop is a software program that:**

* + Creates, stores and manages your references/citations.
  + Saves your selected references/citations from online resources (e.g. library databases, Google Scholar, LibrarySearch) to export them into your EndNote Desktop library.
  + Inserts references/citations from your EndNote Desktop library into your Microsoft Word document, and automatically creates a bibliography, so you do not have to manually do so yourself. Bibliographies are created in your chosen referencing style (e.g. APA 7th, RMIT Harvard, IEEE, Vancouver, Chicago, etc.).

**Learning outcomes:**

* + Create and open a new EndNote Desktop library.
  + Add references to your EndNote Desktop library -- manually & directly from library databases, LibrarySearch and Google Scholar.
  + Add or attach full-text PDFs to your references.
  + Use EndNote Desktop Microsoft Word in your chosen referencing style.
  + Create groups, change referencing styles and create a backup of your EndNote Desktop library.
  + Know how to get further help for EndNote Desktop.

**2. CREATING AND OPENING A NEW ENDNOTE DESKTOP LIBRARY**

1. Open the EndNote Desktop program: open Description: Description: Macintosh HD:Users:E51762:Desktop:Screen shot 2011-06-23 at 8.21.53 PM.png **Finder > Applications > EndNote 20 > EndNote 20.**
2. Create a new EndNote Desktop library (**File >** **New**) and save it to your preferred location, either:

* **Option (1)** -- save to the local hard drive (C:) of your own personal computer or laptop, or
* **Option (2)** -- save to the desktop or within your student/staff drive of your RMIT computer or laptop.

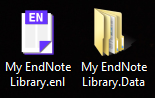
**IMPORTANT -- PLEASE READ:** Although Option (2) allows you to access your EndNote Desktop library from ***any RMIT computer or laptop***, you are saving your EndNote Desktop library on the RMIT networked drive with this option. This can cause your EndNote Desktop library to become corrupt or damaged over time. For more information, please see Alfasoft's article on ['Where to store your Endnote library, or not to store it'](https://support.alfasoft.com/hc/en-us/articles/360001311578-Storage-location-for-Endnote-libraries) and Clarivate's article on ['EndNote: Few reasons why the library may get damaged frequently'](https://support.clarivate.com/Endnote/s/article/EndNote-Few-reasons-why-the-library-may-get-damaged-frequently?language=en_US).

To mitigate this risk, you can consider choosing Option (1). The disadvantage of Option (1), however, is that you will ***always be limited to using that particular computer or laptop*** that you created your EndNote Desktop library on.

It is up to you, as the EndNote user, to discern which option is best for you. RMIT University cannot decide for you.

Regardless of what option you choose, it is important to keep a regular backup of your EndNote Desktop library -- please see the **Backing-up your EndNote Library** page at <https://rmit.libguides.com/endnote/backup>.

1. This will create an **.enl file** and a **.data folder** -- bothMUST be KEPT TOGETHER in the SAME location for your EndNote Desktop library to work properly.If you move the **.enl** file to a different location, you MUST move the **.data** folder with it.



1. To open your EndNote library, click on the **.enl** file only. The **.data** folder is only used by the EndNote Desktop program.

**3. EXPORTING REFERENCES FROM LIBRARY DATABASES**

**To export references from a library database into your EndNote Desktop library:**

**Important: Use the Mozilla Firefox as your browser**

1. Ensure your EndNote Desktop library is open. Let us use either database below as an example.
2. Choose **Science Direct** OR **EBSCOhost Business Source Complete**.

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| 1. Navigate from [Library homepage](https://www.rmit.edu.au/library) to **Find Resources** **> Databases > Popular > ProQuest Central** 2. Do a search on your topic. 3. Select the references you want to export by clicking the Box  next to each result. 4. Click  **All save options**. 5. Click  **Export citation to RIS**. 6. An **Export/Save** window will appear. Keep **RIS** **(works with Endnote, Citavi etc.)** selected from the ‘*Output to’* drop-down menu. Click **Continue** button. 7. If the **Save As** box appears to save the **.ris** file, save it to the desktop, then open it. Alternatively, you may have the option to open the **.ris** file rather than to save it. If you wish to open it, select **Open with** and choose **Applications** **>** **Endnote** **20** [folder] **> Endnote** **20** [program], then click **Open**. Tick the box for the *“Do this automatically for files like this from now on”* option. Click **OK.** Your EndNote Desktop library must be open for this step. 8. Your selected database references have now been exported into your EndNote Desktop library. | 1. Navigation from [Library homepage](https://www.rmit.edu.au/library) to **Find Resources** **> Databases > Popular >** **EBSCOhost Web** 2. Click **EBSCOhost Web.** Tick **Business Source Complete** to select it and press **Continue**. 3. Do a search on your topic. 4. Select the references you want to export by clicking the Folder  next to each result. 5. Click on  icon (top of screen). 6. Select all articles -- tick **Select / deselect al**l. Click  icon (right of screen). 7. Keep **Direct Export in RIS Format** selected, press **Save** button. 8. If the **Save As** box appears to save the **.ris** file, save it to the desktop, then open it. Alternatively, you may have the option to open the **.ris** file rather than to save it. If you wish to open it, select **Open with** and choose **Applications** **>** **Endnote** **20** [folder] **> Endnote** **20** [program], then click **Open**. Tick the box for the *“Do this automatically for files like this from now on”* option. Click **OK.** Your EndNote Desktop library must be open for this step. 9. Your selected database references have now been exported into your EndNote Desktop library. |

Each time you export references from a search tool (e.g. library database, LibrarySearch, Google Scholar), the newly imported references will appear in the **Recently Added** folder within your EndNote Desktop library. The references will also appear in the **All References** (master) folder. Each time you import new references, they will replace the previous references within **Recently Added**. All references will still permanently stay within **All References** unless you manually delete them.

**Tip 1:** Always check each exported reference to ensure that no information is incorrect or missing.

**Tip 2:** Although many databases have this exporting function, they all use different names for it, e.g. **Send to**; **Export citation(s)**; **Export**; **Export/Save**; **Save; Save to;** **EndNote [button]**.

**Note:** When you open the **.ris** file, if you are asked what program to open it with, select **EndNote** (you may need to browse the list of programs) and tick the option to *always* use this program to open these files.

**4. EXPORTING REFERENCES FROM LIBRARY SEARCH**

**To export references from LibrarySearch into your EndNote Desktop library:**

1. Ensure your EndNote Desktop library is open.
2. Do a search on a topic. For example, “polymer composites”.
3. Mark the records you want to export from LibrarySearch by pressing the Pin on the right of each record. To export a single or individual reference, skip step 3 and instead select the **EndNote**  icon to the right of the reference. Then go to step 7.
4. Go to **My Favourites** by pressing the Pinon the top right corner of the screen.
5. Tick the records you want to import into your EndNote Desktop library.
6. Click the ellipses **…** icon to the right of the **My Favourites** just below the search box.

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1. Click **Export (RIS) Record** Company name

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2. Click the **Encoding** drop-down list. Select the **UTF-8** option. Press **Download** .
3. If the **Save As** box appears to save the **.ris** file, save it to the desktop, then open it. Alternatively, you may have the option to open the **.ris** file rather than to save it. If you wish to open it, select **Open with** and choose **Applications** **>** **Endnote** **20** [folder] **> Endnote** **20** [program], then click **Open**. Tick the box for the *“Do this automatically for files like this from now on”* option. Click **OK.** **Your EndNote Desktop library must be open for this step.**
4. Your LibrarySearch references have now been exported into your EndNote Desktop library.

**Tip:** Always check each exported reference to ensure that no information is incorrect or missing.​

**Note:** When you open the **.ris** file, if you are asked what program to open it with, select **EndNote** (you may need to browse the list of programs) and tick the option to *always* use this program to open these files.

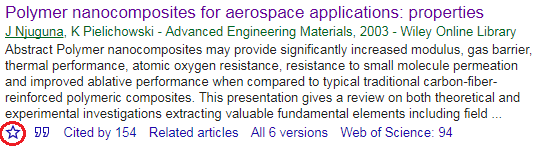
**5. EXPORTING REFERENCES FROM GOOGLE SCHOLAR**

**To export references from Google Scholar into your EndNote Desktop library:**

1. Ensure your EndNote Desktop library is open.
2. Navigate to Google Scholar from the [Library homepage](https://www.rmit.edu.au/library) (**Find Resources** > **Other Sources** > **Search Google Scholar**). If prompted, log in with **your RMIT student / staff number and password**. Logging on in this step will authenticate you as an RMIT student / staff member, so you can access the full-text of our online resources.
3. At the top right corner, click on **Sign in** and log in with your **RMIT student / staff e-mail and password**. You're now signed into your Google Scholar account -- you can **Sign Out** when finished. Logging on in this step will enable you to export *multiple references* simultaneously into your EndNote Desktop library.

**Note:** If you have entered your RMIT e-mail address, clicked on **Next** and nothing happens, or if you receive the following message at this step -- **'*Something went wrong, Sorry, something went wrong there*'** -- go directly to Google Scholar (<https://scholar.google.com.au/>) and log in via the above **Sign in** button again using the same RMIT e-mail address.

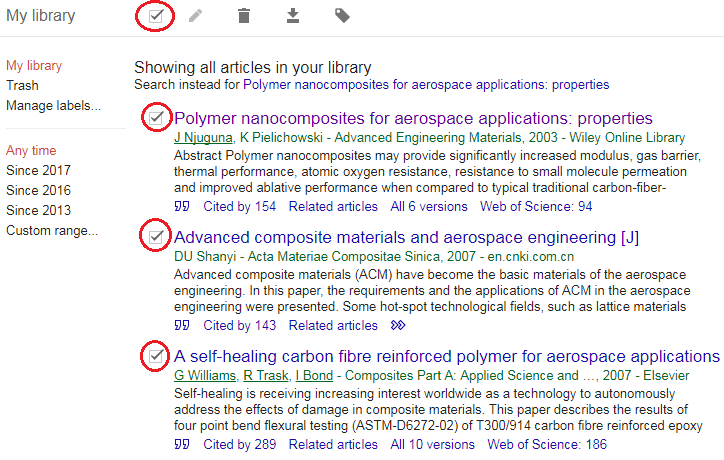
1. Do a search on a topic. For example, “polymer composites”.
2. Click on the **white** **star**  to select the references you want to export into your EndNote Desktop library. This will save the reference to **My Library**.



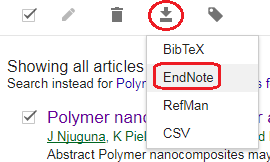
1. When a reference has been saved to **My Library**, the white star changes colour to blue . Clicking on the blue star removes the reference from **My Library**.
2. Click on **My Library** on top right corner.

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In here, you'll see a list of all the references you have saved in **step 5**. Tick the references you want to export into your EndNote Desktop library.



1. Press **Export**  and select **EndNote**. If the **Save As** box appears to save the **.enw** file, save it to the desktop, then open it. Alternatively, you may have the option to open the **.enw** file rather than to save it. **Your EndNote Desktop library must be open for this step.**



1. Your Google Scholar references have now been exported into your EndNote Desktop library.

**Tip:** Always check each exported reference to ensure that no information is incorrect or missing.

**Note:** When you open the **.enw** file, if you are asked what program to open it with, select **EndNote** (you may need to browse the list of programs) and tick the option to *always* use this program to open these files.

**6. MANUAL INPUT OF REFERENCES**

References can be manually created in an EndNote Desktop library. Manual creation is needed if the resource you are using is **not** in LibrarySearch, library databases or Google Scholar, and thus does not have the option to be exported into EndNote Desktop.

Examples of a reference requiring manual creation would be a report from a government department's website, information or images from other websites, artwork from a gallery or museum, podcasts, YouTube videos, social media posts, company or industry reports, and unpublished works such as lecture slides, students' own work or manuscripts.

**To manually enter references into your EndNote Desktop library:**

1. Create a new reference: **References >** **New Reference** or click  on the toolbar towards the top.
2. The default setting for new references is **Journal Article** .

If you are using something else, you can change the reference type within the **Reference Type** drop-down list, e.g. Book, Book Section [for book chapters in edited books], Conference Paper, Web Page, etc.

1. Fill in the content for the fields you need. Then, **File > Save**. Click the **small red dot**  to close the reference.
2. The reference has now been manually created.
3. Now double-click the new reference to see its two tabs and various options: **Summary, Edit**:

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You can:

* Preview what your reference looks like in your chosen referencing style within the **SUMMARY** tab, e.g. APA 7th -- located beneath the **Copy citation** button.
* Manually attach a file (e.g. a full-text PDF) by pressing on the **Attach File** button within the **SUMMARY** tab. Once attached, you can attach more files or click on the attached file to open or rename it.
* Make quick corrections to the reference within the **EDIT** tab, then press **Save**.

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| **Note:**   * List author last name (family/surname) first and follow with a comma – e.g., Benton, Tim * Organisation names should be entered in full and follow with a comma – e.g., “RMIT University,” * Enter each author name on a separate line. * Space between author initials. * Full stop after each author initial – e.g., Smith, J. O. * Sentence case for journal article titles. |

**Tip:** For manual entry of a reference, the [**Minimum Fields** handout](https://www.lib.rmit.edu.au/tutorials/endnote/training/Minimum_Fields.doc) specifies the minimum type of fields that are needed for different types of references. Your referencing style may require more fields, so you will need to be familiar with its requirements. You can learn how to reference in your style using the Library’s resources on [**Referencing**](https://www.rmit.edu.au/library/study/referencing).

**7. ADDING OR ATTACHING FULL-TEXT PDFs**

Step-by-step instructions on the **EndNote: a beginner's guide**

[**http://rmit.libguides.com/endnote/full-text**](http://rmit.libguides.com/endnote/full-text).

Once you have populated your EndNote Desktop library by inserting references from library databases, LibrarySearch, Google Scholar or manual input, you can attach their full-text PDFs (the whole article or paper) to your new references. You can do this only for online journal articles and conference papers, not e-books. Please see the **Adding full-text PDF articles to your existing references** box within the above link for more information.

Alternatively, if you already have a folder of PDFs on your computer and those PDFs have a Digital Object Identifier (DOI), you can import them into your Endnote Desktop library to have EndNote automatically create their references. Please see the **Adding full-text PDF articles to create new references (PDF Import option)** box within the above link for more information.

**8. GROUPS**

Groups make it easy to break a large EndNote Desktop library into sub-categories. A group creates a ‘folder’ of references that already exist within your library. When you create a group and populate it with references, you are *not* *moving* them from **All References**; you are simply *creating copies* of them.

There are two types of groups you can create: a **basic group** and a **smart group**. You can also create **group sets** to group together any of your basic or smart groups.

1. **Create a new basic group**

Right-click on **My Groups > Create Group**, or from the toolbar menu **Groups > Create Group**. Name your group whatever you like (e.g. a topic you are researching). Drag-and-drop some references from **All References** into your new group.

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A basic group is identified with this icon .

1. **Create a new smart group**

Right-click on **My Groups > Create Smart Groups**, or from the toolbar menu **Groups > Create Smart Group**. Name your group whatever you like (e.g. a topic you are researching). Press the **Author** drop-down list, scroll up and select **Any Field**. In the text box, type a word that commonly appears in your references (e.g. in title, author or abstract). Press the **Create** button.

This creates a group that will automatically add existing and new future references if they have your chosen word in any field within the reference, e.g. title, author, abstract, keywords, etc.

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A smart group is identified with this icon .

1. **Create a new group set**

Group sets allow you to group together any of the groups (basic or smart groups) you create. It is great for sub-topics. For example, a group set could be called 'Contemporary health issues' which could contain the *skin cancer*and *coronavirus* groups in the examples above.

Right-click on **My Groups > Create Group Set**, or from the toolbar menu **Groups > Create Group Set**. Name your group set whatever you like. You can drag-and-drop any existing group into your new group set, and/or create new groups in this new group set.

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Description automatically generated

A group set name is identified with a down or right arrow icon.

**9. SELECTING REFERENCING STYLES**

In order for EndNote to correctly display your references in both your EndNote Desktop library and your Microsoft Word document, you will need to choose the referencing style you would like to use within your library and document. The style selected should be the **same** in both.

**To select your referencing style in EndNote Desktop:**

1. Click on **Tools > Output Styles** and select your style from the list.
2. If your style is not within the list, click on **Tools > Output Styles > Open Style Manager**. Then tick the style you want from the **EndNote Styles** pop-up window, e.g. **Harvard\_RMIT\_EndNote**. Close the pop-up window.

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**Note:** Other styles not in the **Style** drop-down list can be downloaded via **Tools > Output styles > Open Style Manager > Get More on the Web**. You can also learn how to choose your referencing style in MS Word within **section 10** on the next page.

**10. USING ENDNOTE DESKTOP WITH MICROSOFT WORD**

**Software compatibility**

In order for Microsoft Word, EndNote Desktop and the Windows operating system to work properly with each other, **specific compatibility and system requirements need to be met**: [**http://endnote.com/product-details/compatibility**](http://endnote.com/product-details/compatibility).

1. **Selecting your referencing style in your MS Word document**

Before you begin working on your Word document, it is best to first select your referencing style.

**Instructions:**

**a)** Open your MS Word document and click on the **EndNote 20** tab.

**b)** Select your referencing style from the **Style** drop-down list, e.g. APA 7th. If your style is not in the list, click on **Select Another Style** within the **Style** drop-down list and search for your style there.

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**Note:** The style you select in Word needs to be the **same** style that you have selected in your EndNote Desktop library, otherwise the references in your document will not display in your style.

1. **Inserting references into your MS Word document -- two options**

You can now insert references from your EndNote Desktop library into your MS Word document.

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Description automatically generated**OPTION A: Insert Selected Citation**

1. In your EndNote Desktop library: highlight (select) the reference(s) you want to insert. (Tip: to select multiple references, hold down the COMMAND [⌘] button on your keyboard and click on all the references you want to insert.)
2. In MS Word: put your cursor where you would like to insert the reference(s) and add a space. Click on the bottom part of the **Insert Citation** button, then click on **Insert Selected Citation**.
3. The in-text reference(s) has been inserted into your Word document. The full reference has also been automatically created in the reference list at the end of the document containing the full details of that in-text reference(s).

**Alternatively:**

1. In MS Word: put your cursor where you would like to insert the reference(s).
2. In your EndNote Desktop library: highlight (select) the reference(s) you want to insert, then **Tools > Cite While You Write (CWYW) > Insert Selected Citation(s)**.

Graphical user interface, text, application, chat or text message

Description automatically generated**OPTION B: Insert Citation**

1. Go to yourMS Word document.
2. Click on the bottom part of the **Insert Citation** button, then click on **Insert Citation**.
3. Enter a keyword that appears within your EndNote Desktop library references (e.g. author last name, title, abstract).
4. Press **RETURN** and a list of matching search results will appear. Then select the reference(s) you want to insert and click **Insert**. (Tip: to select multiple references, hold down the COMMAND [⌘] button on your keyboard and click on all the references you want to insert.)
5. The in-text reference(s) has been inserted into your Word document. The full reference has also been automatically created in the reference list at the end of the document containing the full details of that in-text reference(s).

**Note:** Regardless which method you use, both the in-text references and bibliography become **grey** when you click on them because they are linked to your EndNote Desktop library (i.e. EndNote-linked references). This is normal.

1. **Editing EndNote references in your MS Word document**

**Add a page number**

When you want to quote an author’s idea rather than paraphrase it, you need to insert the page number the quote appears on within the in-text citation.

1. Place your mouse cursor on the in-text citation you want to add a page number to.
2. Click on **Edit & Manage Citation(s)** . Ensure that the correct reference (citation) is selected.
3. In the **Pages** field, enter only the page number, e.g. 41. Click **OK**.
4. The page number now appears within your in-text citation. Page numbers will only appear **if** your referencing style allows it (e.g. APA 7th, RMIT Harvard). To remove the page number from the citation, delete it from the **Pages** field.

**Hide author name and display only the year**

You may sometimes want to integrate the author’s name within the main text of your document rather than put it in brackets at the end of the sentence. For example: *According to Bertran (2018), it was recently discovered that…* In this case, you need to hide the author’s name and display only the year (and page number, if applicable) within the in-text citation.

1. Place your mouse cursor on the in-text citation of which you want to hide the author name.
2. Click on **Edit & Manage Citation(s)** . Ensure that the correct reference (citation) is selected.
3. Click the **Formatting** drop-down list within the **Edit Citation** tab, then select **Exclude Author**. Click **OK**.
4. The author name is now hidden within your in-text citation, and only the year shows. To show the author name once again, select **Default** instead of **Exclude Author**.

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**Fix a misspelling**

If there is a misspelling within an in-text citation or bibliography reference in your Word document:

1. Place your mouse cursor on the citation which has the misspelling.
2. Click on **Edit & Manage Citation(s)** . Ensure that the correct reference (citation) is selected.
3. Click on the cogwheel icon  to the right of the reference, then select **Edit Library Reference**. This takes you to the reference in your EndNote Desktop library. Correct the spelling and save the reference.
4. Go back to your MS Word document. Click **Update Citations and Bibliography**  to update the changes within your document.
5. Your MS Word document now contains the correct spelling.
6. **Removing EndNote references from your MS Word document**
7. Place your mouse cursor on the citation you want to delete.
8. Click on **Edit & Manage Citation(s)** . Ensure that the correct reference (citation) is selected.
9. Click on the cogwheel icon  to the right of the reference, then select **Remove Citation**. Press **OK**. This removes the reference from your document only.
10. Click **Update Citations and Bibliography**  to ensure that the change has definitely gone through in your document.
11. That instance of your in-text citation has been removed from your MS Word document. If that was its *last* instance, its corresponding bibliography reference has also been removed from your document.

**Note:** Removing an EndNote reference from your MS Word document does not remove the same reference from your EndNote Desktop library. If you want to delete a reference from your EndNote Desktop library, **first ensure** that it has not been previously inserted into your MS Word document. If it has and you still delete it, your Word document will become corrupt and problematic. To avoid this, **first** remove the reference from your Word document, **then** delete it from your EndNote Desktop library.

**11. BACKING UP YOUR ENDNOTE DESKTOP LIBRARY**

It is important to regularlysave and backup your EndNote Desktop library to ensure you do not lose your work. You do this by creating a **compressed** EndNote Desktop Library. Please refer to the step-by-step instructions: [**http://rmit.libguides.com/endnote/backup**](http://rmit.libguides.com/endnote/backup).

**12. CONCLUSION AND FURTHER HELP**

* If you have technical issues with downloading or installing EndNote Desktop, please refer to the **RMIT’s IT Service and Support Centre:** <https://www.rmit.edu.au/students/support-and-facilities/it-services-for-students/service-and-support-centre>.
* Students and staff can ask for EndNote assistance via our **Ask the Library** service: <https://www.rmit.edu.au/library/help/ask-the-library>.
* **EndNote: a Beginner’s Guide**

<http://rmit.libguides.com/endnote>

This is our online step-by-step for EndNote Desktop and EndNote Online. You can use it as a self-paced learning tool, or to explore other EndNote features not comprehensively covered in this handout (e.g. adding full-text PDFs, creating a backup, EndNote Online, Journal Term Lists, etc.)

* **EndNote: Managing your References**

<https://www.rmit.edu.au/library/research/endnote-managing-your-references>

This is RMIT Library’s official EndNote website. Access self-paced learning materials, download EndNote Desktop and the RMIT Harvard style to your own personal device, learn about EndNote Online, and explore alternatives to EndNote.

* Since EndNote is not a substitute for knowing how to reference, you should become familiar with the referencing style your School, supervisor or lecturer wants you to use. Learn how to reference using the resources below:
* **Easy Cite referencing tool**

<https://www.rmit.edu.au/library/study/referencing/easy-cite-referencing-tool>

* **Printable referencing guides**

<https://www.rmit.edu.au/library/study/referencing/referencing-guides-for-printing>

* **Learning Lab: referencing**

<https://emedia.rmit.edu.au/learninglab/content/referencing>